



G4S CANADA LEADING RESIDENTIAL SECURITY

Residential Property Managers and Management Boards face unique security challenges.

Budget pressures are always increasing, and residents insist on full financial transparency and accountability, without sacrificing quality or customer service. We at G4S are ideally positioned to meet the demands of the residential properties sector.

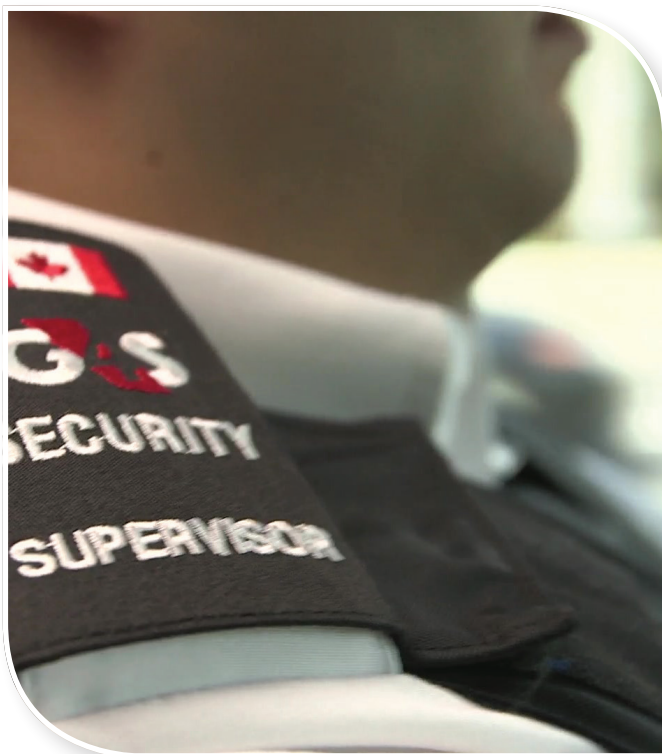
G4S is Canada's leading security solutions company, offering integrated security services to clients in a wide range of industries. For our residential clients, we have developed an exclusive package of service offerings that fully integrates all aspects of the security program, including our highly-qualified security personnel, our proprietary Secure Trax® and RISK360™ incident management and reporting systems, and customized security technology solutions.

We are proud to be a Canadian company servicing the security needs of Canadian institutions and the Canadian public. We work with thousands of clients across the country, and are the employer of choice for security professionals in Canada.

With G4S Canada as your security partner, you can rest assured that we will deliver substantial value to your property, provide the data necessary to justify your security spend, and provide service that exceeds your expectations. Our scorecarding and Key Performance Indicator (KPI) standards lead the industry, and will ensure that you and your management can keep your tenants happy.

Let us help you to see the opportunities that exist in the challenge of securing your world.

www.g4s.ca
1-888-717-4447
solutions@ca.g4s.com



Whether providing access control, concierge services, or working with the communities they protect. Our experienced managers

Dedicated Management Team

Our qualified management approach begins with expert Area Managers. Each site is assigned a dedicated manager, committed to supporting our clients, their residents and their security team.

All G4S clients have 24/7 access to their management support and supervisory team, backed up by our 24/7 National Customer Service Centre and our specialized Department of Customer Care. Whether by email or phone, or in-person, our managers ensure that our clients receive consistently high levels of service.

Our team has decades of experience with the unique needs of residential buildings. Backed by G4S's industry-leading standards and processes, our managers keep tabs on all the details, and put our clients' needs first.

Concierge Services

G4S offers two concierge training programs that can complement our security solution. Specifically designed for condominium properties, these programs allow us to provide hotel-style concierge services to condominium residents. G4S Concierge Services provide residents with the highest level of service available.





emergency personnel, the G4S security team becomes an integral part of ensure that we meet and exceed our clients' expectations.

Valet Services

Valet services are a critical component and key expectation of residents in many residential properties. G4S valets are fully-qualified and well-trained security officers with additional expertise in customer service and safe vehicle operations. They form an integral part of the high-end service demanded by residential properties today.



Security Personnel

G4S provides the most extensive security training available. Our programs are developed and administered by in-house Trainers and Instructors, as well as external consultant experts. We provide additional customized training to suit client needs, and are thus able to fulfill any current or future training requirements.

Patrols

G4S's highly-trained patrol personnel can help you prevent, deter and detect threats to the safety and security of your property and tenants. Our highly-trained mobile personnel will patrol your property, day or night, in clearly-marked G4S vehicles. Our response times are among the best in the industry, and our call/dispatch centre is available 24/7.



Security Technology

Our experienced system designers work closely with our residential clients to develop the best combination of services for their unique security needs. Our services include:

- Advanced video surveillance
- Keyless access control
- Intrusion detection and alarms
- Condoplex suite security system

We pride ourselves on providing technology solutions that support and enhance our residential clients' existing technology and security personnel services. Our clients' needs are best met by integrating with existing systems, as well as future-proofing against the continuous improvement and evolution of the technology market.

Risk and Compliance Audits

For clients with existing security systems and procedures already in place, our Risk & Compliance division offers complete system assessments. Audits cover all aspects of security-related matters, and make recommendations for future steps where deemed appropriate or necessary.

Investigations

Our Investigations division offers high-quality investigation services tailored to your specific needs. Our team has over 100 years of diverse security and investigations experience. Our services range from complete solutions to support and specialty services for your own investigation or legal team.



Securing Your World



G4S Canada
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