

Securing Your World



MALTA

An aerial night view of a city, showing a dense network of lights from buildings and streets. A prominent, brightly lit road or highway curves through the center of the city, creating a focal point. The overall scene is dark, with the city lights providing the primary illumination.

Your security requires an innovative,  
well-equipped and well-trained  
partner. **That partner is G4S.**

Securing Your World

COMPANY  
PROFILE

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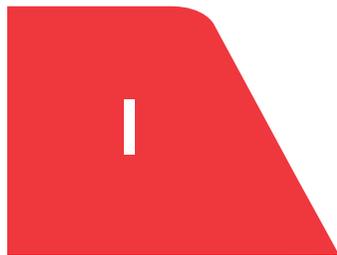


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MALTA



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## About G4S



Malta's leading  
**INTEGRATED  
SECURITY COMPANY**

A trusted adviser providing  
**INNOVATIVE, INDUSTRY LEADING  
SOLUTIONS** that protect and add  
value for our customers

We invest in **OUR  
PEOPLE, TECHNOLOGY  
& CUSTOMER  
RELATIONSHIPS**

# ABOUT US

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G4S is the leading global integrated security company specialising in the provision of security solutions. The group is active in more than 90 countries, and is the largest employer quoted on the London Stock Exchange. It has more than 558,000 employees and has a secondary stock exchange listing in Copenhagen. In 2019, the Group registered £7.7bn in revenues. In Malta, G4S Security Services Limited was founded in August 1988 and was the first security services private company ever registered on the island. Today, G4S Malta employs over 1,300 people and was instrumental in shaping the security industry in Malta.

The first security services private company ever registered on the island.





## G4S GLOBAL FOOTPRINT

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## OUR MISSION

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“Our mission is to demonstrate the values and performance that make G4S Malta the company of choice for customers, employees and shareholders.”

We aim to do this by delivering industry-leading innovative solutions and an outstanding customer service, by providing engaging and rewarding work to employees whilst generating sustainable growth and returns for our shareholders.



## OUR VISION

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“Our vision is to be Malta’s leading integrated security company and the trusted partner of choice in our industry.”

At G4S we are different because we invest in technology, our people and our values, but also in delivering customer service and building customer relationships. This enables G4S Malta to provide industry-leading solutions that protect and add value to our customers.





This is our story

## OUR LEGACY

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G4S has a 100-year legacy of innovation in the security business. We will never stop evolving our people, products and services. We've created innovative technologies to help our security personnel execute their jobs more efficiently. We've developed new processes to identify and mitigate your security risks.



## OUR VALUES

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Our **values** are pivotal in shaping the culture of our organisation, sustaining us and keeping us united, whilst allowing us to be distinct from other organisations. They are **integral** to everything we do.

We act with...

**INTEGRITY  
AND RESPECT**



We are passionate about...

**SAFETY, SECURITY  
AND SERVICE  
EXCELLENCE**



We achieve this through...

**INNOVATION  
AND TEAMWORK**



# VALUES IN PRACTICE

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G4S Malta is proud of its distinct culture and **strong values**.

We act with...

## INTEGRITY AND RESPECT

Our business activities and relationships are built on trust, honesty and openness. We do what we promise and always strive to do the right thing. We listen. We treat our colleagues, customers and those in our care with the utmost respect.

We are passionate about...

## SAFETY, SECURITY AND SERVICE EXCELLENCE

We are passionate about working safely and take great care to protect our colleagues and customers from harm. We are experts in security and use that knowledge to protect our customer's assets. We keep our promises and are passionate about delivering high levels of customer service.

We achieve this through...

## INNOVATION AND TEAMWORK

We invest in technology and best practices to continuously improve the products and services we offer. We challenge ourselves to find new ways of helping our customers achieve their goals. We work together as a team, valuing everyone's contribution, to ensure we achieve the best results for our customers and our business.



