



# AVIATION SECURITY Capability



Responding - Adapting - Evolving

## OUR VALUE PROPOSITION

G4S understand that airports are critical elements of national infrastructure and as economic gateways the ability to attract foreign trade and investment through internationally compliant and secure airports will directly boost economies and lift GDP. We also understand that Aviation Security is more than the world leading operational delivery we have provided in over 45 countries across the world, and in parallel to security itself comes capacity development and modernised training programmes. Together these provide the platform for increased trade, passenger flow, tourism and economic development. With a continuously developing threat and risk landscape, aviation security is a constantly evolving sector. That's why, with proven success in helping airports and aviation authorities reach international compliance standards, technological partnerships and strong commercial partnerships, G4S is the leading Tier One security and risk management company for market leading aviation security services.

G4S helps build organic capacity and develop aviation security capability through our nationalisation based mentorship programmes, all with a focus on meeting recognised international standards. We work in partnership with all our clients - governments, airlines and international regulatory authorities - to bring to you the technical, operational, training and mentorship expertise to mitigate risk and protect and grow aviation sectors - sharing ambitions and establishing partnerships to implement road maps to success.

In an ever expanding world, the ability to be globally connected is paramount. Having the right partner is the first step on that path. Whether it be achieving ICAO compliance, providing passenger screening and cargo handling or technological implementations, G4S have successfully achieved this in some of the world's largest and most high-threat airports. Whilst there is no single aviation security template, our depth of experience and corporate knowledge, underpinned by competitive pricing and implementation of best practices, will ensure the achievement of individual safety and security goals.

Indeed we have been doing so for many years in a number of conflicted regions, working as a trusted and integrated partner with our governmental clients, becoming the Aviation Security provider of choice across the Globe including in high threat countries.



## 25 YEARS OF AVSEC EXPERIENCE

In addition to our own Group expertise we have the 'back reach' capability and support of the wider G4S Plc Organisation to draw upon, which altogether possesses an unparalleled experience in providing security in over 45 countries and 100 airports. We have strong collaborative relationships with International and specific National Regulatory bodies as well as the International Air Transport Association, and are able to assist our clients with the facilitation and execution in much greater depth of a supportive aviation security environment through regular and proactive engagement with these bodies. We want to make a difference and seek to help build resilience, expertise and security and safety footprints,

enhancing reputations in the international Aviation arena so as to increase business and trade from other ICAO Member nations and therefore aid economic growth. We seek to be your chosen professional partner of choice – partner with us and together we can make a difference in the aviation frontier markets.



## OUR AVIATION INTEGRATED SECURITY TEAM

G4S Risk Management Group has a fully integrated and highly experienced Specialist Aviation Team that has risk managed security and airport operations in some of the world's largest international airports in both mature and post conflict environments. Our team includes consultants and aviation experts that have operated at both practitioner and senior levels in domestic international airports and airlines as well as Civil Aviation Authorities as inspectors, auditors, risk managers and trainers. This team has delivered collaborative solutions specifically designed to meet the needs of Nation States and their national airlines, implemented and run complex security systems and provided expertise across a broad capability spectrum from airport development to operations and aviation security training.

## OUR EXPERIENCE

With a wide portfolio of successful critical national infrastructure projects, G4S are recognised as the leading global provider of AVSEC solutions to national governments and multinational corporations. We are a member of:

- The International Air Transport Association (IATA).
- The Airport Operators Association (UK).
- The Airport Council International (ACI).

We are an Aviation Centre of Excellence.

Our Aviation Integrated Security Team prides itself on facilitating ICAO compliant operations focused on building the capacity of the local national staff, allowing rapid and safe transition from contractor delivery to local national capacity ownership and operation.

## OUR AVIATION CLIENTS

Our capabilities are focused on safe and cost effective security solutions. As a market leader for aviation security we have become the provider of choice for such internationally recognized aviation operators as:

- Baghdad International Airport
- Kuwait International Airport
- Brussels Airport
- CATSA – Canadian Airports
- Schiphol Int Airport (Amsterdam)
- Athens Ben Epps Int Airport
- British Airways
- Virgin Atlantic
- British Airports Authority
- United Airlines
- American Airlines
- Grantly Adams Airport (Barbados)
- Indira Gandhi Airport - Delhi
- Hyderabad Airport
- Air New Zealand
- Cathy Pacific

