



## **PRISONER TRANSPORT GROUP ASSESSMENT**

### **Let's get started**

We understand you'll need to know about your Group Assessment Day.

Whether you're new to the justice service sector, looking to develop your career, or returning to work after time off, we look forward to getting to know you!

For G4S, it's a chance to explain how our Justice Prisoner Transport team delivers safe, humane and timely transport and logistics.

During your Group Assessment, you'll learn how we care for prisoners in transit, liaise with agencies in the criminal justice system, and use state-of-the-art prisoner transport vehicles and technology.

Keep in mind, there will also be individual assessments. And assessments can make people nervous, so we hope this information will help you feel comfortable with what your Group Assessment will involve.

**We look forward to welcoming you to the Group Assessment Day. If you have any questions, please reach out.**

### **What is prisoner transport?**

Prisoner transport plays a critical role in the criminal justice system.

Government and law enforcement agencies require prisoner transport services to facilitate the safe and timely movement of prisoners from one location to the next. The locations can vary and include corrections, court, police, social service and forensic health agencies.

You'll have the chance to work with a wide range of stakeholders, including Corrections Victoria, Victoria Police, the Victorian Department of Justice and the Victorian Department of Human Services.

You'll also have the chance to forge a successful career. On the job, the in-vehicle technology supplied will help you ensure the security and safety of prisoners and the community as a whole.

Linked with a control centre, the system will enable you to communicate with offenders and monitor their welfare, receive dynamic data to adapt to traffic conditions, as well as manage passenger numbers, appointments and drop off locations.

### **Where will working in prisoner transport take you?**

With advances in technology, working in prisoner transport is more than just logistical.

The sector now attracts a much broader range of people – and while following procedures is a given, what makes our staff stand out is their ability to communicate.

To provide real value to prisoners and partner agencies, it's essential you can develop positive relationships and influence positive outcomes, whether you're negotiating with a prisoner you've only just met, or responding to the day's dynamics and agency service requirements.

Working in justice services is both rewarding and challenging, so staff work closely together in teams. If you need guidance and support, you'll be working with people who can offer it every step of the way.

There are a number of ways to ensure the health and wellbeing of all persons under your care by following protocols for safe prisoner transport.



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### **What will the Group Assessment involve?**

Working as a prisoner transport professional requires attention to detail.

During the Group Assessment we'll ask you to do a simple maths assessment. We will also need you to showcase your reading and writing ability. You'll be asked to consider an on-road scenario and prepare a written report in response. In the role, reports are read by government and law enforcement agencies. The goal is to be thorough and clear.

To test your approach to judging situations and making good decisions, you'll also be asked to do a logic assessment. This includes some real on-the-job situations. As well as giving you an inside view into the scenarios you'll encounter in the role, it's a chance to show us how you solve problems.

Where we can, we'll also arrange for you to see a demonstration of our vehicles and technology.

### **Is working in prisoner transport risky?**

G4S was the first private operator in Australia to deliver prisoner transport and has provided the service for more than 20 years.

The operation has a deep understanding of the criminal justice system, and prisoner transport work is teamwork.

You'll be backed by a control centre, manned by staff that have a wealth of experience under their belt when it comes to supporting and guiding staff on the road.

The team takes a planned, collaborative approach together with staff from corrections, police, social service and forensic health agencies.

To deliver a service that is safe, humane and timely, you'll be trained in a comprehensive list of separation rules, identification, security, and welfare checks.

All prisoners are transported in secure, purpose designed and built vehicles that are fitted with state-of-the-art technology, which includes route planning and welfare monitoring technology.

### **Is prisoner transport work challenging?**

Justice Services are provided in response to the needs of government and law enforcement agencies, so the work can change according to what's happening in those agencies.

In every case, when a prisoner transport professional deals with someone else - whether that's a prisoner or a staff member at a partnering organisation - each one of those interactions is unique.

That's why at G4S we're guided by what we call ECCO, because it's often the smallest gesture that can make a difference to people's day. ECCO stands for Every Contact Creates Opportunity and for the justice service professionals who work with G4S, it's our guide.

No two days are the same and with every new day, comes a challenge. Every day you'll be faced with decisions – this could be calling out the best way to handle an issue, de-escalating a situation or reporting a situation.

By engaging positively with others, you'll have the chance to improve lives.