## WHAT WE DO

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**We excel** in the assessment and management of security and safety risks for buildings, infrastructure, materials, valuables, people and society. **We develop** long-term strategic partnerships with customers in key sectors where we can help them to reach their own business objectives, either by increasing their revenues, or reducing costs to manage risk, or protecting critical assets or improving their service delivery to the customers they serve. **We achieve** this by understanding the environment in which our customers operate, the pressures they face and the issues that matter.

**We turn** our customers' security challenges into opportunities by understanding the bigger picture and applying our expertise and knowledge derived from providing security solutions in a multitude of regulatory environments in Malta. **G4S Malta** has a broad base, with customers ranging from small companies to governments and global corporations.

G4S Malta provides services across a number of sectors including:

- Government
- Ports and Airports
- Major corporations and industries
- Transport and Logistics
- Retail
- Oil and Gas
- Financial Institutions
- Private Energy and Utilities
- Leisure and Tourism

# WHAT SETS US APART

## FULLY COMPLIANT



A proven track record in providing compliant security solutions and security services.

## INTERNATIONAL STANDARDS



We form part of a global network with international accreditations. G4S Malta has access to the technical know-how and international expertise of its parent global organization.

## OUR PEOPLE



Our people, a workforce of more than 1,300 employees are our biggest asset. We create a friendly environment in which every employee is able to prosper.

## OUR HISTORY



Founded in 1988, we have an enviable heritage with more than 30 years in the security industry.

## OUR VALUES



Our values are core to shaping the culture of our organisation, helping to guide, unite, differentiate and sustain us. They are integral to everything we do.

## OUR SOLUTIONS



We combine leading-edge technology and highly trained professionals to provide comprehensive security solutions that deliver real, sustained and measurable value.



A trusted partner to customers and suppliers, **G4S takes great pride in delivering outstanding expertise and superior service.**



## 2

# Structure & Workforce

A photograph of a modern office interior. In the foreground, a woman in a dark suit and red scarf is smiling and gesturing with her hands towards a man in a dark coat who is holding a folder. They appear to be in a meeting or discussion. In the background, another man in a white shirt and tie is sitting in a chair, looking at a device. The office has large windows on the right side, providing a view of the outdoors. The floor is dark and polished.

At G4S, our **employees** touch the lives of others every day providing crucial **services** to keep them safe and secure.

