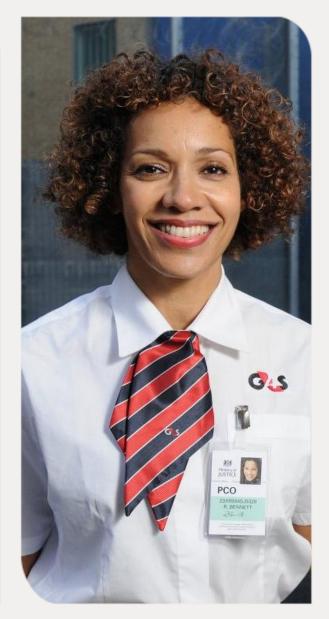


### G4S plc

### 2012 Preliminary Results

13 March 2013







### **Nick Buckles**

### Chief Executive Officer





Certain statements in this document are forward-looking statements. These forward-looking statements speak only as at the date of this document. These statements concern, or may affect, future matters and include matters that are not facts. Such statements are based on current expectations and beliefs and, by their nature, are subject to a number of known and unknown risks and uncertainties that could cause actual results and outcomes to differ materially from any expected future results or performance expressed or implied by the forward-looking statements. You are cautioned not to place undue reliance on these forward-looking statements. The information and opinions expressed in this document are subject to change without notice and neither the Company nor any other person assumes any responsibility or obligation to update publicly or review any of the forward-looking statements contained within this document, regardless of whether those statements are affected as a result of new information, future events or otherwise.





Results Highlights	Nick Buckles
Financial Summary	Trevor Dighton
Business Review	Nick Buckles
Q&A	





# **Results Highlights**

- 2012 was a difficult year due to the challenges of the Olympic Games:
  - Loss on Olympic security contract of £88m
- Reshaping the business for the future:
  - Overhead reduction programme to deliver £35m per year exceptional charge of £45m in 2012
  - Announced sale of US Government Solutions business classified as discontinued in 2012 results
- Strong underlying trading:
  - Excellent organic growth of 7% overall
  - 10% organic growth in developing markets (33% of group revenues)
  - PBITA up 6% to £516m representing PBITA margin of 7.1%
  - Excellent operating cashflow generation of 95%
  - Adjusted EPS up 3% to 21.2 pence per share
- Confidence in the trading outlook:
  - Full year dividend increased 5% to 8.96 pence (DKK 0.7950) per share

