



# Integrated Facility Management

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Saudi Arabia



- 01 WHO WE ARE
- 02 OUR SOLUTIONS
- 03 OUR CUSTOMERS
- 04 THANK YOU

CLICK ABOVE TO SELECT



01

# WHO WE ARE



# WHO WE ARE



1981

## FOUNDED

When a major part of the Kingdom's infrastructure was completed and a great need for services and maintenance emerged. At that time, the company took the initial steps for seeking international expertise in order to build its services on a firm and professional grounds.

1985

## SERVICE MASTER ESTABLISHED

We have gained tremendous experience and we enjoy the full support of ServiceMaster at all levels: Managerial, Technical, Training as well as Research & Development Processes.

2006

## TOTAL INTEGRATION

In 2006 almajal was born again as total integrated solution provider for **facility** services under the name almajal Service Master G4S) providing all facility services **& Security Systems** under the name of (almajal G4S for Safety and Security) providing all electronic security solutions. We became the only multinational organisation in Saudi Arabia offering total integrated solutions for Facilities and Security systems services.

2021

## ACQUISITION

In 2021, G4S, a London-based global security company, was acquired by Allied Universal®, a leading **security & facility** services company that provides proactive security services and cutting-edge smart technology to deliver tailored, integrated security solutions. This acquisition expands Allied Universal's footprint and infrastructure on a global and local level. Through the company's vast network of more than 800,000 employees, we leverage global best practices in communities all over the world. With revenues of \$18 billion, we are supported by efficient processes and systems that can only come with scale to help deliver our promise locally: keeping people safe so our communities can thrive.





There for you.™

G4S, An Allied Universal® company is There for you™, keeping you secure by staying one step ahead of tomorrow's growing and evolving threats.

Because it is when we are fearless, humanity thrives

**PURPOSE** *The Why*

There for you™, serving and safeguarding customers, communities, and people around the world.

**VISION** *The Where*

Be the world's most trusted services partner.

**MISSION** *The How*

The company, through its unparalleled customer relationships, provides proactive solutions, cutting-edge smart technology, and tailored services that allow customers to focus on their core business.

**VALUES** *What We Believe*

We are **AGILE**, **RELIABLE** and **INNOVATIVE**.

Our **CARING** culture puts people and **SAFETY** first.



# OUR VALUES

WE ARE  
**AGILE,  
RELIABLE**  
AND  
**INNOVATIVE.**

OUR  
**CARING**  
CULTURE PUTS  
PEOPLE AND  
**SAFETY**  
FIRST.

WE  
DELIVER THROUGH  
**TEAMWORK**  
AND ALWAYS  
ACT WITH  
**INTEGRITY.**

# OUR GLOBAL FOOTPRINT



# OUR LOCAL FOOTPRINT

Our headquarters are located in Jeddah, Kingdom of Saudi Arabia. We have thirteen branches (13) offices in all the major cities of the Kingdom of Saudi Arabia. In addition to many workshops in small cities. We currently employ over 13,500 employees covering a broad spectrum of services that range from Facilities Management to Security Technology Services.



# COMPANY INTRODUCTION



SAUDI ARABIA



# MAJOR SECTORS



**HOSPITALS**  
SECTOR



**PRIVATE**  
SECTOR



**EDUCATION**  
SECTOR



**BANKING**  
SECTOR



**INDUSTRIAL**  
SECTOR



**GOVERNMENT**  
SECTOR





# HEALTH & SAFETY

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## Businesses follow the G4S Way for Health and Safety (H&S).

Based on lessons from within our industry, our approach has led to significant improvements in H&S performance. Building on the G4S H&S standards, you can find information here on managing risks typical for our industry.



## Health and Safety Outcome

Our caring culture creates and implements the controls needed to Mitigate the risks and injury and their causes

## Health and Safety Controls

Proactive Key Performance Indicators are developed for the risks Mitigation .

These KPIs are considered as first line of defense to protect our valuable assesses (Our Employees).



02

# OUR SOLUTIONS

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# FACILITY SERVICES



- Operations & Maintenance
- Housekeeping
- Hospitality & Food Services
- Administrative Support
- Renovation & Restorations
- Landscaping
- Airport Services

# Operations & Maintenance

A highly skilled Technical team supported by latest CAFM system IBM Maximo, who are able to design most efficient operating model that can deliver a high quality service , fast response and cost effectiveness.