# OUR STRUCTURE & WORKFORCE

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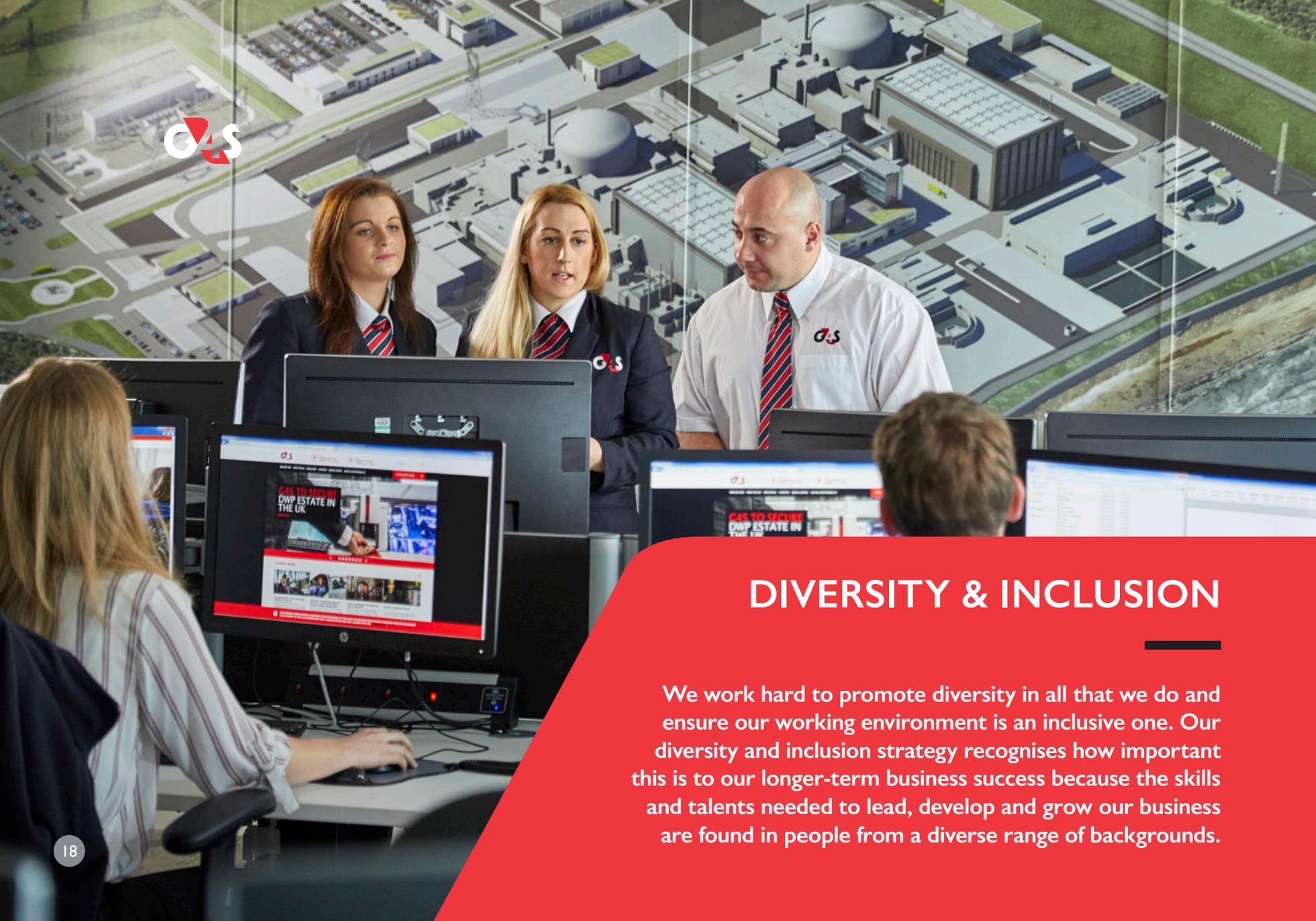
Our people undoubtedly represent our single most valuable asset in pursuing our mission and vision. G4S Malta has a workforce of more than 1,300 staff members, a highly-experienced management team with hands-on experience all of whom are specialists in their particular field and all have an intimate knowledge of the security industry in Malta. We recruit, develop and deploy the best people in our industry. Our philosophy is to invest in the training and professional development of our staff on an ongoing basis. With more than 1,300 colleagues, G4S Malta is the largest private security employer in Malta.

The standards we set and the way in which colleagues conduct themselves are fundamental to the success of the Company and are underpinned by the way we attract, develop and engage with our people.

**G4S Malta is the  
largest private security  
employer in Malta.**

Join our team:  
[vacancies@mt.g4s.com](mailto:vacancies@mt.g4s.com)





