



WORKPLACE SHOOTING RESPONSE PROTECTS EMPLOYEES, ENSURES BUSINESS CONTINUITY

Unmatched Risk Management Experience and Capabilities

One of the risks security professionals are increasingly aware of is the threat of workplace violence, which comes in many forms — physical assault, threats, harassment, intimidation, robbery and in some cases homicide. The fact is that each year in the United States, nearly 2 million people become victims of workplace violence. These incidents can create lasting impacts on victims, families, co-workers and businesses.

This means security professionals need partners to help them protect people, property and assets. They need partners who can act quickly and possess the resources and expertise to deliver effective solutions that mitigate risk and ensure business continuity.

In November 2015, the security director of a leading U.S. food manufacturer contacted G4S following a workplace violence incident in the Birmingham, Alabama area. The security director reported that one of the company's delivery drivers was making his daily rounds when he got into a argument with a grocery store manager at one of his stops. The argument escalated into a shoving match that intensified further when the driver pulled out a handgun and shot into the store's receiving door. Fortunately, no one was injured.

The delivery driver fled the scene after firing the shot, and grocery store management called police. The food company, now in crisis mode and concerned for the safety of its associates, turned to G4S, its security partner of several years.

Within four hours of the initial call, Robert Dodge, CPP, Senior VP of G4S Corporate Risk Services and a leading expert in workplace violence and active shooter response, deployed armed protection agents at the residences of two managers and at the company's distribution center. G4S also deployed agents along the delivery route and within company vehicles along the route for a week following the incident.

"G4S has become a strategic partner for our company. We know that when we call, you will respond," the company's Security Director said. "G4S stepped up to the plate with speed and professionalism."

G4S' comprehensive suite of security solutions — risk services, systems integration, technology and security personnel — gives clients access to unparalleled expertise that delivers innovative, essential and customizable solutions.



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