## OUR PAST PERFORMANCE – SELECTED CASE STUDIES

### A. STABLE ENVIRONMENT: AVSEC EXPERIENCE

#### Case Study: London Heathrow & Gatwick International Airports, United Kingdom



G4S has been contracted to provide a range of AVSEC services to British Airways at both airports since 1992. The current contract allows G4S to work in partnership with BA developing improved processes and enhancing levels of customer service. It specifically provides for duties carried out at London Heathrow Terminals 1, 3 and 5 and Gatwick Airport to include the following: passenger screening (secondary search); HBS; aircraft search; cargo security and screening; access control; CCTV / control room operations; visa, document and biometric verification; Section 5 weapons handling; ID centre management; audits and investigations; incident response services; building and asset security and car park management. Outside of the aviation aspects G4S also has responsibility for the general security of British Airways property on several sites around the UK. In the UK, G4S currently employ in the region of 600 security personnel to deliver the services to British Airways.

#### Case Study: Schiphol International Airport, Amsterdam, Netherlands

Schiphol is the main Dutch airport, handles over 63,500,000 (2016) passengers per year and is the third largest passenger and cargo airport in Europe in terms of market share in 2016. The security department at Schiphol Airport spends around €250 million per year. G4S began service in 2003 and is currently contracted until 2020. G4S operates two of the five main security contracts at Schiphol: The Non-Schengen Terminals 2 and 3 and the HBS contract.



## Case Study: Kuwait International Airport - Supporting Kuwait to attain ICAO Recognition



In 2016 G4S RMG was invited by the Kuwait Ministry of Interior to create a new security solution for Kuwait International Airport to meet ICAO compliance requirements.

G4S applied an integrated approach throughout to meet international best practice standards involving collaborative working with Government departments and agencies, strengthening the relationship between the international regulator ICAO and the civil aviation authority and working alongside US TSA, UK DfT and IATA.

A further 2 year contract with the Kuwait Ministry of Interior followed providing a full security audit of the airport environment, the design and delivery of training to a cadre of delegates from the Kuwait Civil Aviation Authority and the selection, recruitment, and training of 400 security officers to meet newly applied US and UK government security standards. A measure of success in helping to secure a vital regional transport hub for the country's economy was the subsequent positive outcomes recorded during audits by ICAO, IATA and the national regulatory bodies of UK and USA.

### **Case Study: Facilitating the Security Environment for Kuwait National Airline to attain new long haul routes to USA and UK**

In summer 2018 G4S Risk Consulting was contracted by Kuwait Airways to provide an AvSec consultant and a small team of ACC3 and RA3 trained cargo operators to upgrade their passenger and cargo operations to the EC300 Common Standards and USA AvSec standards of operational compliance. This was primarily in order to facilitate direct flight routes for both passengers and cargo to John F Kennedy airport in the USA and to London Heathrow airport in the UK. G4S worked closely with the National Regulatory Authorities of both USA and UK, as well as with IATA, ICAO, for over a year and Kuwait Airways was able to gain the requisite flight routes to which it aspired.

## B. HOSTILE ENVIRONMENT: AVSEC EXPERIENCE

### Case Study: Airport Services - UN Mission in the Democratic Republic of Congo

During 2003-2015, G4S was subcontracted by PAE to provide Aerodrome Operations support of the UN Mission in DRC. The contract was for the provision of airport security services including: programme management, logistics operations, medical support, cargo handlers, aircraft towing, passenger services, airfield fire fighting, meteorology observation services, reaction to incidents and unrest and conducting inspections and evaluation of work.



## C. POST CONFLICT ENVIRONMENT: AVSEC EXPERIENCE

### Case Study: Baghdad International Airport, Iraq



G4S Secure Solutions Iraq, part of G4S Risk Management Group, has been providing AVSEC to Baghdad International Airport (BIAP) since 2010, where we now employ 1100 staff. We are in a long term partnership with our clients, the Ministry of Transport and Iraq Civil Aviation Authority, in a post conflict environment ensuring high level compliance standards.

While a military ring of protection surrounds BIAP, it is G4S that protects the airport's perimeter as well as providing all aspects of the airport's security 24 hours a day. Our responsibilities include project management, operational logistical support, administrative functions, physical security for Entry check point 1, Nineveh, Babylon and Samarah terminals, full international standard search & screening and airside activities (including all access and egress points of security restricted areas). We work closely with the AVSEC Directorate in a close partnership in developing the airport as the Gateway to Iraq for economic trade and business.

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