



SAFE AND SECURE SPORTING VENUES
TECHNOLOGY LED SECURITY POWERING MEMORABLE EXPERIENCES

Life Safety | Communications | Fire Detection | Security



CONTENTS

1	THE PROBLEM	3
2	YOUR PRIORITIES ARE OUR PRIORITIES	4
3	STADIUM WIDE SOLUTIONS	5
4	INTRODUCING G4S FIRE AND SECURITY SYSTEMS	6
5	SECURITY TECHNOLOGY	7
6	SAFETY TECHNOLOGY	10
7	SPECTATOR EXPERIENCE	11
8	UNDERPINNING OUR SOLUTIONS	13
9	MORE THAN TECHNOLOGY	16
10	A TRUSTED SPORTING SECURITY PARTNER	20

Your Challenge

Creating a safe and secure stadium environment is a complex and demanding task. This sector faces a unique set of challenges which demand robust and adaptable plans.

Before and After Event Day

These often iconic venues represent high profile and attractive targets for a variety of threat actors including terrorism, protest groups and urban exploration. Often housing valuable assets, these sites are frequently targeted for theft, graffiti, vandalism and even intruders looking to access restricted areas such as changing rooms or pitches.

On Event Day

When match day arrives, the challenges are multiplied. Anti social behaviour in the post COVID environment is a recurring issue and the protection of players and staff in often hostile environments a priority. With significant fines in place for the use of flares in stadia, it is critical robust security is in place. Spectator safety is critical and communications both between control and the public and staff ensure and incidents are quickly and effectively addressed.

Against this backdrop, creating a welcoming environment and a positive spectator experience, including non abled bodied groups are the keys to success.

Your Priorities are Our Priorities

Against this backdrop, we operate a well established three tiered approach to life safety and security, operating in conjunction with the SGSA Guide to Safety at Sports Grounds 6th Edition.

Safety

Our primary focus is maintaining the safety of everyone at the venue; players, spectators visitors and guests.



Security

Our technology enabled teams look for unusual and concerning activities, identify areas of poor behaviour and take swift and decisive action.



Experience

Customer service is at the heart of our delivery. We understand that a positive Spectator experience can make the event both enjoyable and memorable.



3 STADIUM WIDE SOLUTIONS

Our technology led solutions operate right across your venue to ensure that your plan addresses all of the main areas of risk, wherever they are located.

The Perimeter

Let us identify and respond to unusual activity. We detect intruders in real time and deliver real time alerts round the clock.

The Concourse

We monitor spectator flow and volumes across areas to secure safe passage.

The Car Park

We provide secure vehicle access to key staff and VIP's. Monitor traffic activity and identify problems in real time such as congestion, unusual motion such as high speeds.

The Stands

We use the latest technology to monitor spectator behaviour in real time to facilitate corrective action when needed.

The Entrance

We provide advanced searching and screening and throughput management, including monitoring traffic flows. Our focus is on providing a safe but enjoyable experience as your visitors enter your venue.

Private Areas

Our technology secures access to restricted areas such as dressing rooms or staff areas.

4 INTRODUCING G4S FIRE AND SECURITY SYSTEMS

G4S Fire and Security Systems is the technology arm of G4S in the United Kingdom and is a trusted technology partner for your sports venue safety or security project.

As a specialist integrator, we offer end to end in house security systems and life safety provision, covering design, installation, commissioning, maintenance and monitoring.

With annual turnover of over £70 mn and employing over 150 engineers and over 30 years experience of fire and life safety, you can be confident in dealing with a partner that will support you in the long term.

We are trusted to supply equipment some of the highest security sites in the UK and a number of prestigious sporting venues so you can be sure that we will respond when you need us.

Surveillance Systems

We supply intelligence enabled, ultra High Resolution for recognition, IP Based Digital CCTV alerting you to suspicious events in real time, including integration with bodyworn surveillance platforms.

Embedded with cutting edge analytics, the platforms will allow you to:-

- Quickly initiate a search for a person or vehicle using specific physical descriptions such as a person's gender; whether they are a child or adult, and their hair and clothing color. Similarly, search for vehicles by vehicle type and color.
- Detect atypical activities such as a person running through the venue or a car speeding so that you can respond faster
- Identify or detect concealed weapons
- Simplify search to use for evidence retrieval - zoom right into an individual seat to get a clear picture of an individual offender.



Access control

We supply intelligent access control systems which use the latest frictionless methods to control access to key areas and provide real time notification of suspicious or unusual activity.

