



G4S ALARM MONITORING
PEACE OF MIND WITH AROUND-THE-CLOCK REMOTE SECURITY SUPPORT



We'll be there when you need us

Working across single and multi site estates across diverse industries, we work round the clock to provide intruder and fire alarm monitoring that you can rely on.

We recognise the importance of safeguarding of your premises. However, many organisations operate sites that cannot function with a permanent site presence, making them vulnerable to illicit activity.

That's where we can help.

Round the Clock Security for Your Premises

G4S offer a comprehensive alarm monitoring service for all your fire, CCTV and security alarm systems, giving you the confidence that your building is in safe hands with around-the-clock response from our Security Operations Centre specialists.

The service is delivered from Our Cat II NSI Gold Standard BS5979, BS8484, IS228 accredited Security Operations Centre which operates in resilient fashion with full failover to a disaster recovery location, providing valuable peace of mind that we'll provide a quality intervention whenever you need us.

The Response You Need

Our trained specialists keep a constant eye on your systems so that fast, appropriate action can be taken if an event is triggered – whether this be alerting another member of staff or requesting assistance from the emergency services.

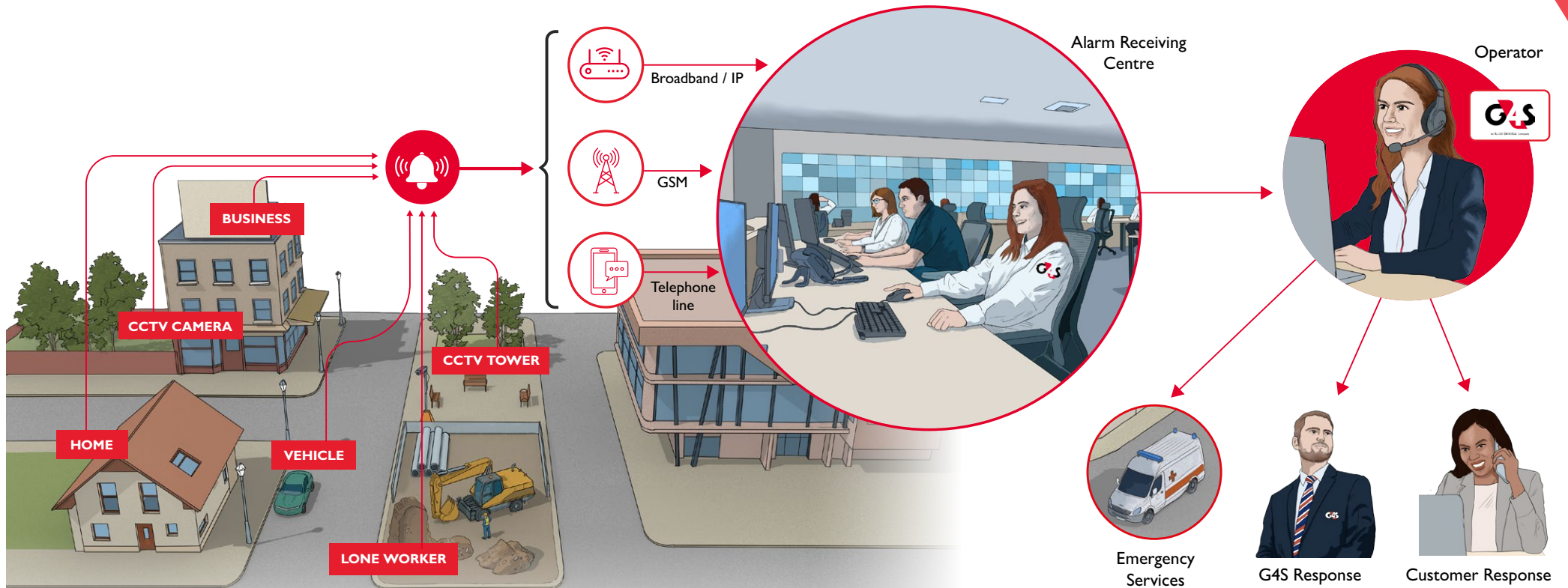
Flexibility to Integrate with Your Alarm System

We pride ourselves on being flexible and easy to deal with. We integrate our alarm monitoring service with all major manufacturers, monitoring a wide range of equipment, meaning you may be able to transition your alarm monitoring to G4S without incurring the costs of a full alarm replacement.

Eliminate Wasted Time Through False Alarms

We work closely with you to manage false alarms, meaning your site responders are only required to attend when they are really needed.

3 HOW WE MONITOR



1

We create a connection to your individual, asset or equipment.

2

Your installer installs the signaling equipment and conducts tests with The Alarm Receiving Centre (ARC) to ensure the monitoring signals are operational and fit for activation using a traditional telephone line, GSM or Internet connection.

3

Upon receipt of an alert or identification of an issue during surveillance, our teams will follow strict operating procedures in accordance with pre determined escalation paths.

4

When the alarm sounds we liaise directly with a contact within your organisation, speak with emergency services or respond to site using our network of mobile security response professionals.

Why Choose G4S for Your Alarm Monitoring?

G4S will be your trusted partner for monitoring services to allow you to focus on your core business. G4S monitoring services provide a series of benefits including:

1. Permanent eyes on:

We provide round the clock vigilance over your people, premises and assets.

2. Resolve issues faster:

Our monitoring and diagnostic service includes triage, servicing, and reactive security measures to swiftly address any issues.

3. Understand the cause of your issues:

We provide detailed diagnosis and investigation services to proactively mitigate future incidents, enhancing your security.

4. A robust physical response:

Count on our efficient escalation paths involving G4S reactive solutions, client collaboration, and emergency services for rapid physical site response when you need it most.

7. Make better decisions:

Receive detailed reporting of alarm events, identifying trends and demonstrating our high-performance levels.

9. People you can trust:

Our 10-year vetted security professionals handle hundreds of cases weekly, ensuring a swift and customer focused response. Our teams coordinate with local law enforcement and emergency services where needed.

5 DELIVERING EFFECTIVE SECURITY PROGRAMMES

Our alarm monitoring can work in combination with other G4S security services in holistic fashion to effectively address your threats. Complementary services include:-



Remote CCTV surveillance

Providing a visual 'eyes on' site to investigate issues



Mobile incident response

To provide a timely physical site response when it is needed most.



Audio

Delivery of audio messages to site.



On Site Guarding

Use our alarm monitoring service out of hours to complement a physical guarding site presence.

We're monitoring alarms for...



Over 600 sites for the UK's largest public services department



The largest natural gas distribution network in the United Kingdom



Over 6,000 residential sites for a major property management organisation



A football premier league stadium

Our full range of monitoring services include:



Remote Surveillance



Panic Alarm Systems



Protecting Lone Workers



Asset and Vehicle Tracking

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