



The Jockey Club: A G4S Case Study



Reliable &
Flexible Security



Bespoke Risk
Assessments



Accelerant and Explosives
Canine team

One of G4S's long term customers is The Jockey Club, a horse racing organisation in the UK. More than just a supplier, we've grown a long-term, trusted partnership over the years.

The Challenges: Overview

The Jockey Club is the UK's largest commercial horse racing organisation. They own 15 of Britain's most famous racecourses, including Epsom Downs, Aintree and Cheltenham. Founded as one of the top-tier high society social clubs in the UK, it has become synonymous with British horseracing traditions.

G4S is proud to have a long-standing working relationship with The Jockey Club, providing security support for the Grand National for three decades. We've also been providing security at Haydock Race Course for 15 years and at Carlisle for 10 years.

When they first came to us nearly 30 years ago, this horse racing club needed a trusted security partner who could go above and beyond to provide them with an exceptional level of security and customer service.

Since their events hold many thousands of people, it is important for them to have a partner who can provide enough security, and who is reliable as well as flexible.

The Goals

Throughout our collaboration with The Jockey Club, we've become a true partner by understanding and living through challenges with them.

G4S has provided risk assessments for all functions and events and has also provided bespoke risk assessments for unique threats such as high-risk protesters.

Additionally, we've always made it a priority to provide industry standard training, including NVQ and vehicle search training, evacuation chain training and customer service training.

The Solution

The custom solution G4S provides covers multiple world-famous race courses, deploying approximately 800 staff per day. Some of the most important elements of this security system include:

- Our high-quality security guarding services, with highly trained experts.
- A central control room where all aspects of security are monitored using the latest technology.
- An Accelerant and Explosives Canine team, trained to detect firearms and ammunition that are hidden in containers and vehicles and on persons.

In addition to these main elements, our security offerings are always evolving to accommodate the customer's ongoing needs.

The Results

The Jockey Club has been pleased with the service, which is why they've continued to work with us over multiple venues and events for several decades.

Our partnership has evolved to more than just a supplier-customer relationship. G4S is a trusted lead security partner and we work closely with their senior leadership team.

This collaboration has expanded to include other flagship events on an adhoc basis, such as Cheltenham Golf Club and Epsom Derby.

A Security Partner For the Long Run

Our years of experience in the security industry and our robust offering of services, including security guarding and canine support, have worked effectively for this customer over three decades.

We focus on providing wider industry knowledge and bringing tailor-made solutions from our experience with other venues. By consistently learning about best practices, we can always be offering suggestions for improvement.

If you're in need of a reliable security partner who can help you meet the unique challenges of your industry, reach out to the expert team at G4S. You'll receive a custom one-on-one consultation and we will create a bespoke security plan based on your budget.