



CONNECTED SECURITY
FOR PERSONAL PROTECTION



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Operating in an era where increasing numbers of staff are exposed to violence and aggression and anti social behaviour, more and more organisations are looking to be smarter about their approach to personal protection.

G4S connected security programmes make use of the latest innovations in video technology and operate in an integrated fashion to connect frontline staff, security officers and a remote security monitoring service in real time to:-

- Ensure staff feel safe in the workplace
- Respond faster to security incidents
- Improve decision making through incident trends



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Frontline Staff

Staff are supplied with personal protection devices that support their safety and well being.

Connected Officers

Connected Officers are equipped with real time communication devices and body worn surveillance that interface with the personal protection devices to support incident response.

Remote Monitoring Services

24*7*365 real time monitoring interfaces with both frontline staff and Connected Officers to drive the best possible incident response, record and manage incident data and analyse trends.

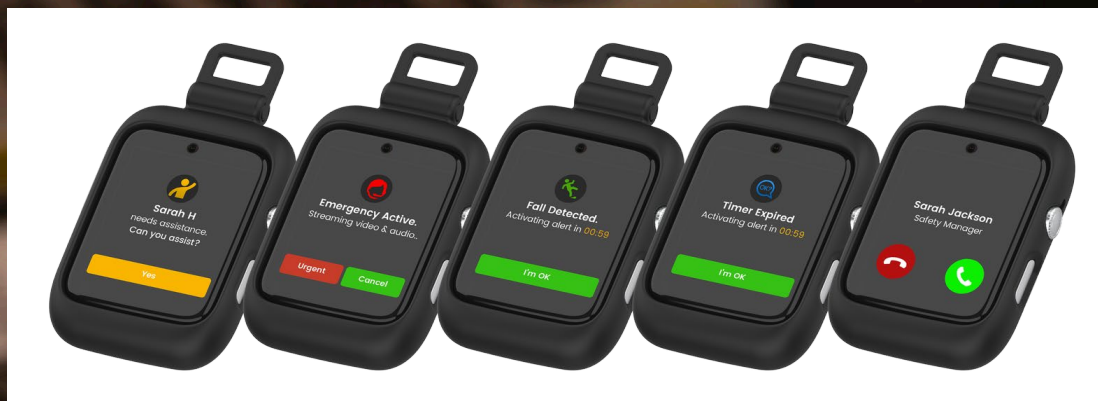
2 PERSONAL PROTECTION FOR FRONTLINE STAFF

We offer personal protection devices, working closely with our partners Duress. The Duress Falcon range has been designed for discreet use and incorporates slip, trip, and fall detection.

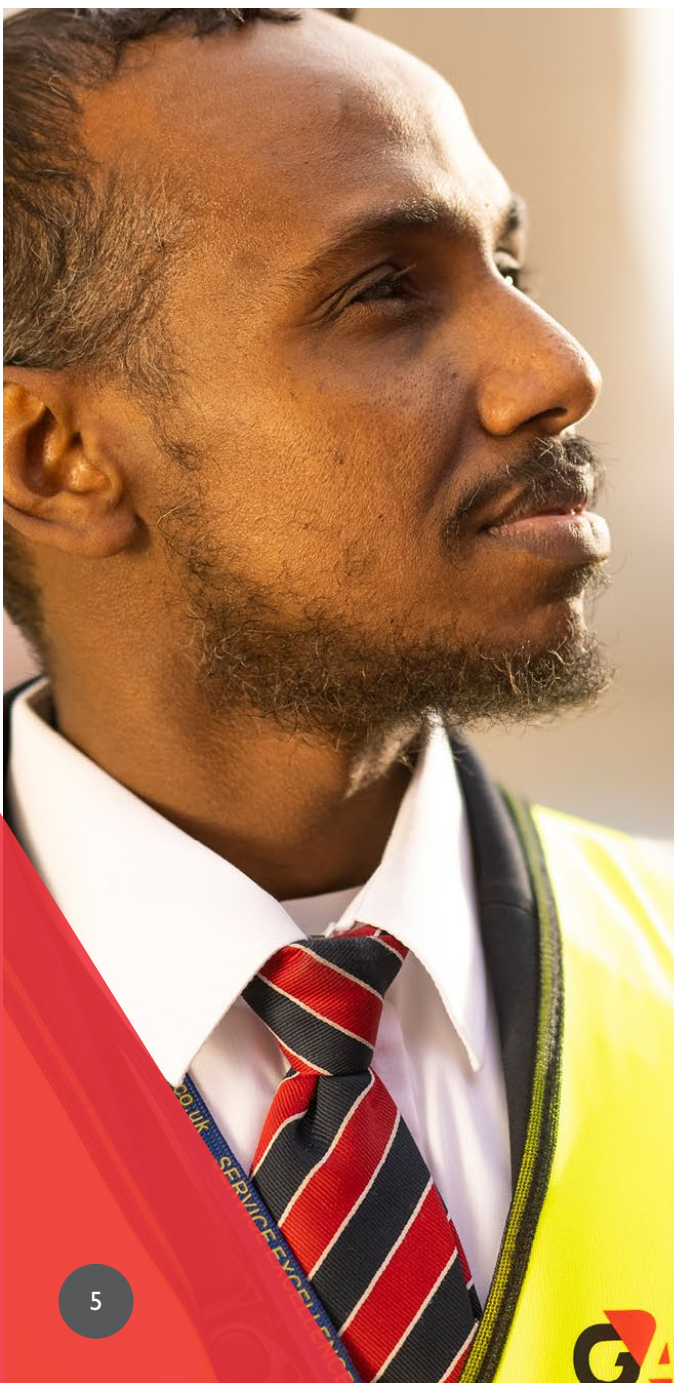
With a simple touch of a button, your front line staff can instantly alert others for assistance or initiate an emergency video livestream in real-time to Connected Officers or Supervisors equipped with Duress Eagle body worn devices, external contacts, or a customer provided or G4S 24*7 Remote Security Operations Centre.