Intruder Alarms

Detecting unusual motion or unauthorised motion supported by remote monitoring and mobile incident response to secure venue at times when it's most sparsely populated.

Staff Panic Alarms / Bodyworn Devices

Fixed or mobile panic alarms, supported by real time remote monitoring where required and incident response to support key staff in hostile environments.

ANPR Traffic Management

Control vehicle access to key areas by using automatic number plate recognition. Support key staff, players and management by providing a convenient means of controlled access.

6 SAFETY TECHNOLOGY

We offer a broad range of life safety technology services which create a safe sporting venue for your staff and spectators.

Fire Alarm Detection Systems

Our fire alarm detection systems operate to British Standards BS 5839.1:2017, LI and operate in:-

- **Event Mode** - allowing incidents to be monitored from the designated Control Room to operate allowing for the GSO (ground safety officer)/ Steward to investigate and reset. If a false alarm within the predetermined period of no more than 6 minutes.
- **Non-Event Mode** - allowing monitoring from a control panel in or near to the Grounds main reception or known staffed environment.

Emergency Fire/ Steward Telephone Systems

Essential for urgent communications, these devices operate as a supplement to Radio Communications. These systems form a telephone link with "Visual Flashing Strobes" (to indicate a call in high ambient background noise conditions) between key or strategic points around the ground and the control room. This allows the operator in the control room to select which "emergency fire/ steward telephone to talk to without being blocked by other calls.

We supply a range of technologies which underpin the best possible spectator experience.

Public Announcement & Voice Evacuation Systems

Our platforms allow you to communicate clearly and effectively with your spectators and staff in the event of an emergency.

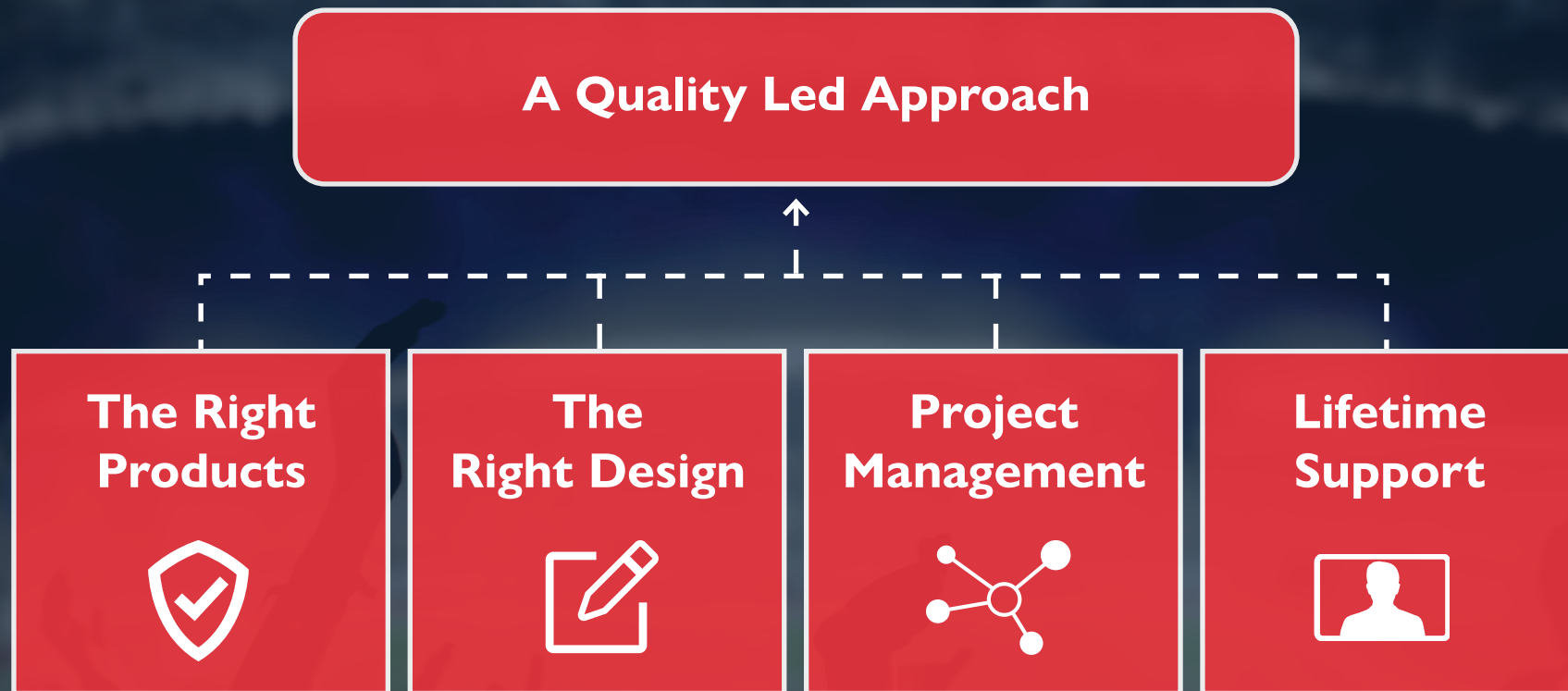
Our communication systems are supplied in compliance with British Standards BS 5839-8 for fire detection and fire alarm systems for Buildings and to BS-7827 code of practice for designing, specifying, maintaining and operating emergency sound systems at Sports Venues. These platforms are supplied inclusive of:-

