

CASE STUDY | ADVANCE TEAMS | G4S COMPLIANCE & INVESTIGATIONS



G4S CONSULTANTS EVACUATE HIGH-PROFILE ACTOR IN WAKE OF MEDICAL EMERGENCY

Assess. Plan. Secure. Protect.

Many organizations are learning that maintaining the safety of top executives and personnel is just as important as protecting internal business practices. Dignitaries, high-profile individuals and their families are increasingly at risk of assault, kidnapping and other unforeseen threats. Unfortunately, the popularity of these incidents is increasing along with the necessity for safe, secure and effective solutions.

G4S was contacted to provide protection services for a major United States television network during the filming of an awardwinning prime time show. While filming an episode overseas, G4S responded to a medical incident involving one of the main cast members. After arriving at the scene, agents learned a malfunction in the set caused a piece of equipment to fall, resulting in the actor suffering head lacerations which required medical attention.

Upon being notified of the incident, G4S was able to instantly schedule a medical evacuation from the set location to a proper medical facility. The actor was transported via helicopter to a town 160 miles away while accompanied by a G4S agent.

Prior to their arrival at the airport, an ambulance was arranged to pick the actor up on the tarmac immediately following their plane landing. This service is typically not allowed, but the G4S team was able to receive special access which aided in the quick response time, allowing the actor to receive swift medical attention.

After being treated at the hospital, the actor requested for the G4S agent to remain with him during his recovery because of his outstanding professionalism and situational awareness. The G4S agent was able to reserve a room directly next to the actor's at a hotel and stayed with him for the entire duration of his recovery.

Once the actor was able to return to work, the show's producer directly contacted Robert Dodge, CPP, Senior Vice President of G4S Corporate Risk Services, and was extremely complimentary of the professionalism and services provided by G4S in the wake of a medical emergency.



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