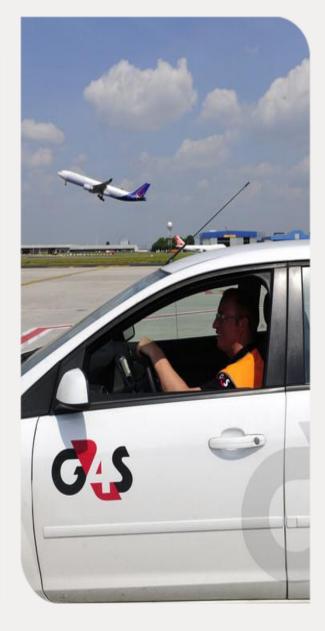






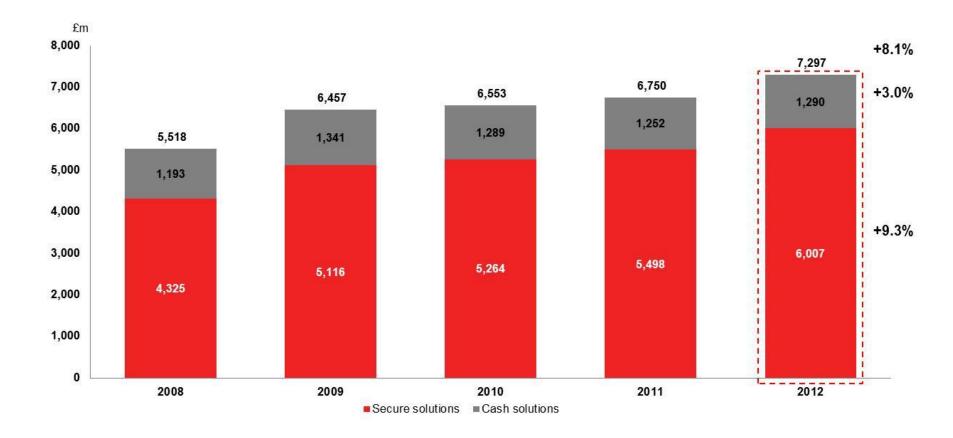
### **Trevor Dighton**

### Chief Financial Officer





# **Continuing Turnover by Business Line**

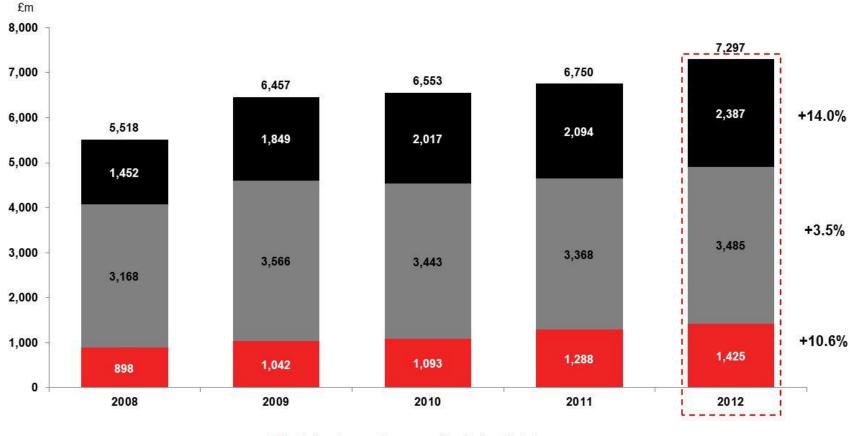


2011 and 2012 at 2012 exchange rates. 2008-2010 as reported ex US Government Solutions

G

# **Continuing Turnover by Geography**

#### Strong growth across most geographies, particularly in developing markets



North America Europe Developing Markets

Securing Your World \* 2011 and 2012 at 2012 exchange rates. 2008-2010 as reported ex US Government Solutions



### **Organic Turnover Growth incl Olympic Games\***

**Twelve months ended 31 December 2012** 

	Europe	North America	Developed Markets	Developing Markets	Total
Secure Solutions	11%	11%	11%	10%	10%
Cash Solutions	-1%	8%	0%	10%	3%
Total	8%	11%	9%	10%	9%

\* Calculated to exclude acquisitions and disposals and at constant exchange rates



### **Organic Turnover Growth excl Olympic Games\***

**Twelve months ended 31 December 2012** 

	Europe	North America	Developed Markets	Developing Markets	Total
Secure Solutions	5%	11%	7%	10%	8%
Cash Solutions	-1%	8%	0%	10%	3%
Total	4%	11%	6%	10%	7%

\* Calculated to exclude acquisitions and disposals and at constant exchange rates

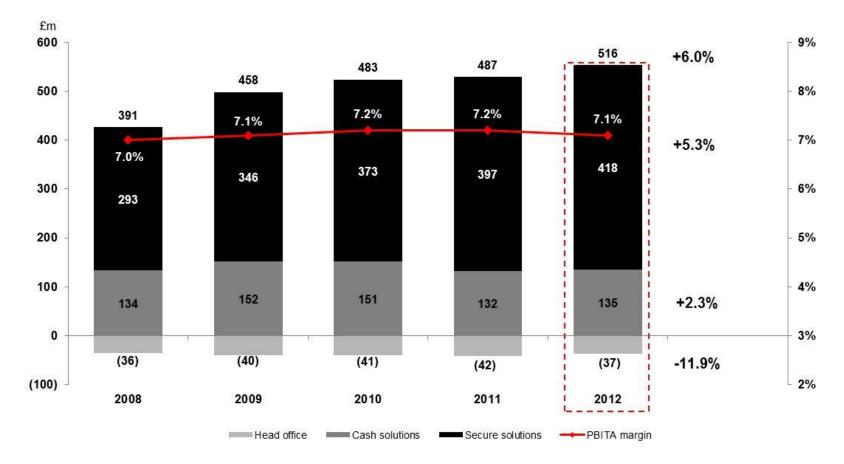




# **Continuing PBITA by Business Line**

#### **Progress across both business lines**

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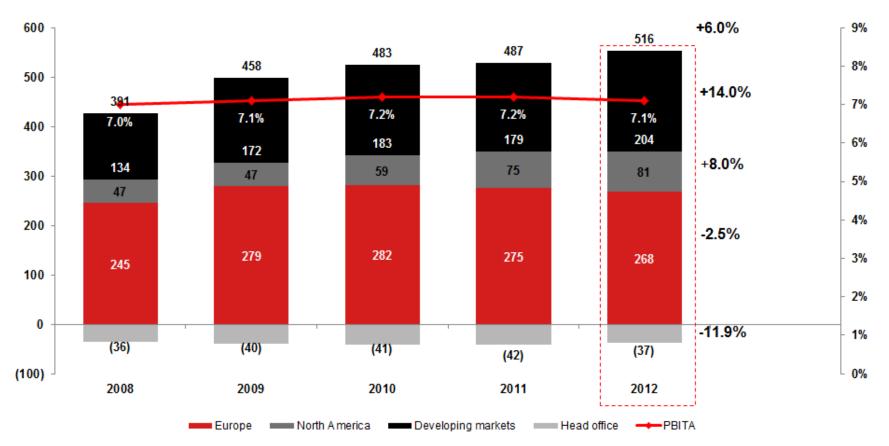