## DIVERSITY & INCLUSION

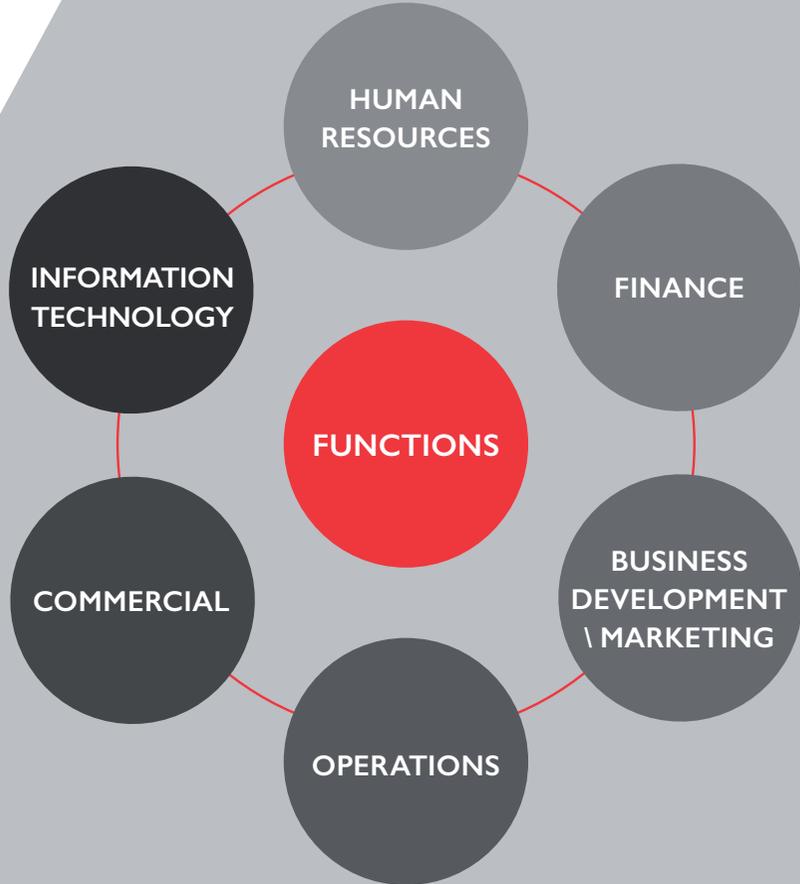
We work hard to promote diversity in all that we do and ensure our working environment is an inclusive one. Our diversity and inclusion strategy recognises how important this is to our longer-term business success because the skills and talents needed to lead, develop and grow our business are found in people from a diverse range of backgrounds.

# BUSINESS FUNCTIONS

G4S Malta has **a dedicated team** of highly-skilled professionals who are passionate about reaching the company's objectives.

Through our six Business Functions, we offer clients the expertise and solutions they need and this enables us to develop long-lasting and sustainable business relationships.

We offer clients the expertise and solutions they need.

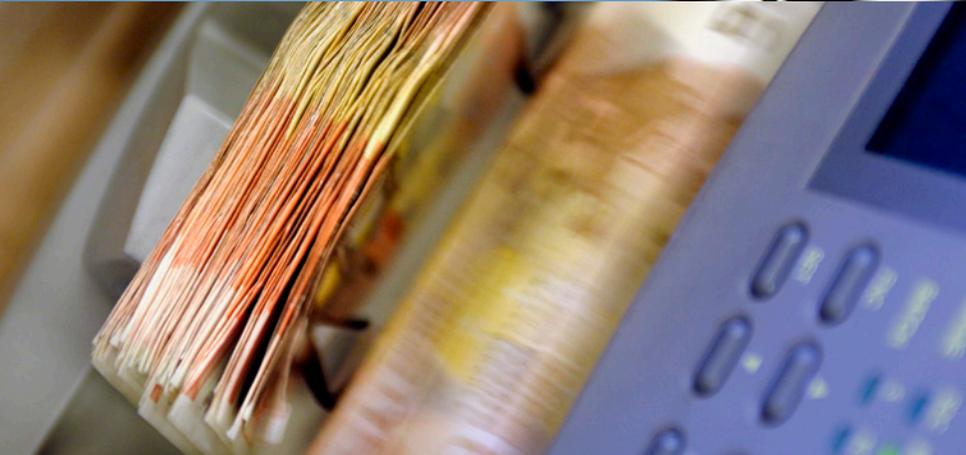




## SAFETY & STANDARDS

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G4S Malta is highly focused on achieving a zero harm environment for its employees and customers.



# 3 Solutions



## INTEGRATED SECURITY

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G4S secures your people, property and assets by **understanding** and **mitigating** security risk.

We offer a suite of products and services – including risk consulting and investigations, systems integration, security software and technology, security professionals and cash services. By using the right combination, we are able to deliver innovative, essential and scalable solutions that span your entire operation. Each G4S solution leads the market on its own, but we can combine our offerings to provide a comprehensive customer experience that delivers real, sustained and measurable value.