We offer a tailored solution to suit clients' needs, providing specific services or a fully integrated approach. With our 40 years experience in Saudi market , coverage of every city in KSA and the full range of our services through a single service provider almajalG4S.

## OPERATIONAL METHODOLOGY

- Identify our customers needs and objectives at best cost and highest quality standards.
- Rely on Technology (CAFM) to optimise the resources and provide better productivity
- Training and development for staff
- Offer customised services to meet customers requirement.

## OUR COMPETITIVE ADVANTAGE

- Reach & Coverage
- We rely on latest technology, know-how, tools and equipment.
- We apply strict quality control measures.
- Fast response and crisis management team
- +40 years experience in saudi market

# HOUSEKEEPING

One of the impacts of modern age on humanity is the demand for hygienic living conditions and working environment. Schools, hospitals, banks, commercial centers, office building and many other facilities require constant care in order to prevent contamination, the spread of disease and retain healthy environment. With this concept in mind, we provide professional housekeeping services to all market segments. These services are managed by experienced project managers and supervisors for more than 30 years, and performed by a well-trained workforce equipped with the latest management systems and know-how.

## OPERATIONAL METHODOLOGY

- Identify our customers needs and objectives with the lowest cost and highest quality standards.
- Customise a service program to suite our customers requirements.
- Training and development for staff
- Adapting ourselves to the new normal post covid-19

## OUR COMPETITIVE ADVANTAGE

- Our Professional Workforces Highly trained and customer service oriented.
- We Utilise proper systems, technology, know-how, tools and equipment.
- We use EPA-Registered, safe, and cost effective chemicals.
- We apply strict quality control measures.
- We respect our customer's opinion in service and provide them with proper solutions.
- We reduce cost incurred by our customers and assist them to optimally use their resources.

# HOSPITALITY

We provide qualified service staff to our customers throughout the kingdom to serve coffee, tea and assorted beverages to staff and guests in a friendly and timely manner.

This service is one of the hallmarks of our Arabian hospitality program, this necessitates the importance of selecting appropriate staff to handle this service, the selected person undergoes rigorous training in courtesy principle necessary to succeed in such a sensitive service.



# FOOD SERVICES

Our catering and food services is a pioneer in business, industry and healthcare food service. We are committed to customer satisfaction and to finding innovative solutions to service challenges required by this aggressive and demanding work environment. Today, catering and food services serves business, industry, educational and healthcare organization across the kingdom.



DAILY BUSINESS LUNCHES



BREAKFAST, LUNCH & DINNER CATERING



CLIENT AND STAFF RECEPTIONS



CORPORATE BUFFETS



PACKED MEAL BOXES

# ADMINISTRATIVE SUPPORT

We provide qualified Saudi and non Saudi staff to serve companies and institutions from which it is granted more time and effort for companies and institutions to focus on their core business area. It is to reduce costs for customers of what is currently it to provide qualified personnel for companies and institutions record time.

## WE PROVIDE QUALIFIED STAFF LIKE:



ADMINISTRATION



COORDINATOR



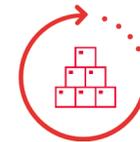
SECRETARIAL



LOADING, UNLOADING  
LABORS



DRIVERS



LABOR OF LINES  
PRODUCT



HEAVY DRIVER



FORKLIFT  
DRIVERS

# RENOVATION & RESTORATIONS

Our renovations services was found in 2002 for the purpose of providing affordable client facilities with a full spectrum of constructions services.

Whether it is a new project acquisition, renovating a property or repositioning an asset, almajal has skilled team of dedicated professionals ready to assist you in making your vision a reality. We are experts at coordinating all project phases for successful and timely completion.

## **BUSINESS LINE FOR RENOVATION & RESTORATION SERVICES:**

- Architectural & interior design
- Electrical & mechanical design
- All types of plumbing works
- Internal & external painting & structural repairs
- Architectural & civil rehabilitation for facilities
- Electrical & mechanical works
- Security fencing systems installations
- Interior and exterior architectural finishes
- Design, supply & installations of CCTV systems
- Emergency / disaster services
- Design, implementation and maintenance of landscape

# LANDSCAPING

We offer unique landscaping and garden maintenance services. Our professional engineers and technical staff, coupled with the necessary systems design packages, tools and equipment, study customer requirements, survey the facility and then propose the most eye-appealing, economical solution.

