

Why Port Phillip Prison is Vital for Victoria's Safety and Rehabilitation



G4S, a leading global security company, is dedicated to delivering innovative solutions that enhance safety and security. As Victoria's largest maximum-security prison, Port Phillip Prison, managed by G4S, provides specialised units for employment, education, rehabilitation programs, and medical services. **In 2025, G4S aims to continue innovating for the benefit of prisoners, the government, and Victorian taxpayers. Here's why Port Phillip Prison is crucial for maintaining public safety and providing effective rehabilitation.**

Port Phillip Prison by numbers

800

employees

1127

prisoners

11.5

hours average out of cell time

52

specialised rehabilitation programs

30+

partnerships with community organisations

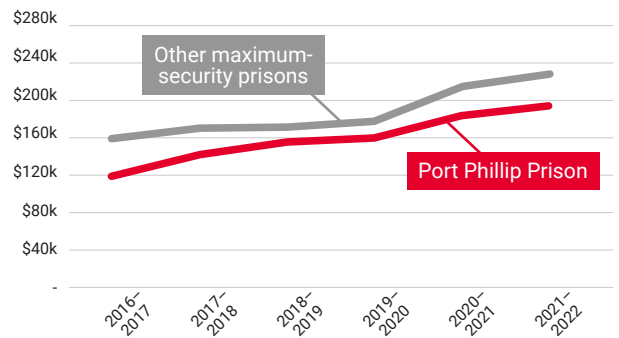
Operated by G4S Australia and New Zealand Correctional Services since 1997 under a public-private partnership, G4S manages all services including security, catering, health, maintenance, and educational programs for Port Phillip Prison.

OUR COST-EFFICIENCY & PERFORMANCE

G4S delivers cost-efficient services that consistently meet performance requirements, with Port Phillip Prison **costing up to 20% less to run** than publicly operated prisons of similar security levels. G4S remains circa 20% lower than public maximum-security prisons in Victoria (see graphic on the right), a testament to our dedication to efficient operations.

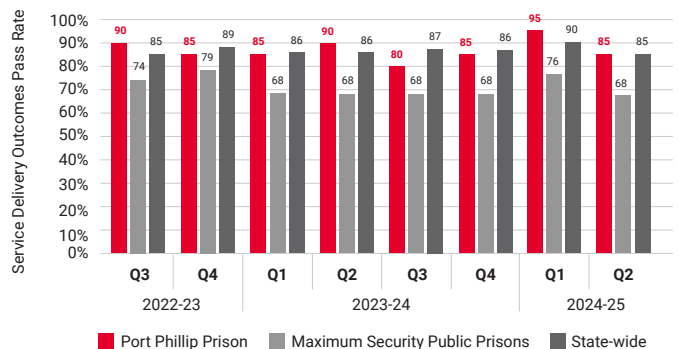
By leveraging international best practices in rostering and employee management and investment in technology, we optimise resource allocation and maximise cost efficiency without compromising on quality or safety standards. At G4S, we are committed to delivering exceptional value while upholding the highest standards of safety and security.

Annual Cost Per Prisoner¹ (since previous audit date June 2017)



Since 2021, Port Phillip Prison's annual cost per prisoner has been on average **\$30,000 lower** than other maximum security prisons, and its overall performance consistently matches or exceeds the state-wide rate.

Performance Summary System Comparison (%)²



Source: <https://www.pc.gov.au/ongoing/report-on-government-services/2023/justice/corrective-services>, <https://www.budget.vic.gov.au>, 1. VAGO Audit Safety and Cost Effectiveness of Private Prisons - <https://www.audit.vic.gov.au/sites/default/files/2018-03/20180328-Private-Prisons.pdf> 2. Commissioners Quarterly Report, Corrections Victoria (February 2025)

VICTORIA'S SAFEST MAXIMUM-SECURITY PRISON

Safety is our number one priority, ensuring a secure environment for both staff and prisoners. Over the last two years we have made significant changes to our management team at a senior leadership level updating process and procedures to reflect this.

Some major initiatives have included:

1. Additional and special training for staff including acute behavioural disturbance training.
2. Review of key policy and procedure documents including escorts and Inter-prison Transfer and Assessment on Arrival Policy, Management of At-Risk Patients, Documentation in the Electronic Medical Record Policy and Primary Mental Health Services, and communications between health and custodial staff (lessons learnt integrated into new ways of working).
3. Development of Management of Patients in Custody in the Emergency Department with escalating behaviours practice note.
4. Senior leadership and management changes to revitalise and refocus performance.