Features include:

- **Discreet Wearable Options** - the design of the Duress Falcon can be subtly worn, allowing your frontline staff to wear it discreetly, either as a watch or a body-worn device without drawing attention.
- **Enhanced Safety with Detection Features** - Built-in slip, trip, and fall detection adds an additional layer of safety, automatically recognising potential hazards and triggering alerts when incidents occur.
- **Instant Team Communication** - A user-friendly interface allows your front line staff to quickly alert one another for assistance with a single button press, fostering efficient communication in urgent situations.
- **Emergency Livestream Capability** - The Falcon's emergency livestream feature enables real-time communication during critical incidents, extending the reach to Connected Security Officers equipped with the Duress Eagle, external contacts, or the 24/7 Security Operations Centre for immediate response and support.



3 BODY WORN SURVEILLANCE FOR CONNECTED OFFICERS



Connected Officers or supervisors can be equipped with the Duress Eagle which is a live streaming Body Worn Camera. The device introduces unique features such as livestream video and location sharing from frontline staff or other Connected Officers when an emergency situation unfolds.

Duress bodyworn cameras have positively impacted areas such as staff safety, positive mental health outcomes, improved staff retention, recruitment, communication, loss prevention, emergency management, and detailed incident reporting and compliance.

The video recordings of emergencies and events can also serve as valuable resources for staff training, contributing to continuous improvement.

The availability in both Black and White adds a customisable touch to suit diverse preferences.

Features include:

- **One-Touch Recording** - Enables quick and easy activation of recording functionality with a single button press.
- **Real-Time Video Streaming** - Allows for live video streaming, facilitating immediate monitoring and response
- **High-Definition Video** - Records in high-definition to capture detailed and clear footage for accurate documentation.
- **Audio Recording** - Captures audio alongside video, providing a complete record of events and interactions.
- **Secure Storage** - Implements secure data storage to protect recorded footage from unauthorised access or tampering.
- **GPS Tracking** - Includes GPS functionality to track the location of the device and recorded events.
- **Battery Life** - Provides extended battery life to support prolonged use during shifts or critical incidents.



3 BODY WORN SURVEILLANCE FOR CONNECTED OFFICERS



Pathfinder Online Dashboard

The Duress Falcon and Eagle devices can easily integrate into a simple online dashboard, providing administrators with the ability to manage your workforce, create teams, and set up supervisors. This ensures a centralised platform for overseeing activities and responding promptly to incidents.

Reporting

The Duress system simplifies incident reporting through its comprehensive logs and cloud-based storage of video recordings. This streamlined process eliminates the need for lengthy paperwork, ensuring that incidents are documented promptly and accurately. The recorded videos also serve as educational resources, aiding in staff training and continuous improvement initiatives.

The Response You Need

The 24/7 G4S monitoring centres adds an extra layer of assurance, verifying incidents and arranging appropriate emergency responses based on custom escalations tailored to your requirements.

Our trained specialists keep a constant eye on your activity so that fast, appropriate action can be taken if an event is triggered – whether this be alerting another member of staff or requesting assistance from the emergency services.

The service is delivered from Our Cat II NSI Gold Standard BS5979, BS8484, IS228 accredited Security Operations Centre which operates in resilient fashion with full failover to a disaster recovery location, providing valuable peace of mind that we'll provide a quality intervention whenever you need us.

4 WHY CHOOSE G4S?

G4S experience in the deployment and monitoring of personal protection devices will provide peace of mind and allow you to focus on your core business.

- 1 Permanent eyes on:** We provide round the clock vigilance over your frontline staff
- 2 Resolve issues faster:** Our monitoring and diagnostic service includes triage, servicing, and reactive security measures to swiftly address any issues.
- 3 Understand the cause of your issues:** We provide detailed diagnosis and investigation services to proactively mitigate future incidents, enhancing your security.
- 4 A robust physical response:** Count on our efficient escalation paths involving G4S reactive solutions, client collaboration, and emergency services for rapid physical site response when you need it most.
- 5 Make better decisions:** Receive detailed reporting of alarm incidents, identifying trends and demonstrating our high-performance levels.
- 6 People you can trust:** Our 10-year vetted security professionals handle hundreds of cases weekly, ensuring a swift and customer focused response. Our teams coordinate with local law enforcement and emergency services where needed.