At the core of the business is **G4S Integrated Security.**

This is our combination of expertise, security professionals, technology and data analytics, that enhances value for our customers, manages their risks and drives compliance.



Innovative, essential and scalable solutions that span your entire operation.



## RISK BASED APPROACH

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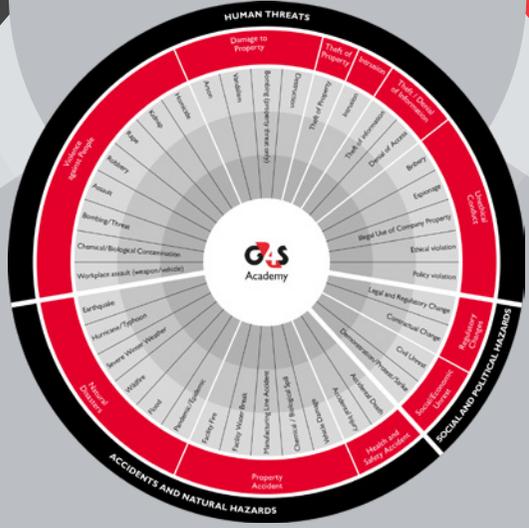
Businesses across the globe face many different risks on a daily basis, and these risks are constantly evolving. That's why we're always seeking to improve the solutions we offer and to challenge ourselves and our customers to look at things differently. Using a risk-based, data-driven approach we assist our customers to build, customize and develop security risk management and mitigation programs that are suited to their individual needs and environments. We facilitate this through business development risk based conversations, exploring the true security needs of their organisation. This allows us to identify significant security risk exposures and the options available to help mitigate those risks.

A continuous  
risk management  
strategy.

What Do You Need To Protect?

What Do You Need To Protect It From?

How Do You Most Effectively Protect It?



**PROFESSIONAL & PEOPLE SERVICES**



**TECHNOLOGY & DATA SERVICES**



**CASH SERVICES**





## PROFESSIONAL & PEOPLE SERVICES

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Our **people** are highly skilled and experienced security professionals. Whether the client's requirements involve extensive customer interaction or significant security challenges, we are prepared to meet specific needs and help protect businesses, employees and assets. Through our **professional services**, we offer trusted security advice, specialised training, risk mitigation strategies, and secure support and integrated solutions for strategic clients or those operating in complex or sensitive environments.

A close-up photograph of a man in a dark suit and white shirt, holding a black walkie-talkie to his mouth. He is looking off to the side with a focused expression. The background is blurred, showing what appears to be an indoor event or conference.

We are prepared to meet specific needs and help protect businesses, employees and assets.



## PEOPLE SERVICES

- ✓ Onsite Security Professionals
- ✓ Response Security Professionals
- ✓ Mobile Security Professionals
- ✓ Secretarial Services
- ✓ Immediate Response Service
- ✓ Clerical Services

## PROFESSIONAL SERVICES

- ✓ Security Consultancy
- ✓ Risk Consulting and Management
- ✓ Security Education and Training
- ✓ Health & Safety Training
- ✓ Conflict Management
- ✓ Business Continuity and Crisis Management



## SECRETARIAL AND CLERICAL OUTSOURCING SERVICES

Our personnel can transform into invaluable members of our clients by strengthening customer relationships and reducing many of the daily operational challenges.

G4S Malta's **secretarial** and **clerical outsourcing services** provides clients with peace of mind, flexibility, efficiency and cost-effectiveness.

Outsourcing is the right decision for many organisations due to a number of key strategic advantages:

Cost Savings | Access to a larger talent pool | Operational flexibility with staff  
Access to trained employees and training programmes | Expert advise on emerging HR trends

Outsourcing is the right decision for many organisations.