These changes have made a difference, when comparing to other maximum security prisons Port Phillip Prison has:



LOWER STAFF ASSAULTS

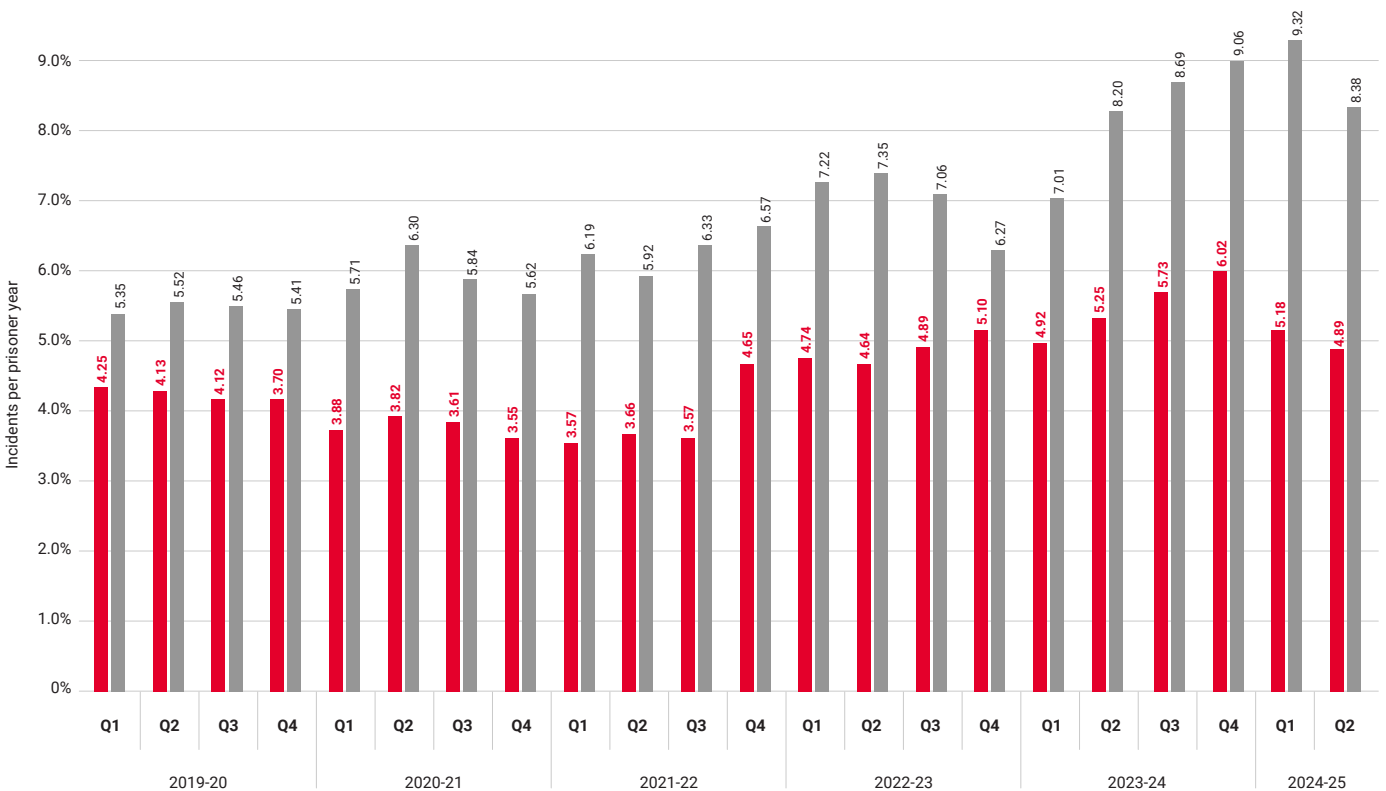


LOWER SELF-HARM OCCURRENCES



LOWER DRUG USE according to urinalysis in maximum security prisons in Victoria

Port Phillip Prison has **significantly lower rates of incidents per capita** compared to public maximum-security prisons.



■ Port Phillip Prison ■ Average of maximum security public prisons

Source: Port Phillip Prison quarterly commissioners meeting Q2 2024-2025, performance analysis, reporting and summary

OUR IMPACT

Humane custody and real rehabilitation

G4S offers services to our prisoners that are focused on rehabilitation. These range from addiction education and anger management classes to TAFE qualifications.

In 2023/24 Port Phillip Prison offered:



22 education courses



5 offending behaviour intervention programs



10 alcohol and other drugs treatment programs



10 personal development and life skills programs



8 Aboriginal and Torres Strait Islander programs



7 youth specific programs



602 opportunities for employment offered within the prison



As well as transition to release services, religious services, fitness and recreation services.

Port Phillip Prison operates an Incentives and Earned Privileges Scheme which encourages prisoners to earn additional privileges through demonstrating greater levels of responsible behaviour and active participation in employment, education and programs to assist with addressing their offending behaviour.

Innovative services

Our innovative approach is evidenced by the introduction of UniLink kiosks, transforming the way prisoners interact with our services at Port Phillip Prison.