## **WE CARE:**

We currently serve an array of clients across the kingdom providing services ranging from design, construction , and landscape maintenance. Our client list comprises hotels, hospital, office buildings, commercial centers, residential complexes and palaces.

# AIRPORT SERVICES

Our airport services were founded in 1981 and considered these services a distinctive services provided across the kingdom where the company provides ground handling and loading and unloading aircraft and cleanliness services and pest control in all airport, whether local or international inside the kingdom, as the company provides management and technical professional team specialized to do business in Saudi support different carriers, the company is proud to provide services to assist passengers with disabilities and special needs of different airports, so as to help them to travel without any trouble.



# CONSUMER SERVICES



Total Home Care

Pest Control

Specialised Cleaning

# TOTAL HOME CARE

This is a preventive and corrective maintenance program exclusively designed to provide specialised services to private homes, villas and residential compounds.

## SERVICES PROVIDED:

01

Building restoration  
and renovation  
touch-up painting

02

Specialised  
cleaning

03

Plumbing & electrical  
services

04

A/C system  
maintenance

05

Security systems  
to protect homes

06

Landscape and  
garden maintenance

07

Pest control  
and fumigation

08

Swimming pool  
maintenance

# PEST CONTROL

Our Pest control team employs the safest and latest equipment and know-how. We use safe EPA-approved chemicals and we guarantee our work. We are well-trained in controlling all types of insects from the structure-damaging termites, the embarrassing roaches, the destructive mice and rats, the grain and sorted products-damaging beetles to other occasional invaders.

## WE OFFER A RANGE OF SERVICES:



TERMITE CONTROL  
(POST AND PRE-TREATMENT)



REGULAR HOUSEHOLD  
PEST CONTROL



MOSQUITO FOGGING  
AND BIRD CONTROL



FUMIGATION SERVICES TO  
WAREHOUSES, SHIPS AND  
AIRPLANES



# SPECIALISED CLEANING

We have a specialised cleaning services program for residential, educational, healthcare and commercial facilities, these services are performed by qualified professional team utilising the latest equipment.

## GENERAL & SPECIALISED CLEANING:



RESIDENTIAL  
FLATS, VILLAS &  
BUSINESS  
OFFICES



WINDOWS, KITCHEN,  
BATHROOMS, WALLS AND  
CEILINGS



WOODEN FLOORS  
CLEANING



CLEANING AND  
SANITISATION OF WATER  
TANKS



MARBLE  
CLEANING &  
CERAMICS



POST-  
CONSTRUCTION  
CLEANING

# SECURITY TECHNOLOGY SERVICES



- Access Control
- Visitor Management
- Identify Management
- PSIM & Control Management
- Incident & Case Management
- Intrusion Management
- Audio Management
- Video Management
- Screening Equipment
- Vehicle Tracking Systems
- Fire Alarm Systems
- Fire Fighting Systems

# ACCESS CONTROL

Electronic Security and Safety Systems



## WHY WE RECOMMENDED AMAG PRODUCTS?

01

AMAG is owned by G4S (Factory in UK & H.Q in USA)

02

All Hardware is made in UK and USA

03

Very good reputable product worldwide and in KSA

04

Very large product range and integration capability

05

All Almajal G4S teams are well trained on the product

06

Very secured system and for that it's the recommended in most of the banks in KSA



