SUPPLY CHAIN SECURITY



CASE STUDY | BUSINESS IMPACT | G4S COMPLIANCE & INVESTIGATIONS



## SUPPLY CHAIN EXPERTS IDENTIFY PROGRAM VULNERABILITIES AND IMPROVE SECURITY

## Reduce Risk and Increase Profitability

98% of products are transported through various supply chain nodes; from manufacturing facilities to distribution centers and warehouses to ports and / or airports. U.S. multinational organizations utilizing global supply chains often experience an array of challenges as their brands attempt to improve visibility and control over the production and delivery of their products. G4S helps organizations improve supply chain security, reduce risk and increase profitability.

A key supply chain security program for United States companies is the Customs-Trade Partnership Against Terrorism (C-TPAT) program. The C-TPAT program is a voluntary program designed to help ensure improved supply chain security for member companies which import into or export from the United States. As a result of compliance with the program standards, members are given significant benefits for their enhanced supply chain security.

A Global Fortune 200, High Tech Corporation applied for C-TPAT membership and attempted to complete all necessary submission documents on their own. They were not approved for membership during initial review of their application materials as numerous items had been done incorrectly. The company was asked to make urgent revisions or be rejected for C-TPAT membership.

The company contacted G4S Supply Chain Security experts and asked for assistance both in the application process and arranging on-going risk processes to meet C-TPAT standards. The G4S Supply Chain Security team immediately began to set up a supply chain program which would allow the company C-TPAT membership. G4S Experts evaluated supply chain threats at all foreign and domestic locations, sending tailored electronic self-assessments to business partners to identify vulnerabilities. Where there were vulnerabilities, G4S helped the company send out and track corrective actions. Additionally, G4S evaluated business impact and prepared global sites for the U.S. Customs and Border Protection evaluation.

Due to G4S' quick response, the company went from having their application nearly rejected to being accepted into C-TPAT membership. The company credits their application approval to the partnership formed with G4S' experts who helped develop a formidable supply chain security program which not only ensured their C-TPAT acceptance, but improved their supply chain security across the globe.



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