2011 and 2012 at 2012 exchange rates. 2008-2010 as reported ex US Government Solutions



# **Continuing PBITA by Geography**

#### Strong profit growth across most geographies



2011 and 2012 at 2012 exchange rates. 2008-2010 as reported ex US Government Solutions

Gs

## Acquisitions

### **12 months ended 31 December 2012**

	2012
	£m
Businesses acquired:	
Vanguarda, Brazil	81
DMI Fire, Ireland	5
Inzetbaar, Netherlands	4
Antwerp Safety, Belgium	3
Total consideration relating to current year acquisitions	93
Consideration relating to prior year acquisitions	1
Acquisition-related expenses (income statement)	7
Total investment in acquisitions in 2012 per cash flow	101
Transactions with non-controlling interests (reserves)	(6)
Total investment in acquisitions in 2012	95
Total investment in acquisitions in 2012	95



# **Overhead Cost Savings**

	Headcount reduction	People costs £m	Other Costs £m	Total Costs £m
UK	58	3	-	3
Continental Europe	257	12	8	20
North America	132	4	-	4
<b>Developing Markets</b>	1,019	10	3	13
Head Office	48	2	3	5
Total	1,514	31	14	45

- Restructuring overhead leading to £35m annualised cost savings
- Related costs of £45m
- Savings of £10m have been reinvested in Service Excellence Centres and sales and marketing



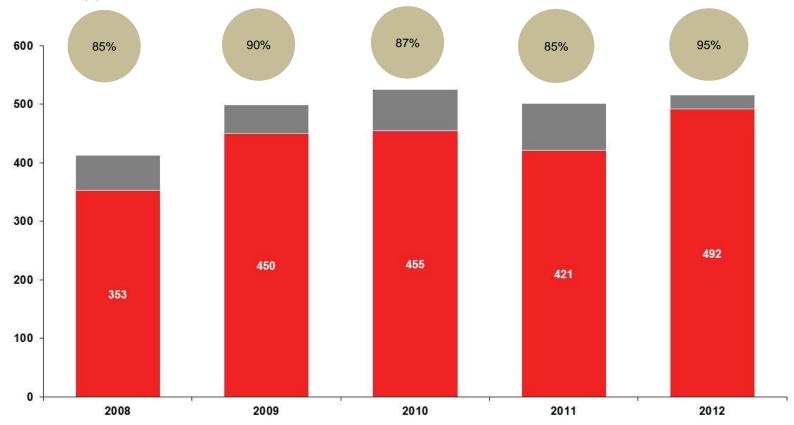


## **Cash Flow Conversion**

#### **Excellent free cash flow generation**

Securing Your World

Cash conversion (a)



Operational Cash Flow

2011 and 2012 at 2012 exchange rates. 2008-2010 as reported

(a) Based on G4S cashflow definition



# **Profit and Loss Account**

#### **Twelve months ended 31 December 2012**

£m		2012	2011 at actual FX	
PBITA		516	502	
Interest (before pensions a	nd Olympics)	(104)	(95)	
PBT (before amortisation, e pensions interest)	exceptionals and	412	407	
Amortisation & acquisition	expenses	(93)	(98)	
Loss on Olympics contract		(88)	-	
Interest on unpaid Olympic	s receivable	(3)	-	
Restructuring costs		(45)	-	
Aborted acquisition and leg	al settlement	-	(55)	
Pensions interest		(8)	3	
PBT		175	257	
Tax		(42)	(53)	
Discontinued operations		(63)	(6)	
PAT £m	Pre amortisation, exceptionals and pensions interest	70 Amortisation, exceptionals and pensions costs	198 Total	
Profit/(loss) before tax	412	(237)	175	
Tax (charge)/credit	(92)	50	(42)	
Tax rate Securing You	22% ur World			G