- **Public Announcement (PA)** - the principal form of communication between management and spectators.
- **Voice Evacuation (Alarm)** - which provide audible pre recorded messages for use in the event of an emergency

Intelligibility is key to enable broadcast messages to be heard over and above “High Ambient” background noise, these are normally provided by Pro-Audio solutions using low impedance hardware, speakers and amplification etc

8 UNDERPINNING OUR SOLUTIONS

We use an established methodology to ensure our technology projects are delivered successfully.



8 UNDERPINNING OUR SOLUTIONS

Quality is at the heart of what we do.

We pride ourselves in delivering high quality work to exacting standards.

Our work, processes and procedures are rigorously externally audited and follow best practices for our industry.

We pride ourselves in delivering high quality work to exacting standards.



NSI GOLD (ISO9001)

NSI FIRE GOLD (ISO9001)

BAFE SP203-1

NSI ISO 14001 (SSUK)

NSI ISO 18001 (SSUK)



SAFE Contractor

Achilles

Contractor Plus

Our Approvals Include:



GOLD

Security



GOLD

Fire



8 UNDERPINNING OUR SOLUTIONS

The right products.

We use a rigid product management process to identify the right partners and manage our accreditations. To make sure we deliver on our promises. Our partners include:-

Surveillance

avigilon™
a Motorola Solutions Company

exacq®
Technologies

milestone

AXIS®
COMMUNICATIONS

Life Safety

Kentec
Electronics Ltd



Advanced
The Standard in Fire Systems

HOCHIKI

GENT
by Honeywell

BALDWIN BOXALL
BRITISH MANUFACTURER OF LIFE COMMUNICATION SYSTEMS

Access Control

Paxton

SOFTWARE HOUSE
From Tyco Security Products

SALTO
inspiredaccess

AMAG™
TECHNOLOGY

The right design.

Our in house design team of 10 experienced designers will listen carefully to your requirements and specify the right solution based on your budget and appetite for risk in compliance with the latest standards.

Lifetime Support

Our customer care centre provides 24*7 after sales support using a combination of remote diagnostics and a physical site response, using our UK network of engineers.

The stats show we'll be there when you need us with our response figures showing we'll be on site 91% of the time within published SLA and when we do go to site, we'll fix the problem 92% of the time.

We don't just offer technology.

Our integrated venue safety and security offering combines people, process and technology in a holistic approach.



People

Operating before, during and after a match day, our people provide a professional and welcoming security presence.

Process

From risk assessments to intelligence and travel advisory services, we'll support you every step of the way.

Technology

From surveillance and access management to fire alarms and audio communications, we've got you covered.

Our people solutions

We offer a broad range of people services securing your venue when you need it most.

Event Stewards

Our event stewards are often the first and last experience for visitors and spectators. Therefore, we understand that the impression they create is vital to the overall success of each event. All the little details make the difference, from the way we greet guests and conduct bag searches, to the speed and ease with which visitors are able to both enter and exit the venue.

Year Round Guarding

As well as contracted and ad hoc events, we also offer year round guarding to provide security for your venue, staff and assets.

Using the same organisation for your year round guarding to supplement your events enables seamless operational deployment from your venue security to your event timetable. It ensures consistency of service and staff, improving the quality of security delivery. Having a large local workforce also provides flexibility to cover sickness and holidays.