AMAG FACTORY SINCE 1970

**S884-KP\*\***

Javelin smart card reader with keypad & display



**S874-KP\*\***

Javelin smart card reader with keypad



**S93\*\***

BLE Reader Support multiformat



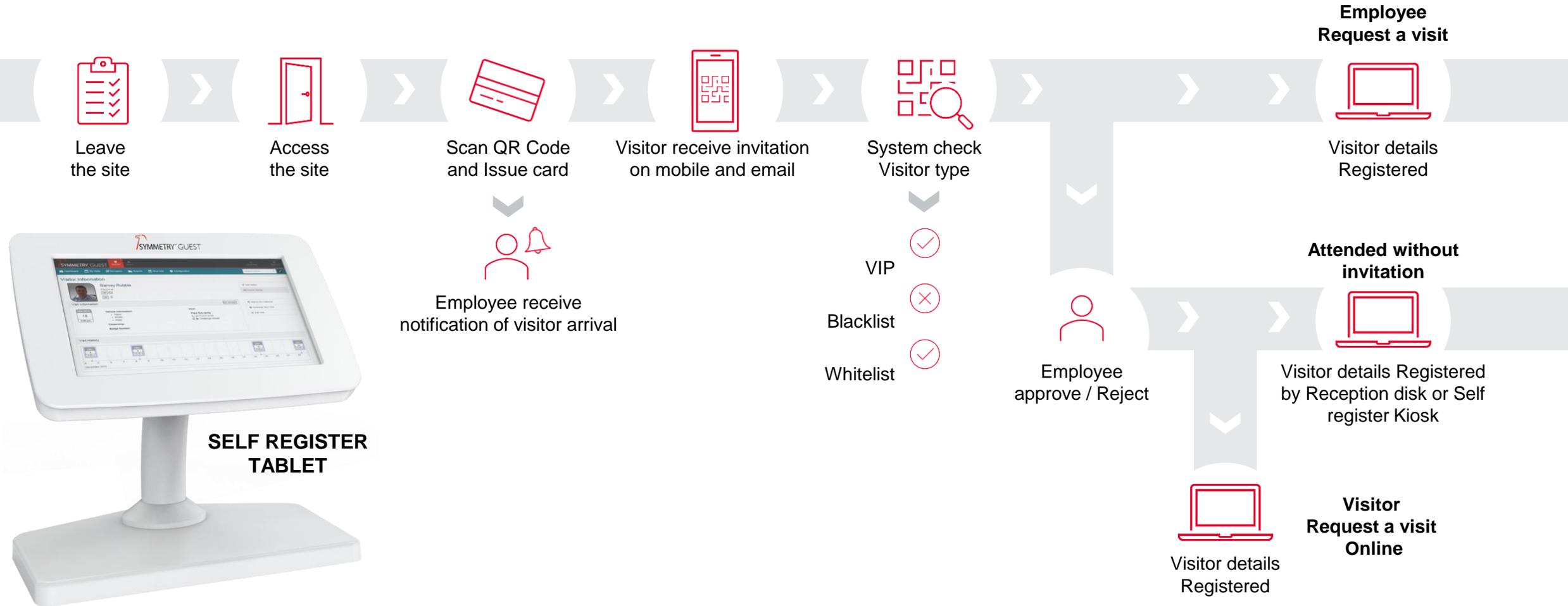
**SR-F2F**

Card only reader supporting F2F protocol



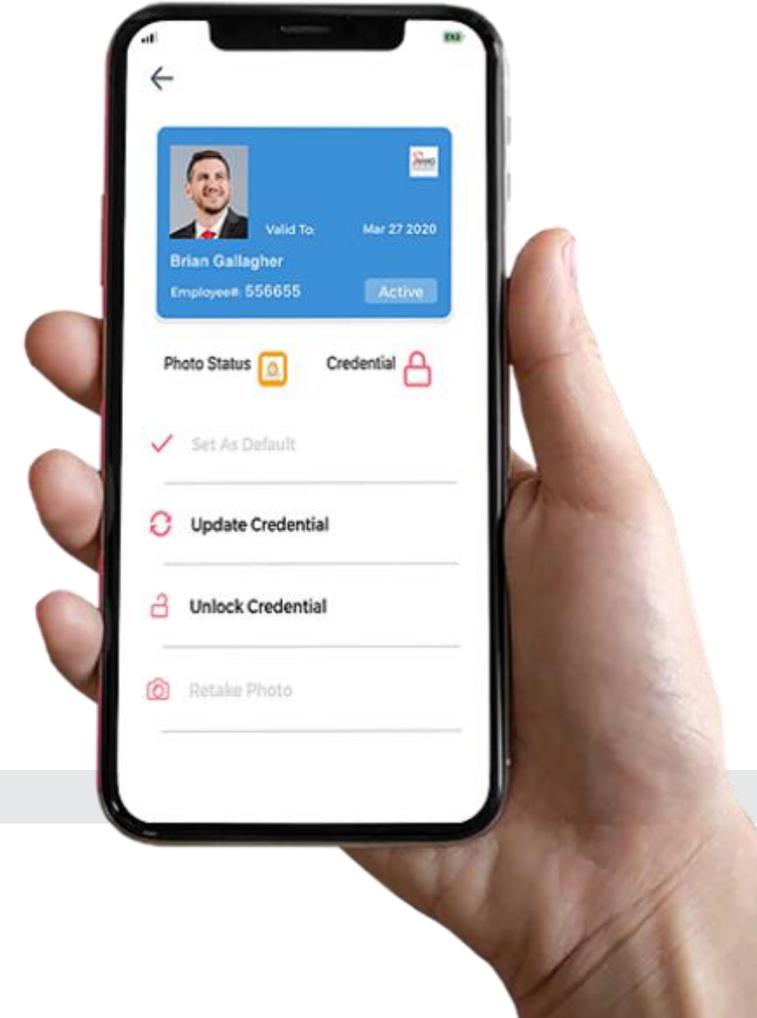
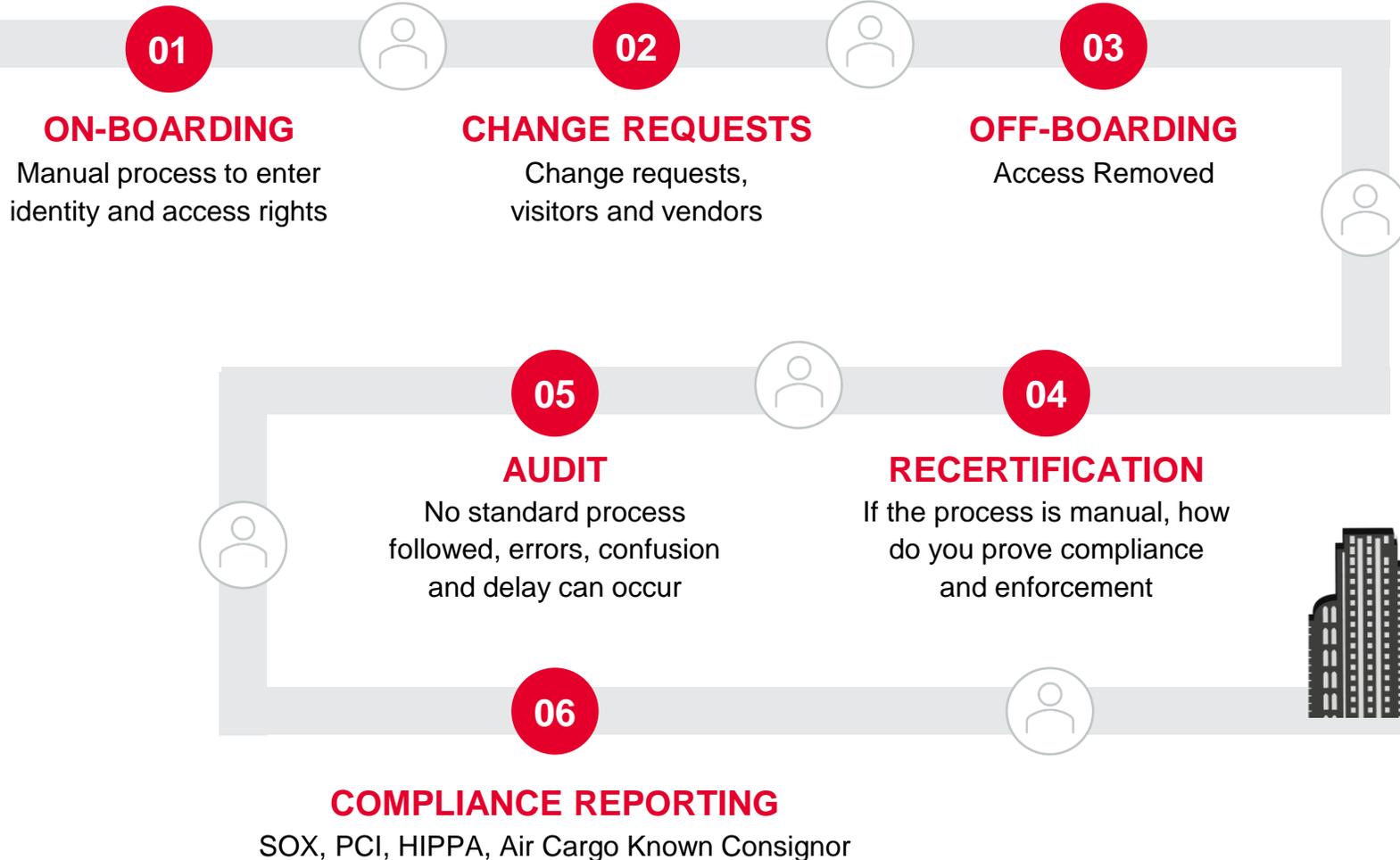
# VISITOR MANAGEMENT