# **Discontinued operations**

#### 12 months ended 31 December 2012

- US Government Solutions business (held for sale)
  - Proxy structure
  - To be sold in 2013
  - Impairment charge in 2012
- Cash Solutions in Sweden (sold in February)
  - Loss-making and unfavourable market conditions
- Electronic Monitoring business in the US (sold in April)
  - Loss-making and sub-scale
- Business in Pakistan (sold in October)
  - Difficult market with high reputational risk
- Businesses in Poland (sold in September)
  - Low margin, low growth business in a very fragmented market



## **Discontinued Operations**

**12 months ended 31 December 2012** 

	2012	2011
	£m	£m
Revenue	538	682
Expenses	(548)	(675)
Impairment of assets	(35)	(6)
Operating loss before interest and taxation (PBIT)	(45)	1
Net finance costs	(4)	(5)
Attributable tax credit/(charge)	6	(2)
Total operating loss for the year	(43)	(6)
Loss on disposal of discontinued operations	(20)	-
Net loss attributable to discontinued operations	(63)	(6)

## **Earnings per Share**

#### **Twelve months ended 31 December 2012**

£m	2012	2011 at constant FX	2011 at actual FX
PBITA from continuing operations	516	487	502
Interest (before pensions)	(104)	(94)	(95)
PBTA from continuing operations	412	393	407
Тах	(92)	(88)	(91)
Tax rate	22%	22%	22%
Adjusted PAT	320	305	316
Non-controlling interests	(22)	(17)	(17)
Adjusted profit attributable to shareholders	298	288	299
Average number of shares (m)	1,403	1,405	1,405
Adjusted EPS (p)	21.2	20.5	21.3
DPS (p)	8.96	8.53	8.53
	Lilling (		

## **Balance Sheet**

#### **31 December 2012**

£m	December 2012	December 2011
Goodwill and other intangibles	2,414	2,561
Tangible fixed assets	512	531
Other non-current assets	231	221
Current assets (excl cash)	1,800	1,700
Current liabilities (excl debt)	(1,322)	(1,358)
Non-current liabilities (excl debt)	(602)	(495)
Net debt	(1,802)	(1,616)
Net assets	1,231	1,544





# **Operating Cash Flow**

#### **Twelve months ended 31 December 2012**

	£m	2012	2011 at actual FX
c	Group PBITA	516	502
ition	Depreciation & profit on disposal	140	126
fini	Working capital movement	(27)	(73)
defini	Cash generated from operations	629	555
G4S	Capital expenditure	(137)	(134)
G	Operating cash flow	492	421
	Operating cash flow as % of PBITA	95%	84%

	£m	2012	2011
	Operating cash flow (G4S definition)	492	421
	Other items and discontinued operations	(220)	(66)
2	Add back capital expenditure	137	134
	Additional pension contributions	(37)	(40)
	Tax paid	(85)	(77)
	Cash from operating activities (statutory definition)	287	372

IFRS



## **Cash Flow**

#### **Twelve months ended 31 December 2012**

£m	2012	2011 at actual FX
Cash from operating activities (statutory definition)	287	372
Interest	(111)	(102)
Net capital expenditure	(137)	(142)
Group dividend	(120)	(114)
Acquisitions and disposals	(62)	(145)
New finance leases	(21)	(11)
Other	(22)	(19)
Movement in net debt	(186)	(161)
Exchange movement	-	(29)
Opening net debt	(1,616)	(1,426)
Closing net debt	(1,802)	(1,616)



## Pensions

#### **Twelve months ended 31 December 2012**

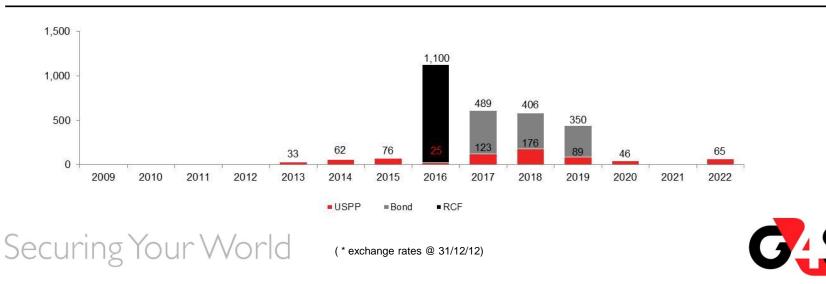
- Financial and actuarial assumptions updated as at December
- Calculations subject to short-term volatility
- Discount rate of 4.5% used for the UK
- Deficit increased to £436m from £295m at December 2011
- Additional cash contributions of £37m paid (no P&L implication)
- Cessation of future accruals in the UK
- Expect to pay £38m in 2013
- Tri-annual evaluation commenced
- IASB 19 would add £6m to net 2012 pension interest cost