4 HOW DO BODY WORN CAMERAS PROTECT YOUR FRONTLINE STAFF?

Deploying bodyworn surveillance will provide you with a series of benefits including:-

- 1 A visible deterrent** - the presence of body worn cameras acts as a significant deterrent, reducing problematic behavior by up to 70%.
- 2 Real-time Communication** - enables seamless communication through Push-To-Talk technology, creating quick and efficient team coordination
- 3 Emergency Response** - allows for immediate alerting and response, ensuring staff safety in emergency situations
- 4 Livestream Capability** - livestreaming features provide real-time insights, enhancing decision-making and coordination during incidents.
- 5 Incident Reporting** - streamlines incident reporting with comprehensive logs and cloud-based storage of video recordings, reducing paperwork and facilitating efficient documentation
- 6 Positive Mental Health** - creates a sense of security and support among frontline staff, contributing to positive mental health outcomes in challenging work scenarios.

Our body worn surveillance is deployed across:



Retail



Healthcare



Aviation



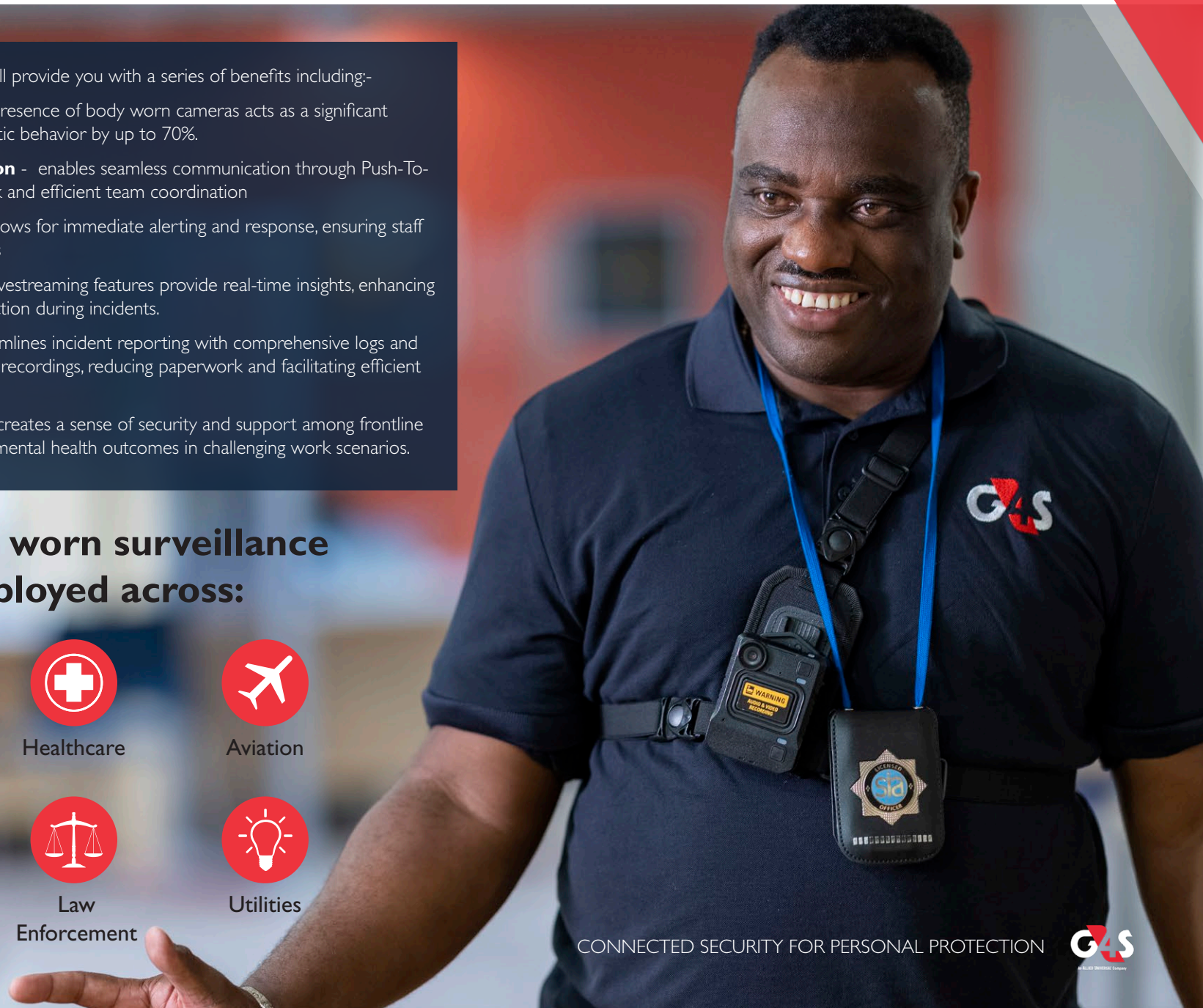
Events



Law
Enforcement



Utilities



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