Electronic Security and Safety Systems



# IDENTITY MANAGEMENT

Electronic Security and Safety Systems



# PSIM & CONTROL ROOM

Physical security information system



01

One platform for all security & Safety systems

02

Dashboards and performance analysis

03

Geographical Maps & 3D building designs

04

Standard protocols: Onvif®, SIP, SNMP, BACnet™ & Modbus

05

Support unlimited operators for enterprise project



# INCIDENT & CASE MANAGEMENT



01

Create Incidents and Tasks by Guards or other employees

02

Register the evidence of the incident (Video , picture or report)

03

Create Guard patrolling routine

04

Receive Alarms from other systems like Access control, surveillance with priority

05

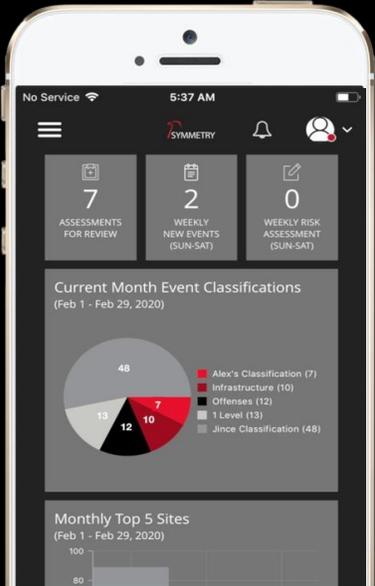
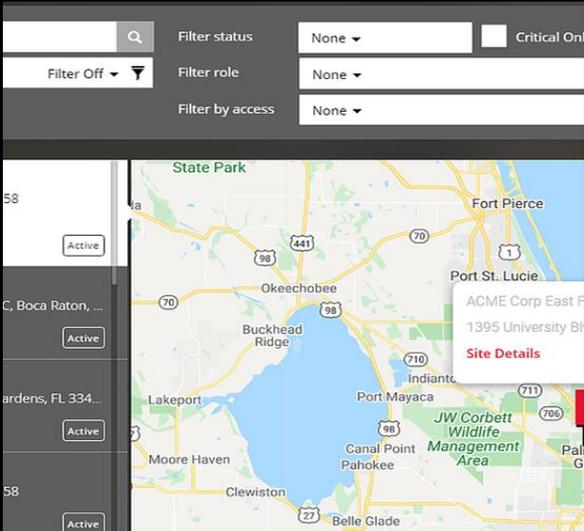
Link the Alarm received with takes to avoid duplications and mitigate the risks

