

Protea /'prəʊtɪə / *noun*

1. Any shrub of the genus Protea. 2. Amongst the oldest classified plants at over 300 million years. 3. Renowned for flowering rapidly after a wildfire has consumed the whole plant. [modern Latin from the shapeshifter god Proteus, with reference to many species and varieties]



Responding - Adapting - Evolving

The background of the page is a close-up photograph of a Protea plant. The plant has thick, woody stems and large, pointed leaves that are a mix of brown, tan, and reddish-orange colors, suggesting it might be a dried or fire-resistant plant. The texture is rough and fibrous.

Dear Valued Clients,

These are unprecedented times. We're all grappling with new perspectives; what matters most and what doesn't matter at all; what works and what doesn't; what you can depend on and what you can't. So, I hope you're healthy, and keeping your head above water.

In these troubled times, we are taking inspiration from the Protea plant. It responds rapidly to adversity, especially wildfires. It has evolved over millions of years by adapting to the circumstances; it recovers a little stronger each time from crisis and thrives in its new environment. We want to support you to flourish again, like the flower after a wildfire.

At G4S Risk Management, the band plays on. All around the world, people still need protecting, and we're adapting our processes and systems to ensure we keep delivering. Our team keep on adapting, with ingenuity, industry and positivity.

The headlines are: we're doing everything we can to keep our teams and clients safe, we're still operating in all our countries – and we're working hard to evolve quickly to ensure we can meet the demands of whatever we're called upon to help with as this situation develops.

We'll let you know if anything changes and send the occasional email your way to keep you posted. Covid-19 won't defeat us and we'll be ready for whatever the new landscape looks like.

Look after yourselves, and those around you.

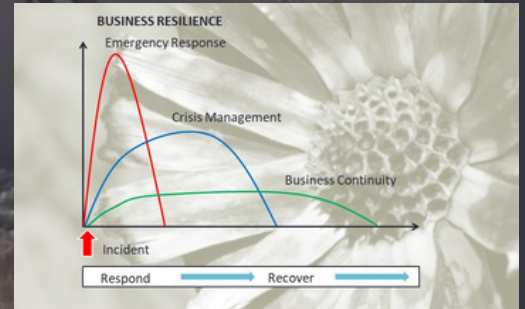
Charles Burbridge
Managing Director
G4S Risk Management

G4S - SUPPORTING YOU TO ADAPT TO A NEW NORMAL

G4S Risk Management would like to help. We have various capabilities available in numerous countries that could be applied to the new or overwhelming demands you face.

G4S Risk Management was forged in crises and continues to operate in some of the world's most fragile communities to keep people and businesses safe. This experience will prove vital in the coming months as fragility becomes increasingly familiar to us all.

Our ability to operate, adapt and evolve in emergency, crisis and recovery builds on our people's service in militaries and front line services. We are poised to rapidly mobilise and deliver specialist and generalist manpower, skills and services with appropriate management and logistic self-sustainment.



G4S AGILE, BESPOKE ADVISORY

Emergency Response: Screening, vetting and contracting mechanisms to get manpower supply connected to urgent demand - Provision of planning, training, coordination and sustainment to deliver the turnkey solution to the point of need.

Crisis Management Support: Embedded crisis management specialists for decision making support, contingency planning and rapid training; a deep bench of capabilities held at readiness.

Recovery Analysis: Bespoke medium range analysis to understand the contextual landscape in which organisations will launch their recovery.

Technology: Contracted access to a variety of technology solutions including stakeholder management software for sentiment analysis, digital command and control platforms, smartphone targeting & micro-messaging and AI powered intelligence capabilities.

Communications: Strategic communications capabilities from campaign design to digital platform creation.

Research & Evaluation: Remote, interactive and direct survey for quantitative and qualitative analysis and measurement, plus focus group data gathering for evidence based monitoring and evaluation.

OUR GLOBAL SUPPORT

- **Coordination with wider G4S resources:** Access to the global network of over 90 G4S country businesses with local, licensed security, logistics and FM capabilities.
- **Enabling security,** life support, fleet management and hard and soft facilities management, including in complex and austere environments.
- **Turnkey medical support,** including occupational healthcare, medical supply chain management and training and development.
- **Deployment and support of specialist staff,** including general medical practitioners, registered nurses and emergency medical technicians.



FOCUS ON IRAQ

Logistics: Resilient supply chains, fleet management, convoy operations and protection, final-mile coordination, warehousing hard and soft facilities management.

Medical: Deployed EMTs, permanently established medical facilities ivo BIAP, Close links to the Min of Health.

Static Guarding & Mobile Security: Autonomous point guarding for critical national infrastructure sites, established secure basing and accommodation facilities; crewed, licensed and safe B6 armoured vehicle solutions; deployed operational support and management teams.

Enabling the Aviation sector:

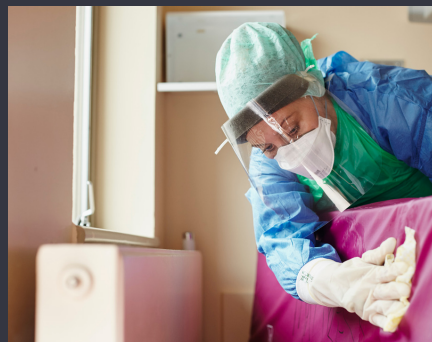
We are in discussions with a number of Governments, Aviation Authorities and Airlines to rapidly establish COVID-19 Response Cells at International Airports. This will support both national and international response efforts to accelerate the return to scheduled flights and promote economic recovery. Access to testing, appropriate personal protection and organic medical response capabilities are underway.

FOCUS ON AFGHANISTAN



Logistics: Resilient supply chains, fleet management, convoy operations and protection, final-mile coordination, warehousing hard and soft facilities management.

Medical: Permanently established medical facilities in close vicinity to Kabul International Airport, Close links to the Min of Health.



Reach: Access to helicopter fleet to enable inter-province and remote movement; extensive network of local partners in the Provinces delivering community engagement and security support.

Static Guarding & Mobile Security: Autonomous point guarding for critical national infrastructure sites, established secure basing and accommodation facilities; crewed, licensed and safe B6 armoured vehicle solutions; deployed operational support and management teams.

Training: Market-leading training capability that delivers the full suite of protective security and threat awareness training covering firearms, driving, medical, communications, mobile and static protective operations and bespoke Hostile Environment Awareness Training (HEAT).



CASE STUDIES

- **Health Crisis Support:**

24/7 Embedded support to UK Cabinet Office and EU for planning and executing medevac services and associated protocols.

Support to UK NHS to provide care to Ebola cases whilst protecting other patients, staff and visitors. Created with clinical staff the detailed processes and procedures for dealing with suspected Ebola in returning health care workers.

- **Logistics:**

Supported the UK Department for International Development by managing and maintaining their vehicle fleet in Sierra Leone – mobilised during the Ebola crisis, which ensured that their aid and healthcare workers could reach affected communities. We implemented accredited training and mentoring for our locally employed staff to ensure the ongoing sustainability of the programme.

- **Global Healthcare:**

G4S Risk Management Group currently employs qualified clinicians in Mali, Iraq, South Sudan and Afghanistan.

Non-clinical support has been provided to a number of medical organisations including the Medicine and Healthcare products Regulatory Authority, the French Medical Institute for Mothers, ICRC and UNICEF.

Provision of the 24/7 on-site clinic at Baghdad International Airport.