## TECHNOLOGY & DATA SERVICES

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At G4S Malta, we design, construct and maintain stand-alone and integrated **security systems** and communication networks. Our knowledge of a wide range of technologies, products and systems provides cost-effective, reliable and scalable solutions. From development and design to installation and ongoing maintenance, we are a true partner, creating sustainable solutions that exceed expectations.



Creating sustainable solutions that exceed expectations.



## TECHNOLOGY & DATA SERVICES

- ✓ Alarm Systems (Panic/Intruder Alarms)
  - ✓ Video Analytics
  - ✓ Access Control Systems and Software
  - ✓ Fire Protection Systems/Voice Evacuation
  - ✓ Networks
- ✓ Video Monitoring Systems and Software (IP/ Analogue CCTV Surveillance)
  - ✓ Facility Monitoring/ Management
  - ✓ Physical Security Information Management
  - ✓ 24/7 Security Monitoring
  - ✓ Silent Hours Monitoring



## REMOTE MONITORING

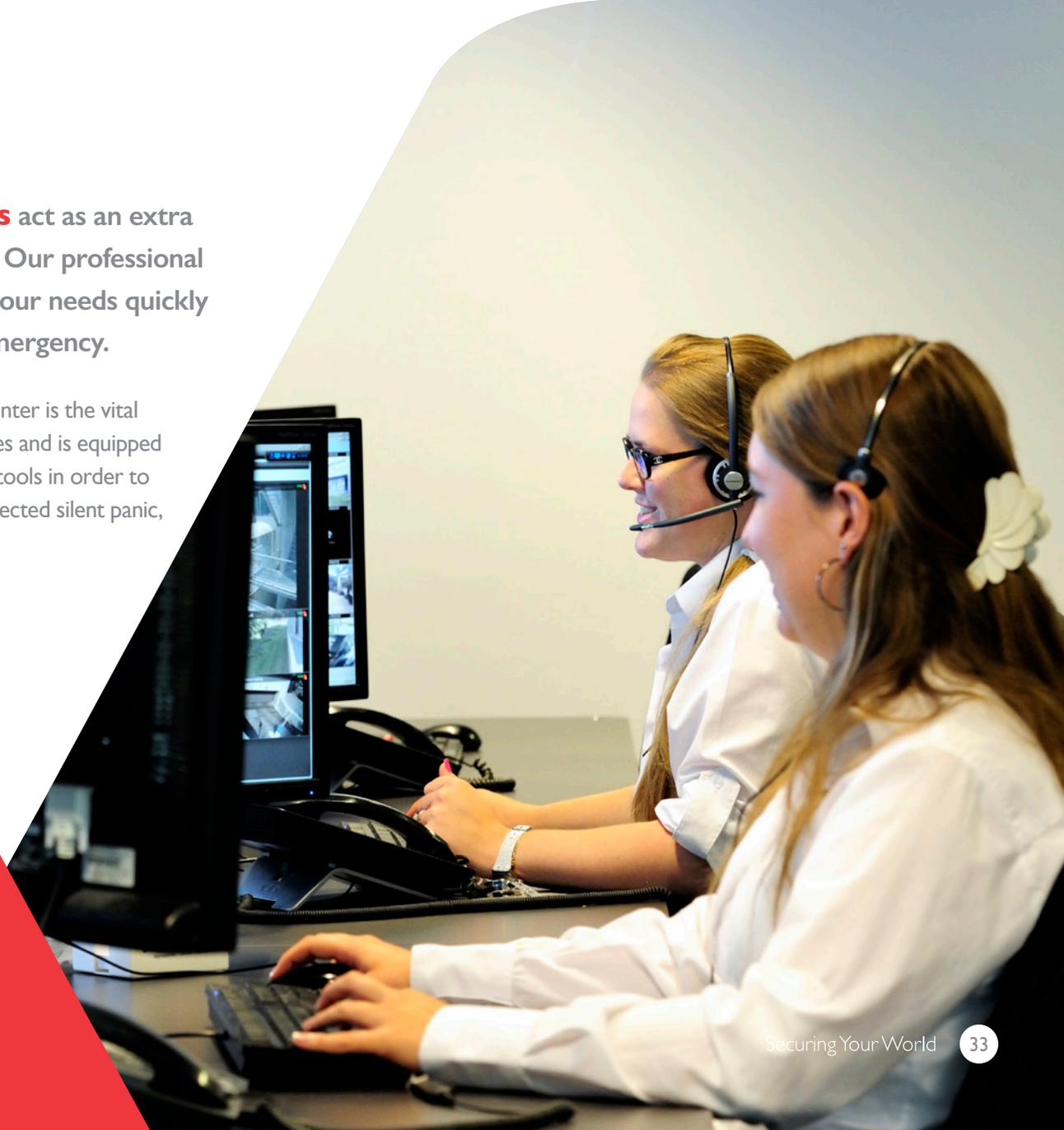
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Remote monitoring is a way of protecting your assets by installing and connecting electronic security systems with G4S Malta's Control Center where highly trained and experienced operators with licence operative through a special, specialised software continuously monitoring the operation of connected alarm and video systems.