# Financing

- Headroom of £856m at December 31st 2012
- Average interest rate of 4.3% on gross borrowings in 2012
- Net debt to EBITDA of 2.6x
- Strong and diversified bank group of 17 international banks
- Flexible access to long-term capital markets remains key to financing strategy



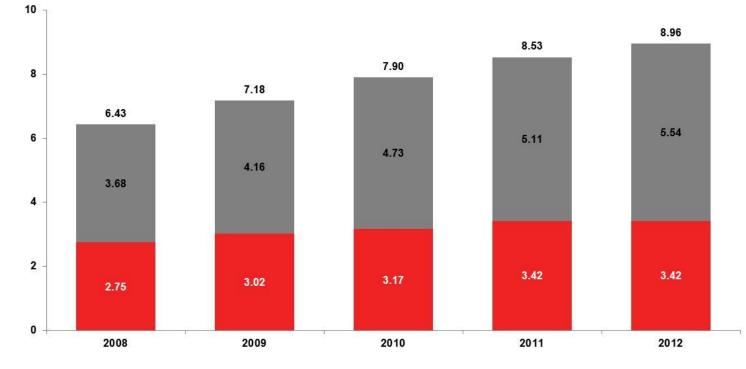
#### Available funding – maturity profile (£m) \*

## Dividend

#### **Dividend growth based on strong earnings growth**

- Final dividend of 5.54p per share
- Total dividend for 2012 of 8.96p
- Policy remains to increase dividends broadly in line with underlying earnings growth
- CAGR of 9%

Pence per share



Interim Final

Securing Your World



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### **Nick Buckles**

### Chief Executive Officer





£m	Turnover		PBI	ТА	Març	Organic Growth	
* At 2012 exchange rates and ex Olympic Games	2012	2011	2012	2011	2012	2011	2012
Europe*	2,705	2,583	190	192	7.0%	7.4%	5%
North America*	1,311	1,182	76	73	5.8%	6.2%	11%
Developing Markets*	1,991	1,733	152	132	7.6%	7.6%	10%
Exchange differences	-	127	-	8			
At actual exchange rates	6,007	5,625	418	405	7.0%	7.2%	8%



#### Europe

£m * At constant exchange rates and ex Olympic Games	Turnover		PBI	TA	Margins		Organic Growth
	2012	2011	2012	2011	2012	2011	2012
UK & Ireland*	1,312	1,200	115	116	8.8%	9.7%	8%
Continental Europe *	1,393	1,383	75	76	5.4%	5.5%	2%
Total Europe *	2,705	2,583	190	192	7.0%	7.4%	5%

#### **UK & Ireland**

- Good organic growth (excluding Olympics Contract) especially in Care & Justice Services, Integrated Services, Utility Services and Compliance and Investigations
- Successful mobilisation of contracts in key Government sectors prisons, police, Ministry of Justice and UKBA
- Commercial security relatively low growth
- Margin impacted by contract phasing
- UK Electronic monitoring contract re-bid



#### Europe

£m	Turn	over	PBITA Margins				Organic Growth
* At constant exchange rates and ex Olympic Games	2012	2011	2012	2011	2012	2011	2012
UK & Ireland*	1,312	1,200	115	116	8.8%	9.7%	8%
Continental Europe *	1,393	1,383	75	76	5.4%	5.5%	2%
Total Europe *	2,705	2,583	190	192	7.0%	7.4%	5%

#### **Continental Europe**

- Slowing organic growth due to contract phasing and more difficult market conditions
- Margins impacted by economic environment; cost cutting should help maintain margins
- Strong organic growth in Finland, Norway and Turkey but low growth in larger markets such as Netherlands, Belgium and Sweden
- Eastern Europe stabilised overall



#### **North America**

£m * At constant exchange rates	Turno	over	PBITA		Margins		Organic Growth
	2012	2011	2012	2011	2012	2011	2012
North America *	1,311	1,182	76	73	5.8%	6.2%	11%

#### **United States**

- Excellent performance in commercial sector from recent contract wins and expansions and good pipeline
- 6% decline in large infrastructure projects due to reduced government spending impacted margins
- Strategic review resulted in US Government Solutions business marked as discontinued. Expect to divest in 2013.
- Plans in place for implementation of PPACA

#### Canada

• Organic growth of 30% helped by the start-up of the CATSA aviation contract in November 2011





