



At the core of our operations is the ability to combine the best of our people, risk, technology, and data services. We do this through transparency and a coordinated approach to serve our customers with end-to-end, flexible, and scalable integrated security solutions.



### FOCUS

Our team has years of deep knowledge and understanding of Retail and Shopping Centres and we remain focused on providing a comprehensive list of retail and mall security solutions specifically tailored to your environment and needs. We continuously evolve and evaluate our procedures and protocols for a variety of sites and we know how we can provide help and insight.

#### PARTNERSHIP

We work with property owners, management, tenants, employees, shoppers, visitors and local, county and governmental agencies to welcome and provide a safe and cohesive experience for everyone.

#### SAFETY

We protect access points, common space, parking areas, employees, customers, and visitors while deterring potential crime to mitigate risk while safeguarding assets.

#### TRAINING

Our Services Professionals are trained in First-Aid, CPR, and AED, emergency response planning, situational awareness, alarm monitoring and response, active shooter preparedness, conflict management, and customer excellence to name a few.

Our knowledge of the retail industry and partnerships with some of the industry's top property management groups, retailers, and law enforcement agencies allow us to stay in tune with recent developments and trends in mall and retail security - always enhancing your company's brand and providing peace of mind for those with who we interact.



### STRATEGY

We understand the concerns and challenges your company faces and the ever-increasing need for security in malls, shopping centres, and other retail establishments.

#### OUR COMMITMENT TO CUSTOMERS

- ▶ **Easy to do business with:** With proven tools and processes we continue to find new ways to bring value to our customers
- ▶ **Unprecedented transparency:** Integrated business intelligence systems along with artificial intelligence driven workforce management tools provide our customers with unmatched insight into our services
- ▶ **The best hires for you:** Expanding our recruiting network, implementing sophisticated hiring tools and utilising the latest communication technologies ensure we support our customers with the most qualified, engaged, and motivated workforce

# G4S INTEGRATED SECURITY

At the core of our business is the ability to combine the best of our people, risk, technology, and data services. We do this through transparency and a coordinated approach to serving our customers with end-to-end, flexible, and scalable integrated security solutions in any sector.

Applying a Risk-Based Approach

What do you **need to protect**?

What do you **need to protect it from**?

How do you most **effectively protect it**?

**INTEGRATED SECURITY**

Identifying the right mix of services to deliver a truly integrated security solution

**RISK SERVICES**

**TECHNOLOGY & DATA SERVICES**

**PEOPLE SERVICES**

Drive long-term customer value



## PROFESSIONAL PEOPLE SERVICES

Our security professionals are recruited and carefully screened according to their talents, qualifications, experience, temperament and background. Whether a location requires security professionals to protect facilities or respond to incidents, operators or analysts to synthesise data, our team of security professionals is committed to delivering superior customer service.

- ▶ Patrol Services on Foot or by Vehicle
- ▶ Customer and Visitor Escorts
- ▶ Parking Security
- ▶ Event and Crowd Control
- ▶ Front of House/Concierge



## ESTABLISHED TECHNOLOGY SERVICES

We create solutions to meet each customer's unique requirements using our software and technology partners. This can include our bespoke suite of software and hardware, or can extend to our extensive network of proven technology partners. Our aim is to systematically collect data and produce reports, analysis and insights for our customers.

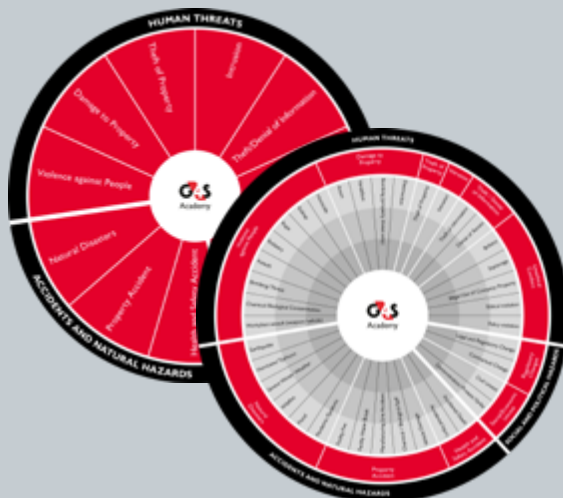
- ▶ Electronic Access Control
- ▶ Emergency Communication
- ▶ Alarm and Detection Systems
- ▶ Video Surveillance
- ▶ Security Operations Centre and Alarm Receiving Centre Monitoring
- ▶ Fire Systems
- ▶ Design, Installation and Maintenance
- ▶ Cloud Based Systems and Software
- ▶ Design, Installation, and Maintenance



## MITIGATING RISK SERVICES

We offer education & training, security consulting, design & integration, corporate investigations and risk consulting and management services to help customers improve security awareness and design effective security solutions.

- ▶ Supply Chain Security Consulting
- ▶ Investigations and Intelligence
- ▶ Threat, Disaster, and Emergency Response
- ▶ Executive Protection and Global Travel Services



## THE G4S RISK ASSESSMENT

Using our unique Risk-Based Approach, we assist our customers to build, customise and develop security risk management and mitigation programmes that are suited to their individual needs and environments.

We facilitate this through business development risk-based conversations using our G4S Risk Assessment tool, exploring the true security needs of your organisation.

This allows us to identify significant security risk exposures and the options available to help mitigate those risks.

The output of the G4S Risk Assessment is our unique G4S Risk Radar Report which identifies a set of potential risk types that you should pay the most attention to in your security risk management decision-making process.

Visit [www.g4s.com/g4s-risk-assessment](http://www.g4s.com/g4s-risk-assessment) and try our free online risk assessment.