Our **monitoring services** act as an extra set of eyes for your business. Our professional staff are able to respond to your needs quickly and act immediately to an emergency.

G4S Malta's Control (Monitoring) Center is the vital core of 24/7 alarm monitoring services and is equipped with state-of-the-art equipment and tools in order to perform quick incident response (detected silent panic, burglary, fire, flood).

Risk is always on the lookout for weaknesses, G4S is always on the lookout for risk.





## CASH SERVICES

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G4S Malta offers various customised **cash services** solutions in purpose-built armoured vehicles. Services include transportation, cash management, cash vault processing and ATM services. We also provide highly secure warehousing/vaulting facilities housed in our state-of-the-art facility and monitored on a 24/7 basis by CCTV and physical guarding.



G4S Malta offers various customised cash services solutions.



## VALUE SERVICES

- ✓ Valuables Transportation
- ✓ Valuables Vaulting
- ✓ Cash Processing
- ✓ Shipment Escorting
- ✓ Cash Management Solutions
- ✓ Cash 360

## SECURE LOGISTICS

- ✓ Logistics
- ✓ Document Archiving
- ✓ Data Storage
- ✓ Warehousing
- ✓ Security Storage



# CASH360™

G4S Malta's **complete solution**  
for retail cash management



## VERIFICATION

We provide high-quality cash-counting devices with varying capacities for reliable counting, validation and detection of forgeries.



## SECURITY

With everything from till-based security systems to secure cabinets, your cash is protected, from the moment it goes in the till, to reduce shrinkage.



## COLLECTION

CASH360™ includes a professional, secure collection service.



## PROCESSING

CASH360™ also includes a service to process and verify cash collected in one of our purpose built cash centres.



## SETTLEMENT

We can assist with your cash management through the whole cycle, to assure efficient cash settlement.

# IS CASH360™ FOR ME?

Whether you're a business with multiple outlets or just one, G4S Malta's CASH360™ is the right **cash management solution**.



## STRATEGIC BENEFITS

- ✓ Best-in-class cash storage and validation devices
- ✓ Complete visibility of cash flow, with software that integrates with your accounts system
- ✓ Less cash handling, less risk of theft or shrinkage
- ✓ Safe, secure cash collections
- ✓ A dedicated customer service team and engineering helpdesk to support your day to day needs or technical questions
- ✓ Guaranteed note deposit value for bank settlement
- ✓ Nation-wide engineering support and customer helpdesk



# INDUSTRY VERTICALS

G4S Malta has a broad base, with security expertise in a number of industry verticals. We provide services across a number of sectors including: Banking, Aviation, Manufacturing, Marine, Healthcare, Retail, Public Sector and Enforcement.