- The kiosks mitigate lost paperwork and empower prisoners to liaise directly with various departments of the prison to fulfil their needs.
- Prisoners also get responses to their applications or requests in a much timelier manner than in prisons where paper-based systems still operate.
- For example, the maximum response time for a Special Buys item at Port Phillip Prison is currently 3 days, 16 hours whereas in prisons that operate a paper-based system for Special Buys items, it is not uncommon for prisoners to be waiting more than a month from application to delivery.

Specialised services

Our services are specialised and unique, making us stand out among other facilities.

- Port Phillip Prison operates a unique unit for the support of prisoners with intellectual disabilities. Our staff are trained to respectfully deliver this vital service in conjunction with a range of providers including specialised disability support workers.
- Port Phillip Prison, in partnership with St Vincent's Medical Services delivers palliative care services with custodial staff also trained in palliative care.



G4S is a trusted partner of government delivering cost-effective and high-quality services for the Victorian taxpayer.

OUR STAFF AND PARTNERS

G4S employs 800+ people in Melbourne's west, providing well-paying and stable jobs. Our dedicated staff are at the heart of our operations, and their commitment to excellence makes a tangible difference in the lives of prisoners and the broader community.



Jhiah and Brett
ABORIGINAL WELFARE OFFICERS

"We enjoy working at PPP as AWOs because we get to work with a diverse range of staff to ensure a more culturally safe environment for first nations prisoners."



Dwij
HORTICULTURE TEACHER

"I love working with the men to show them how to grow and nurture plants through their whole life cycle. It's an incredibly rewarding place to work and makes a real difference."



Allison
CORRECTIONAL OFFICER

"I like the camaraderie with staff and feeling that what I'm doing is worthwhile and effective."



Belinda, Brittany and Rhiannon
ST VINCENT'S NURSES & EDUCATION AND LEARNING - ST JOHNS UNIT

"In St Johns, we can offer health care that cannot be provided in any other Victorian prison."



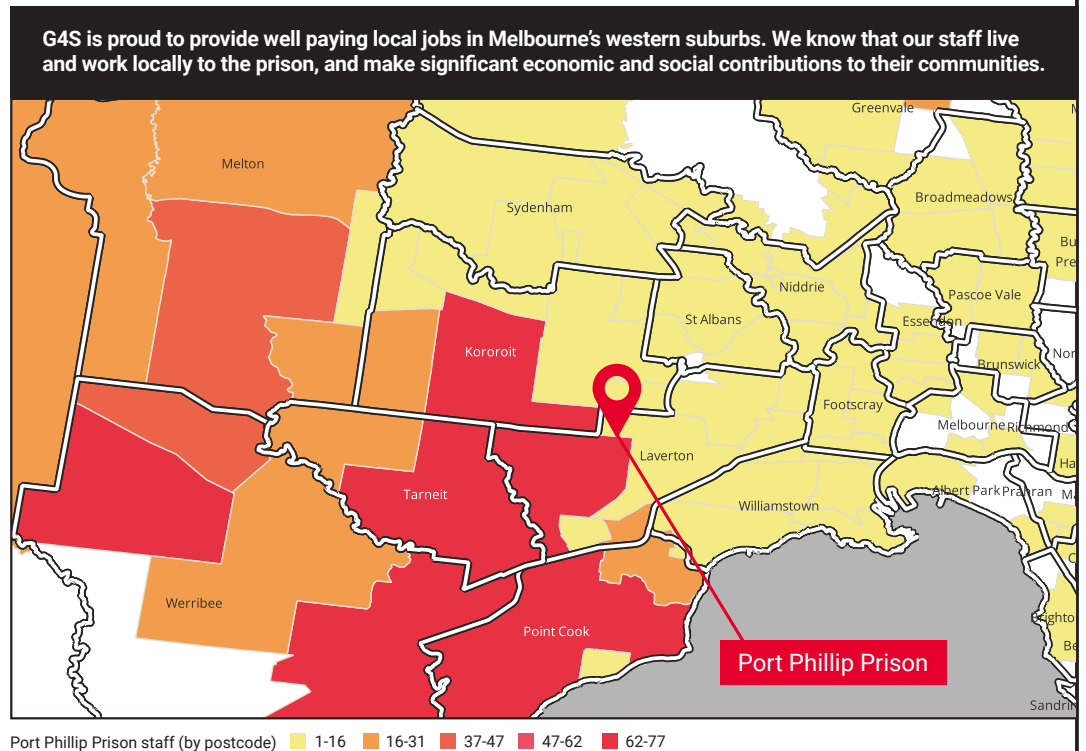
Ange
TACTICAL OPERATIONS GROUP

"We do an important job that makes a difference to a lot of people. We care and we enjoy our work."



Danni
MANAGER REINTEGRATION SERVICES

"I have worked here for more than 20 years and in almost every role. Today I manage our reintegration services and I am proud of the work we do here. We always go the extra mile."



G4S is proud to partner with community organisations who offer a diverse range of programs for prisoners.