#### **Developing Markets**

£m	Turnover		PE	BITA	Margins		Organic Growth
* At constant exchange rates	2012	2011	2012	2011	2012	2011	2012
Asia *	671	615	39	34	5.8%	5.5%	9%
Middle East *	381	371	33	31	8.7%	8.4%	5%
Africa *	357	326	29	31	8.1%	9.5%	9%
Latin America & Caribbean *	582	421	51	36	8.8%	8.6%	14%
Total Developing Markets *	1,991	1,733	152	132	7.6%	7.6%	10%

#### Asia

- Organic growth of 9% and margins helped by improved business performance in India, with its re-focussed strategy on higher margin sectors
- Strong organic revenue growth in **Thailand, China, Indonesia** and **Kazakhstan**
- Recent wins include United Nations (PNG), DP World, Bechtel and new immigration contract (all Australia)





### **Developing Markets**

£m	Turnover		PBITA		Margins		Organic Growth
* At constant exchange rates	2012	2011	2012	2011	2012	2011	2012
Asia *	671	615	39	34	5.8%	5.5%	9%
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Latin America & Caribbean *	582	421	51	36	8.8%	8.6%	14%
Total Developing Markets *	1,991	1,733	152	132	7.6%	7.6%	10%

#### Middle East

- Strong organic growth in Egypt, Jordan and Lebanon but growth overall impacted by lower systems activity
- Exited the US Embassy contract in Afghanistan
- Recent contract wins in **Qatar** include Qatar Airways and Qatar National Bank
- 2011 margins impacted by Saudi Arabia bonus payment





### **Developing Markets**

£m	Turnover		PB	ITA	Margins		Organic Growth
* At constant exchange rates	2012	2011	2012	2011	2012	2011	2012
Asia *	671	615	39	34	5.8%	5.5%	9%
Middle East *	381	371	33	31	8.7%	8.4%	5%
Africa *	357	326	29	31	8.1%	9.5%	9%
Latin America & Caribbean *	582	421	51	36	8.8%	8.6%	14%
Total Developing Markets *	1,991	1,733	152	132	7.6%	7.6%	10%

#### Africa

- Strong organic growth helped by excellent performance in Kenya and Morocco
- Margins impacted by contract losses in Nigeria but business now stabilised
- New contracts won in key strategic sectors
- Strongest pipeline in company history growing trend for pan-Africa/larger bids



#### **Developing Markets**

£m	Turnover		PBITA		Margins		Organic Growth
* At constant exchange rates	2012	2011	2012	2011	2012	2011	2012
Asia *	671	615	39	34	5.8%	5.5%	9%
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Latin America & Caribbean *	582	421	51	36	8.8%	8.6%	14%
Total Developing Markets *	1,991	1,733	152	132	7.6%	7.6%	10%

#### Latin America & Caribbean

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- Excellent organic growth with strong performances across most countries particularly in Argentina, Brazil and Peru
- Number of contract wins in strategic sectors such as financial services, Government and extractive industries
- G4S now has a manned security presence and license in Brazil through the acquisition of Vanguarda



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## **Cash Solutions**

£m	Turr	nover	PBITA		Mar	Organic Growth	
* At 2012 exchange rates	2012	2011	2012	2011	2012	2011	2012
Europe*	780	785	78	83	10.0%	10.6%	-1%
North America*	114	106	5	2	4.4%	1.9%	8%
Developing Markets*	396	361	52	47	13.1%	13.0%	10%
Exchange differences		42		5			
At actual exchange rates	1,290	1,294	135	137	10.5%	10.5%	3%

# **Cash Solutions**

#### Europe

£m Turno * At constant exchange rates		over	ver PBITA		Marg	Organic Growth	
At constant exchange rates	2012	2011	2012	2011	2012	2011	2012
Europe *	780	785	78	83	10.0%	10.6%	-1%
North America *	114	106	5	2	4.4%	1.9%	8%
Developing Markets *	396	361	52	47	13.1%	13.0%	10%
Total Cash Solutions*	1,290	1,252	135	132	10.5%	10.5%	3%

- In the UK, new contract start ups with three major financial institutions for cash processing, ATM replenishment and engineering
- Strong performance in **Belgium** in ATMs, CASH360 and cash processing
- Product development helping drive growth in Finland and the Netherlands
- Loss making business in Sweden sold
- Growth opportunities limited due to low interest rates



## **Cash Solutions**

#### **North America**

£m * At constant exchange rates	Turnover		PBITA		Margins		Organic Growth
	2012	2011	2012	2011	2012	2011	2012
Europe *	780	785	78	83	10.0%	10.6%	-1%
North America *	114	106	5	2	4.4%	1.9%	8%
Developing Markets *	396	361	52	47	13.1%	13.0%	10%
Total Cash Solutions*	1,290	1,252	135	132	10.5%	10.5%	3%