**BANKING**



**AVIATION**



**MANUFACTURING**



**MARINE**



**HEALTHCARE**



**RETAIL**

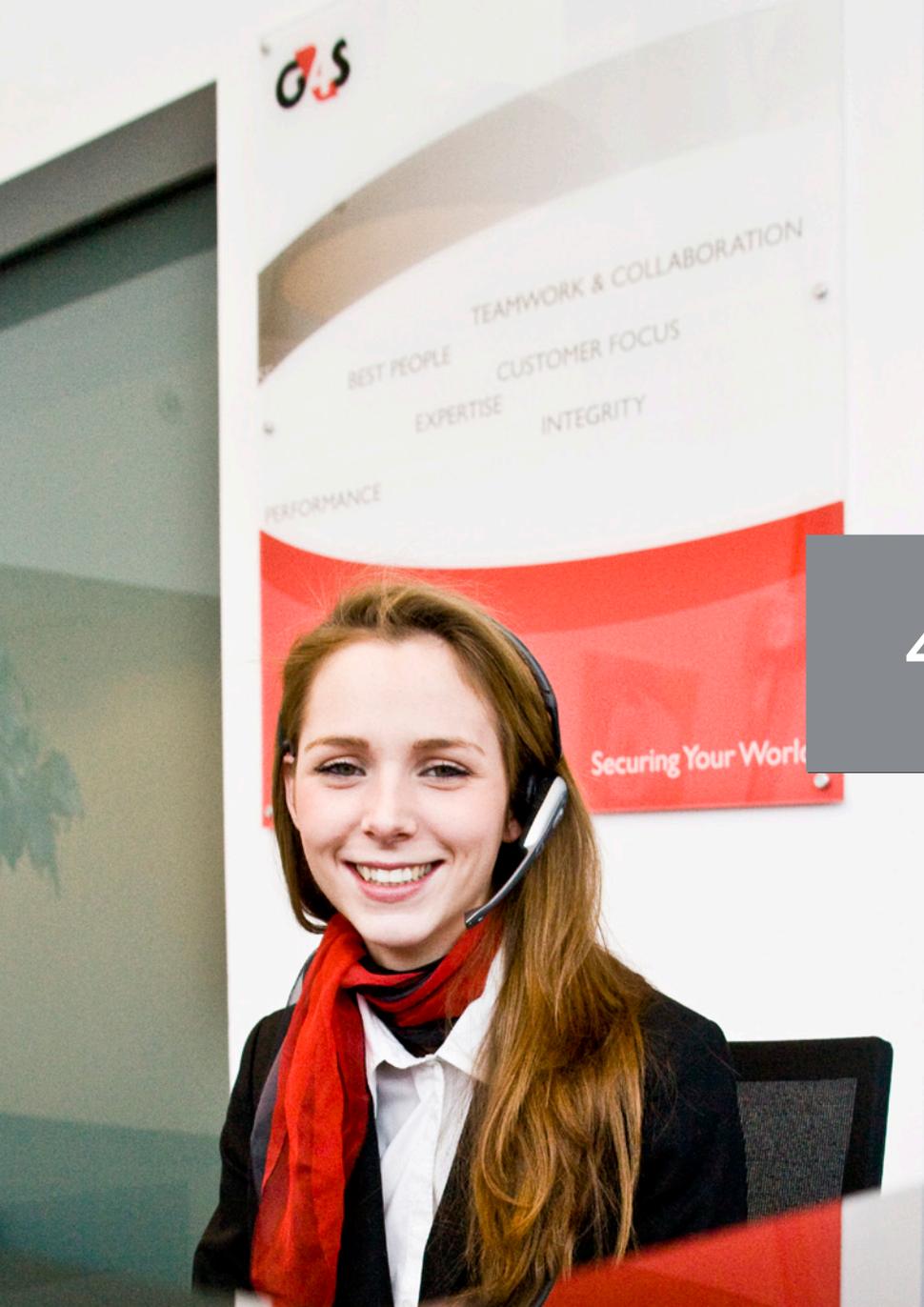


**PUBLIC SECTOR**



**ENFORCEMENT**





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Contact Us



## CONTACT US

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Securing Your World





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