06

Ability to create custom category of alarms like Health , Safety , security, etc

07

Analytic for the received Tasks , Alarm or incidents and show it in a dashboard



# AUDIO MANAGEMENT

INTERCOM EXTERNAL UNITS



INTERCOM PHONE SCREEN UNIT



SIP SERVER



# INTRUSION MANAGEMENT



MAIN PANEL



PIR



SEISMIC



KEYPAD



SMOKE/HEAT DETECTOR



PANIC BUTTON



DOOR CONTACT



SOUNDER



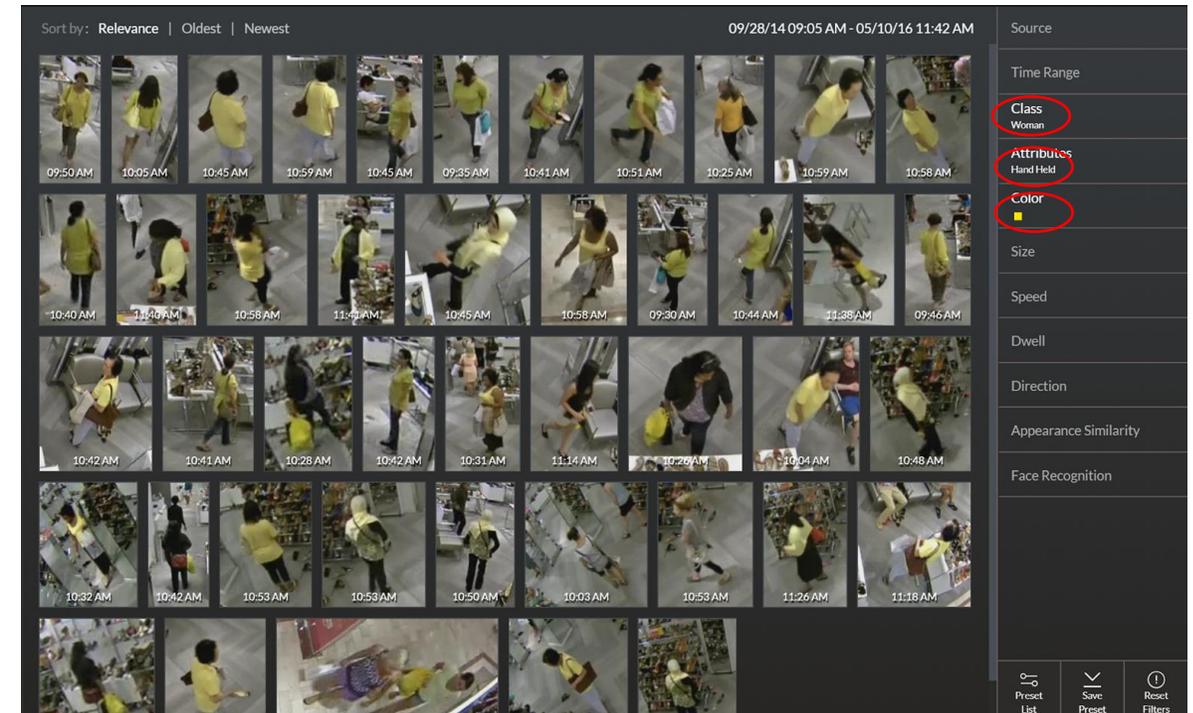
360 PIR



# VIDEO MANAGEMENT SYSTEM

All security systems integrator can sell cameras and NVRs but very few can really utilize it to full potentials by using smart analytics you can search and filter by many factors

- Gender (Man, Woman, Child)
- Colour
- Speed
- Direction
- Face
- Size
- Counting
- Alerting behaviour