#### US

• Strong pipeline for CASH360

#### Canada

- Management integration with Secure Solutions business
- Improved margin targeting 6% margin for 2013
- Contract awards and extensions in key sectors such as retail and financial services has helped organic growth



## **Cash Solutions**

#### **Developing Markets**

£m * At constant exchange rates	Turnover		PBITA		Margins		Organic Growth
	2012	2011	2012	2011	2012	2011	2012
Europe *	780	785	78	83	10.0%	10.6%	-1%
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Developing Markets *	396	361	52	47	13.1%	13.0%	10%
Total Cash Solutions*	1,290	1,252	135	132	10.5%	10.5%	3%

#### **Developing markets**

- Organic growth helped by price increases in Hong Kong and improved performance of Middle East businesses
- Sizeable outsourcing pipeline in Africa
- Acquisition of Deposita can leverage technology in other African countries





# Key business objectives





## **Key Business Objectives**



Consistently improve cash generation





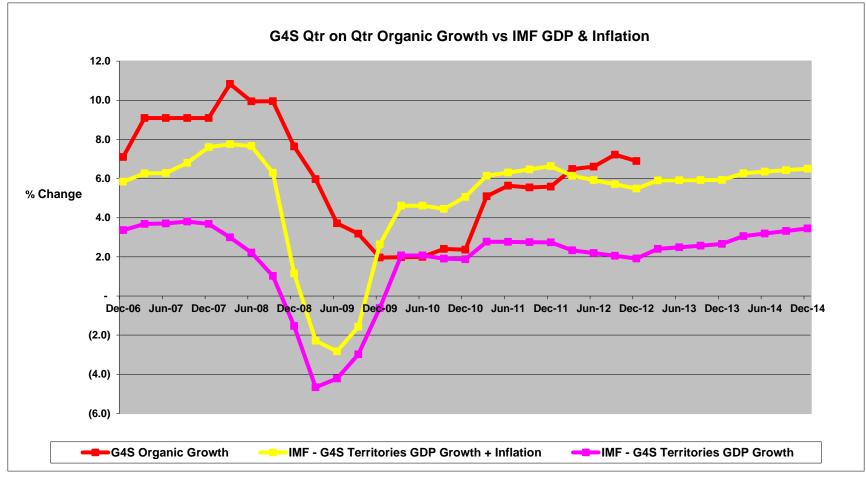
## Drive organic growth Progress

Organic growth now above global GDP





## **Organic Growth\* vs GDP growth**



\* Excluding Olympic Games contract and discontinued operations. IMF forecasts as at September 2012



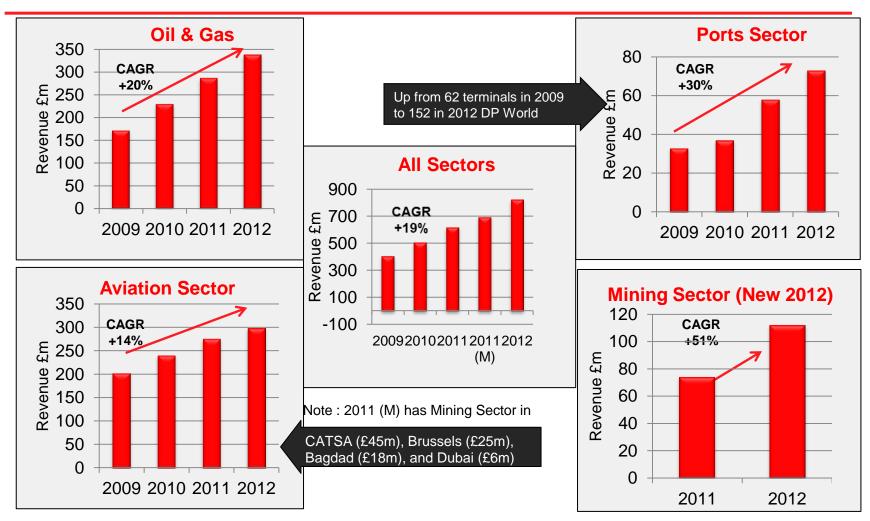
## Drive organic growth Progress

- Organic growth now above global GDP
- Salesforce.com fully implemented across the group
- Invested in regional business development resource
- Focus on key sectors delivering good results



