

A man in a white G4S uniform shirt, tie, and headset is seated at a desk in a monitoring center. He is looking at a computer monitor and has his hand on the keyboard. In the background, other staff members are also working at their desks. The wall behind him features the G4S logo and the word "Monitoring".

G4S Monitoring



MONITORING

A broad range of monitoring services designed to secure and protect your business

Securing Your World



G4S: Securing your business

We are the world's leading security and outsourcing solutions provider, operating in 120 countries worldwide. Our solutions are based on our complete range of services and are supported by 25 years' of experience in the UK market, coupled with our extensive global expertise.

Operating from our best in class BS5979 accredited Monitoring Centre G4S provides a broad range of monitoring services designed to secure and protect businesses. Whether your customers have one site, multiple sites or a team of lone workers, we can develop a customised plan aimed at securing their premises and employees. Our continuous investment in technology and partnerships with manufacturers mean we can offer you cutting-edge solutions.

A tailored plan to protect and secure businesses

Our first step is to understand your customer's security requirements. We will then work in partnership with you to develop a customised monitoring plan, supplying alarm and CCTV monitoring and other solutions in line with all standards and legislation. We can also offer an integrated monitoring and patrol and response service, which means your customer's premises are safeguarded 24/7 by our expert monitoring staff and highly-trained patrol team.

A wide range of services to meet all requirements

Alarm monitoring: Experts at our state-of-the-art Monitoring Centre monitor a wide variety of alarm systems, from intruder and fire alarms, to environmental alarms and lone worker solutions. Our commitment to innovation means we provide solutions you can count on.

Dual path alarms: We have partnered with a number of providers, including CSL DualCom, Redcare and Emizon amongst others, to offer your customers first-class, dual signalling alarms. These alarms can alert the Monitoring Centre of a loss of connectivity through both wired and 3G/GPRS/GSM mobile communication paths ensuring increased reliability and peace of mind.

CCTV monitoring services: Telecommunications technologies have greatly increased the speed of transmission. These faster speeds allow your customer's CCTV system to be remotely monitored by the G4S Monitoring Centre, providing pictures on activation of what is happening at their premises.

State-of-the-art Monitoring Centre: Our best in class monitoring service, operational 24/7/365 from our Category II, Gold Standard Accredited Alarm Monitoring Centre is manned by dedicated operators, specifically trained to deal with activations and incidents. You can rely on G4S' experienced team to manage alerts and activations in a professional and timely manner.

Customer service: Our commitment to your business doesn't stop there. We will continually provide you with outstanding customer service. You will also have access to online management reporting to help you with queries and resource planning, which in turn will help you to increase productivity.

Lone worker protection: We have a wide range of dedicated lone worker devices along with a smartphone application which are all designed to help protect lone or high-risk workers. The devices have a range of features, including two-way communication and GPS that provide on-going monitoring of your customer's employees, minimising their exposure to risk.

Securing Your World

OUR SERVICES:

Signal event management and escalations

Intruder/fire monitoring

Dual signalling alarms

Internet protocol monitoring

Lone worker protection

Remote CCTV monitoring

State-of-the-art Monitoring Centre manned
24 hours a day, 365 days a year



G4S: the perfect partner for your business

We have nationwide coverage

Our Monitoring Centre currently supports over 60,000 organisations across the UK. We handle over 35,000 alarm activations every month and monitor approximately 100,000 vehicles and 20,000 lone workers.

We have years of experience and expertise

G4S is a respected name in the monitoring industry, providing monitoring services nationwide for over 25 years. Over the years, we've enhanced our service offering, investing in recruiting highly-trained experts and introducing dedicated account managers to provide a superior level of service. Our staff are all experts in their field and through partnerships with global manufacturers they have enhanced their knowledge of technology advancements in the monitoring industry.

We embrace innovation

We continuously invest in bringing world-class monitoring security solutions to the UK market. Through strategic partnerships with manufacturers we have introduced cutting-edge technology, including remote CCTV monitoring and lone worker systems to UK businesses.

We're serious about standards

G4S is a member of the Security Industry Authority and holds all relevant SIA licences. Our Monitoring Centre is Cat II NSI Gold Standard and we conform to all relevant security industry standards including, BS5979, IS228 and BS8484. We also hold the Thatcham Cat 5 accreditation.

We are a complete service provider

As well as our expert monitoring services division, G4S has a broad range of complementary services developed to provide a complete solution for businesses. Our manned security division provides everything from patrol and response to crisis management and event stewarding. Our cash division offers a broad range of cash management solutions.



- Alarm Monitoring Centre
- G4S local operational service centre

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