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# G4S Mobile Guarding

A reliable, flexible and cost-effective alternative to onsite guarding





# Mobile Guarding

## Reliable security when you need it.

Your business is to operate without interruption and ensure your employees are able to work in a safe environment. Our business is to give you the peace of mind that you, your staff and your assets are protected. Your alarms are not set off every day but ours are. We have the training, expertise, knowledge and experience to pre-empt problems and confidently handle every situation, whether it's a minor incident or a major breach.

Operating with a network of licensed mobile guarding officers, together with access to cutting edge technology, our reputation is global but is based at the heart of local business. We take the headache and fear out of security, whether it's perceived, present or your legal duty of care. Leaving you and those who work with you to concentrate on what you do best.

The G4S Mobile Guarding service has four core areas which can be tailored to your requirements. Businesses come in all shapes and sizes and that's why we do not offer a one-size-fits-all package. The only universal aspect to our service is the trust you can place in us to make your business and employees safe and secure.

Our mobile offering is comprised of four key services including:-



**Patrols**



**Alarm Response**



**Building Locking & Unlocking**



**Lone Worker Escort**

"G4S provides great communication and is a reliable and flexible security partner across our property portfolio. They have delivered over 99 percent of our mobile patrols. Our alarm response officers are always dispatched and onsite promptly when we need them."

Head of Commercial Property Management

# Mobile Guarding at a glance

Our nationwide Mobile Guarding services are built on our network of vehicles and dedicated security officers, ready to attend your site, whenever you need us.

Our officers are equipped with SMART technology which transfers information in real-time, providing you with simple, easy to consume information as your services are fulfilled, wherever you are located.

## Our Credentials



16 Patrol  
and Response  
Vehicles



Self Delivery of Services  
in Dublin, Cork, Limerick,  
Ennis and Shannon



Nationwide  
Coverage



Up to 9,000  
Alarm Call Outs  
Annually





# Alarm Response

## A fast and reliable response.

We all know the sound of an alarm will trigger fear, with the possibility of personal danger plus damage to your property and assets.

In our hands, you can reduce the risk and inconvenience to your employees and minimise damage.

### What does partnering with G4S look like?

Our alarm response service gives you confidence that when the alarm sounds, a licensed mobile security officer will respond to your site and investigate.

Nationwide coverage means that wherever you are situated in the country, we can be there, too - 24 hours a day, seven days a week, 365 days a year. This service works in close collaboration with your alarm monitoring provider who notify us when the alarm sounds to coordinate a response. Or we can simplify your security supply chain and provide

clear accountability by using the G4S state-of-the-art Alarm Receiving Centre (ARC), for alarm monitoring and site response coordination. Our site response time can be cut by up to 25 percent when keys are securely held at your property. This will also reduce our carbon footprint.

If necessary, our operators will rapidly escalate the incident to the designated key holder if you have requested this, and/or the emergency services. Real-time web based reporting keeps you fully informed at all times, so you can also monitor service fulfilment and incident response across multiple locations if required.

When our officers respond to a callout, you have the confidence that our response will be fast and reliable. Our service also helps to eliminate staff absence and frustration that results when employees have to handle out-of-hours callouts. Our teams manage each incident until it is resolved without disturbing staff.



24/7  
Service



Nationwide  
Coverage

20-40  
MINUTE

Average  
Response



Branded  
Vehicles

# Security Patrols

Who looks after your sites and assets when you and your staff are not there? An empty property - be it vacant or out- of-hours - is vulnerable to vandalism and theft. The price of which is not just the cost of repair or replacement. How much would it really cost to have your business interrupted in this way?

G4S can supply flexible, regular or random patrols by uniformed officers in clearly identified vehicles. Their mere presence acts as a visible deterrent to criminals. Our officers can help to improve energy efficiency by switching off unnecessary lights at the end of the working day, power down approved equipment and stay alert for issues such as a flood when a tap is left running. It's not just you who will be pleased at our presence: round- the-clock security could result in lower insurance premiums. In the case of vacant sites, it ensures insurance compliance, too.

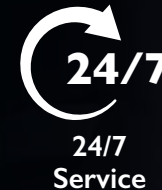
## What does partnering with G4S look like?

We have nationwide coverage and can provide patrols to all your sites anywhere in Ireland. We offer a bespoke service with flexible security that can be upgraded when needed to a more permanent site presence. When supplied in combination with our alarm monitoring service, you'll benefit from clear accountability for security incident response.

Our staff are loyal - we're proud of our staff retention rate. This means our customers receive the best security through highly trained, well motivated, experienced employees.

We manage the behaviour of our mobile security officers and vehicles and use tracking technology to monitor average and maximum vehicle speed, reward good behaviour and take corrective action when required.

Upon completion of the patrol, our officers use SMART handheld technology, to transfer data to a simple, easy to use portal - providing you with information which evidences the completion of our activities - from wherever you are.





# Lock and Unlock

## Reduce risk and inconvenience to employees

Unless a business is a 24/7 operation, there will be a point at which one of your employees will shoulder the responsibility of arriving first and unlocking the property or leaving last to secure the building at the end of the day.

This is the most vulnerable part of the day for your business and for the individual involved who might be alone.

Figures show criminals are often opportunistic and see this as a chance to attack. Even with a back-up, there are times when the staff reliant method breaks down: someone sleeps in, goes on holiday, loses or forgets the key, coupled with the cost of replacements. And what happens when a contractor needs out-of-hours access?

The greatest benefit of our Lock and Unlock service is the removal of risk to your employees but it's far from being the only one. You can count on us to be there every time to ensure your premises are open for business when you need them to be, and safe and secured when you do not. With nationwide coverage we can provide access to all your sites anywhere in Ireland.

### How does Lock and Unlock work?

At opening time we open-up and disable the alarm. At closing time we ensure the building is empty, follow the shut-down procedure, set the alarm and lock the door. Our branded vehicles are equipped with a secure, auditable system. Keys are encrypted to maintain absolute security and secrecy.

Our officers can also assist with your carbon footprint reduction targets with energy-saving measures such as shutting down systems, lights and equipment. Alternatively, remote access control gives us the ability to lock and unlock facilities remotely from our control centre. It's a cost-effective service to secure your buildings during and after hours.

Upon completion of the lock or unlock service, our officers use SMART handheld technology to transfer data into a simple, easy to use portal providing you with evidence of the completion of our activities wherever you are.

# Lone Worker Escort

**Up to 150 lone workers\* are physically or verbally attacked every day.**

They are at additional risk from violence, aggression, injury and are more susceptible to accidental injury. Do you operate with:

- Staff working alone in dangerous environments?
- Employees who work alone late into the night?
- Employees who leave work at the most vulnerable part of the day?

Employers have a duty of care to keep all their staff as safe as possible. If convicted of corporate manslaughter, major companies face significant fines and even a publicity order to publicise the crime and sentence.

Our Lone Worker Escort service provides business compliance and importantly, peace of mind to both employee and employer, while reducing exposure to risk and protecting the welfare of your employees. Our lone worker escort services are available nationwide and provide appropriately trained, licensed security officers to escort your staff as required.

You may:

- Have a staff member who regularly works alone in an area of high crime.
- Operate at premises that are regularly targeted by extremists.
- Provide field based engineers who perform work in particularly dangerous areas. transport high value assets offsite.

Our officers will arrive at pre-agreed times and accompany employees until they are in a safe area. Upon completion, our security officers will report success through the use of SMART handheld technology, with data transferred into a simple, easy to use portal - providing you with access to information which evidences the completion of our activities - from wherever you are.



An ALLIED UNIVERSAL Company

Your partners for Security

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