## **Key sector strategy**

Revenue grown from 5.8% of group in 2009 to 10.5% in 2012



Gs

## Drive organic growth Progress

- Organic growth now above global GDP
- Salesforce.com fully implemented across the group
- Invested in regional business development resource for bidding and key account management
- Focus on key sectors delivering good results
- Strong customer retention
- New major contracts of £450m per year against losses of £76m
- £3.5bn annualised contract value pipeline as at end January 2013
- Further focus on pricing policies and implementation plans



## Deliver margin improvement Progress

- Overhead restructuring programme to deliver £35m annualised savings
- Group procurement exercise well under way to achieve further savings
- Active divestment strategy for non core or non value-creating businesses
- Implementation of G4S Way on service excellence showing early results:
  - Tested service excellence models in various businesses
  - Use of technology to drive internal efficiencies
  - Sharing of best practice to optimise operational delivery
  - Ongoing development of processes and technology to reduce cash losses
  - Tracking of key performance metrics to monitor progress





# **Optimise organisational development Progress**

- Determined optimum overhead structures through organisational design review
- Collaborative culture across the regions and group
- Senior management recruitment and retention very strong
- Good talent management and succession planning programme underway
  - UK & Ireland CEO role filled through internal appointment
  - Appointment of new CFO completed
  - COO recruitment progressing well
- Highest ever level of interest in roles within the group at all levels



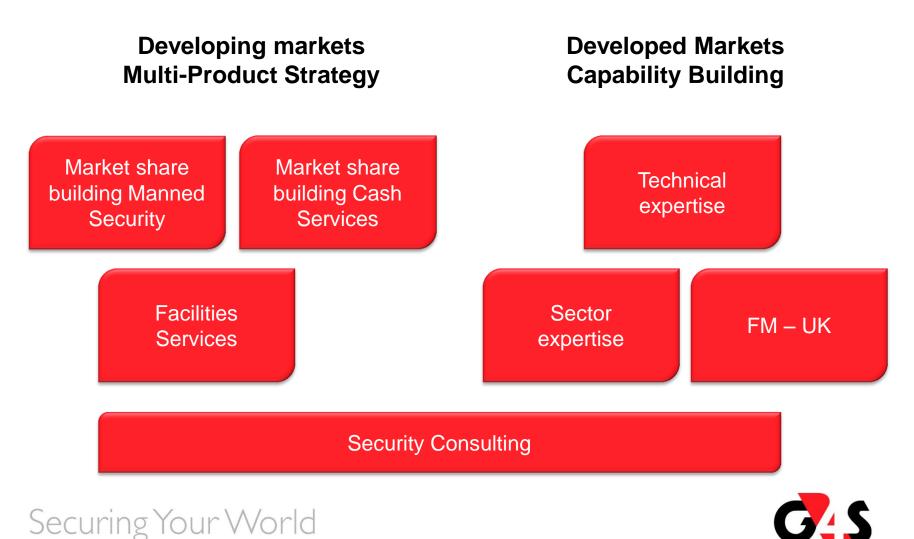


## Build & protect reputation Progress

- Board-level risk committee established
- Increased focus on risk management at all levels
- Business ethics and anti-corruption policies well-embedded across the group
- Robust crisis management and communications processes in place
- New comprehensive Human Rights Guidelines to be launched in April 2013
- Continuing engagement with all key stakeholder groups



## **Acquisition Strategy**



## **Active Divestment Strategy**

#### Assessment criteria

- Not core to group strategy
- Long term inability to meet internal group minimum targets
- Alternative parent able to create additional value
- Lack market share in consolidated cash solutions markets
- Potential high reputational risk

For example since 2006 G4S has divested:

- France (all services)
- Germany (all services) TLCS, UK
- Poland (all services)
- Pakistan (all services)

- Norway home alarms .
- Sweden Cash solutions Taiwan Cash solutions
  - US Government Solutions





#### Summary





## Summary

- Significant exceptional costs associated with the Olympic contract
- Costs related to overhead reduction programme
- Strategic review to lead to divestment of US Government Solutions business
- 2012 results represent a good performance overall with an acceleration in organic growth to 7%
- Margins maintained around the 7% level



## Outlook

- European economic environment expected to remain challenging
- North American commercial and UK government businesses performed exceptionally strongly in 2012 – outlook very positive but lower growth in 2013
- Continued excellent performance from developing markets businesses – expect strong double digit growth in 2013
- Continued cost focus and investment in service line and sector expertise will help maintain margins and drive growth
- Expect positive momentum to continue due to market leadership, outsourcing trends, broad customer and geographic base and strong contract pipeline





Q&A







## G4S plc

#### 2012 Preliminary Results

13 March 2013



