

Contact Tracing Solutions



Health authorities advise organizations to promptly identify and isolate potentially infectious individuals as a critical step in protecting employees, customers and visitors at a worksite. If someone was at your site and later reports that they are infected with COVID-19, you need a process to help identify the people and areas that may have been exposed to potential infection.

Having a comprehensive contact tracing solution can help determine who was in contact with an infected person at your worksite, and when the interaction occurred. This can help minimize the risk of a potentially infected person spreading the virus to others, and can help mitigate the risk of multiple infected employees, which could impact your business productivity. Contact tracing puts your employees and visitors at ease knowing that they will be notified if they have been exposed to an infected person, enabling them to take appropriate steps to quarantine and/or be tested for the virus.

As your trusted security advisor, G4S can perform a risk assessment and design a contact tracing solution to suit your needs. Our security personnel can help manage the

tracing and notification process. We can advise you on the appropriate steps to ensure you are in compliance with the most recent health guidance, as well as which technologies are best suited to assist with contact tracing in your business.

COMMON QUESTIONS

- What is the best practice for informing relevant teams, offices and contractors to remind them of the public health advice?
- Do I have the correct policies, procedures and tools in place to conduct contact tracing should the need arise?
- What technologies are available to help with contact tracing, and will they integrate with my current security system?

G4S has organized solutions to address these questions into three, easy-to-follow categories: people, process and technology. This helps you personalize the right solution based on your needs and budget. It also can help your organization deploy a structured approach based on your organization's immediate risks and long-term goals.

PEOPLE



Security personnel to help with COVID-19 tracking, notifications and record-keeping

PROCESS



Develop policies and procedures around how to effectively contact trace

TECHNOLOGY



Augmenting visitor management and access control systems with software to digitize contact tracing



PEOPLE

Our security personnel can help keep accurate records to meet compliance mandates and ensure the safety of employees. We can take steps to limit the spread by isolating infected individuals. Our security personnel can help with COVID-19 tracking and notification to individuals who may have been exposed. G4S can have employees trained on how to quickly identify and interact with affected individuals, assist with isolation issues and work with impacted individuals to identify people with whom they have been in close contact.



PROCESS

As part of employers' pandemic response practices, many are implementing policies and procedures that attempt to ascertain the identities of employees who may have been in close contact with employees diagnosed with COVID-19, or those suspected of having contracted the virus. G4S can help you implement best practices to ensure your company handles delicate issues appropriately while following health guidelines. We can help you develop sensitive communications such as correspondence templates that notify employees and visitors of exposure while respecting the confidentiality and sensitivities surrounding COVID-19. Our team will work with you to help ensure your organization is applying best practices, following proper guidelines and providing a safer environment for employees and visitors.



TECHNOLOGY

If you have an existing security access system, you may not realize that it can be used to supplement your contact tracing program. Access systems can track an employee or visitor and determine who else was in the same area at the same time. They provide timely information which is critical for contact protocols. You can choose the amount of time to track. If an employee or visitor displays virus symptoms, these tools can tell you who that person may have come into contact with, and provide the data to notify other individuals who may have been exposed. Ongoing reports can be generated to maintain compliance and meet ever-changing regulations.

G4S offers electronic visitor management systems to assist with contact tracing. These systems can prompt people to answer specific questions related to self-declaration (e.g. have you been in contact with anyone who has displayed symptoms of a fever in the past 14 days?) and can be used to alert personnel to any answers that may require secondary screening. As these systems are designed for employees and visitors to provide basic contact information, they can be used to generate a prescribed report as to who was in the building, when they were there and with whom they met.

Contact tracing benefits come from the basic information a user would enter when prompted, creating a contact list and a record of compliance as to who had entered, when they did and a phone number to reach them.

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