



Integrated Monitoring and Response

Powered by G4S and RSPNDR

A simple and effective service combining alarm monitoring with a physical site response, using a comprehensive network of SIA licensed UK response officers to deliver clear accountability and best in class response allowing security installers to operate multiple customers with confidence and peace of mind.



One owner for alarm monitoring & site response



30 minute site response



Innovative technology providing a “point of difference”



Simple and consolidated reporting



How it works

A **simple** six step process ensures alarm incidents are responded to **quickly** and **effectively**.

1



The intruder alarm sounds

2



The G4S Alarm Receiving Centre receives the alert and commissions site attendance

3



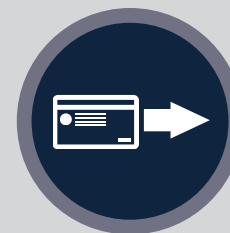
The nearest RSPNDR guard is notified using a mobile application

4



The guard attends site and completes a report on their findings.

5



The report can be transferred onto the customer upon request.

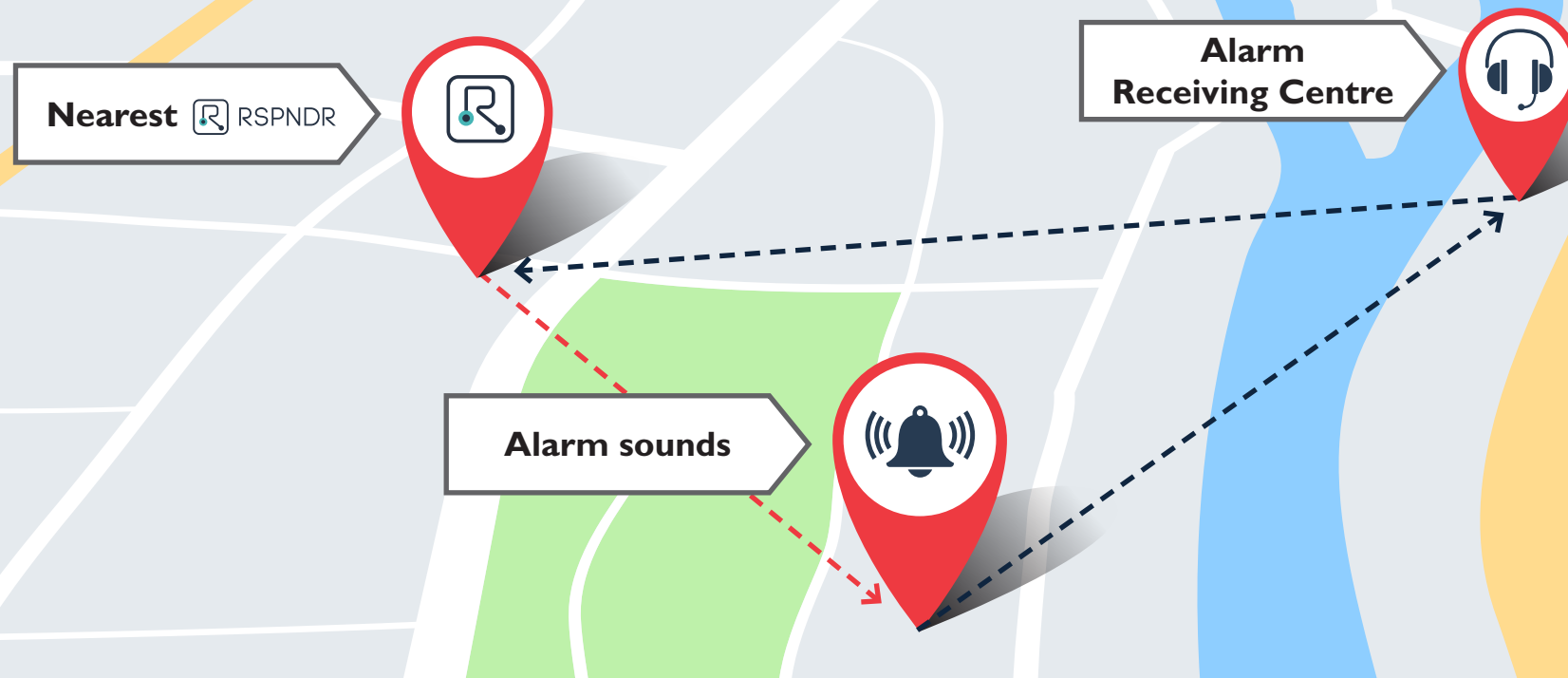
6



Administration is simplified with reporting providing a consolidated set of incidents.

An innovative approach

Innovative technology links your monitored properties with the nearest response officer to provide the **fastest possible response** - so important when the alarm sounds.



Getting Started

Simply prepare a list of your active alarm connections, your G4S account manager will prepare a migration plan to onboard your existing alarm connections onto our integrated monitoring and response service.



A proven monitoring service

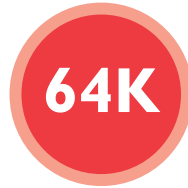
G4S Monitoring is an established and trusted alarm monitoring centre providing clients with:-



A 24/7/365 service



Fully resilient with disaster recovery site



Actively monitoring over 64,000 connections



Highly accredited, operating to:-
Cat II NSI Gold Standard
BS5979
BS8484
IS228



Access to suite of monitoring services beyond traditional alarm monitoring:-
Remote surveillance
Remote access
Lone worker monitoring

An innovative response service

The **RSPNDR** services uses innovative technology and comprehensive coverage to provide:-



Instant access to a UK wide network of SA licensed security officers



Uber-like platform identifies and dispatches the nearest available responder;



Delivering a 30 minute site response from receipt of call



Transparent reporting allow the simple and easy transfer of investigation results.