Canine Services

To supplement our event stewards, G4S canine offer a full range of protection and detection services including:

- Explosive detection
- Drug detection
- General purpose canine security
- Pyrotechnic detection

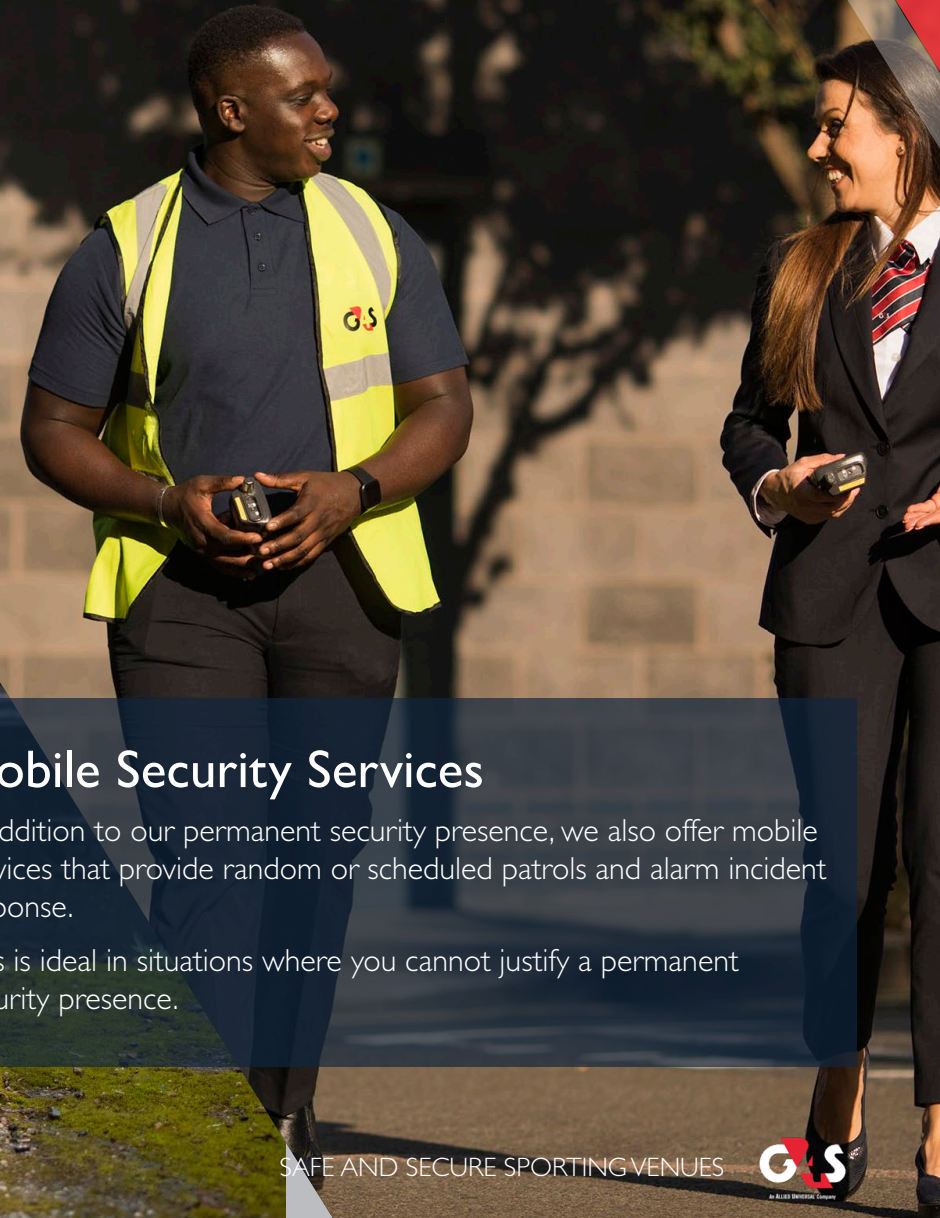
All of our canines and handlers have to complete a minimum of 150 hours training and pass written and practical tests to become operational.



Mobile Security Services

In addition to our permanent security presence, we also offer mobile services that provide random or scheduled patrols and alarm incident response.

This is ideal in situations where you cannot justify a permanent security presence.



Our process solutions

Our risk and intelligence services drive a proactive approach to security.

Intelligence and Advisory Services

We provide scheduled and ad-hoc intelligence and advisory services which allow you to respond quickly and confidently to evolving threats.

Security Risk Management

We work in partnership with our clients to deliver measurable improvements in their security.

Our security assessments reference industry approved international standards and reflect our global experience of best business practice.

Securing Football



Securing Cricket



Partners
in Stadia
and Events
Security

Securing Horse Racing



Securing Rugby



Contact Us

UK: 08459 000 447
enquiries@uk.g4s.com

2nd Floor, Chancery House,
St. Nicholas Way,
Sutton,
Surrey,
England, SM1 1JB

Ireland: 1890 447 447
g4ssales@ie.g4s.com