AVIGILON  
THE BEST EVIDENCE™

exacqVision  
professional

AXIS  
COMMUNICATIONS

milestone

BriefCam

VIVOTEK

IDIS®

VANGUARD  
INTEGRATED SOLUTIONS

BOSCH

Arecont Vision

SALIENT

# SCREENING EQUIPMENT

HOLD BAGGAGE



CHECKPOINT



MAIL & SMALL  
PARCEL X-RAY



MOBILE X-RAY



CARGO X-RAY



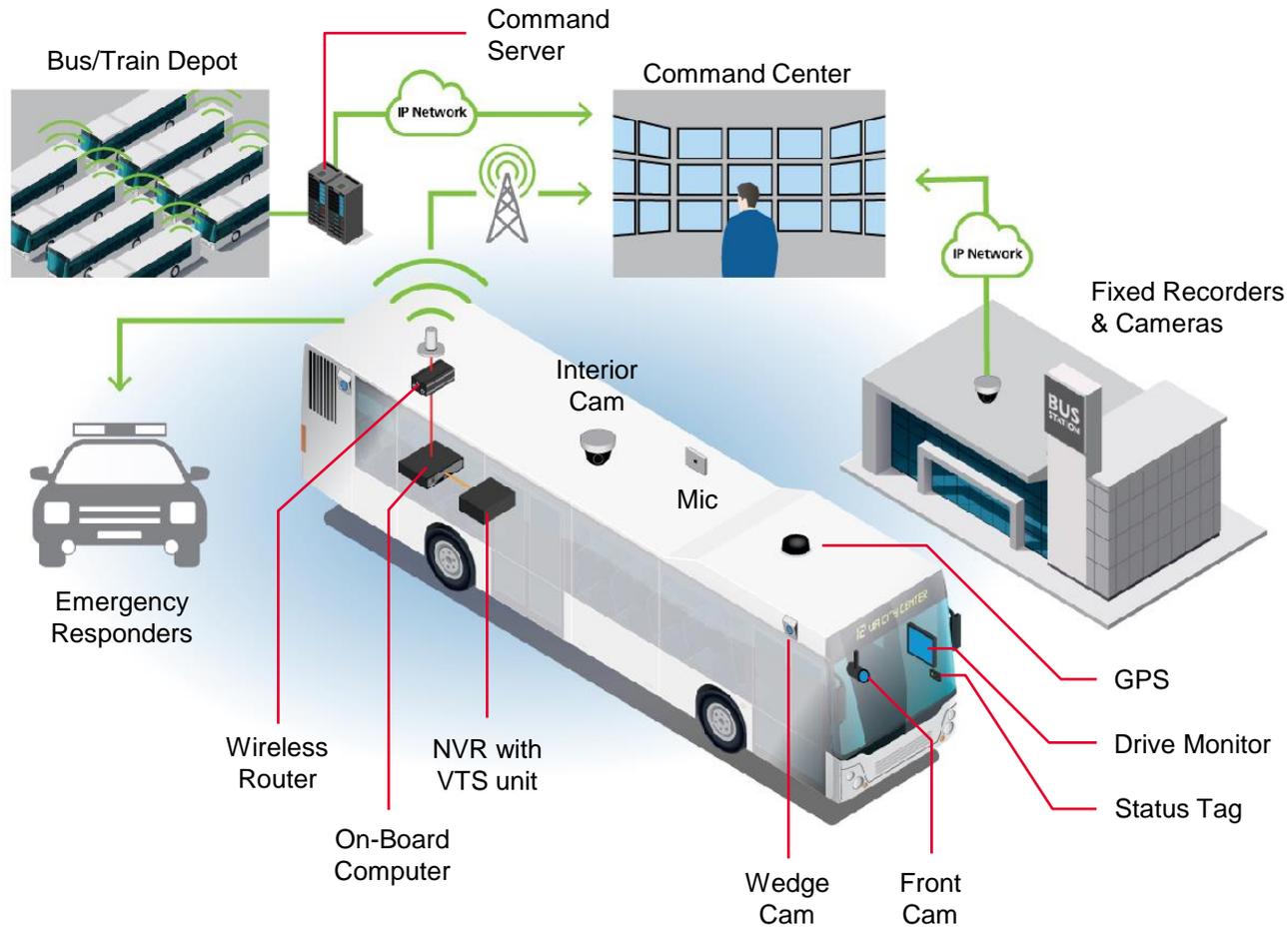
METAL  
DETECTORS



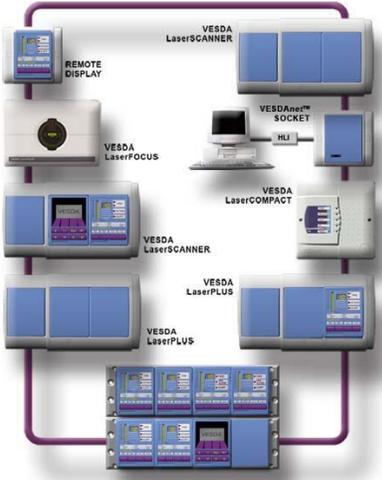
**GARRETT**  
METAL DETECTORS

 **ASTROPHYSICS**  
Authorized Dealer

# VEHICLE TRACKING AND SECURITY SYSTEMS



# FIRE ALARM & FIGHTING SYSTEMS



# FIRE ALARM & FIGHTING SYSTEMS

CARTRIDGE OPERATED EXTINGUISHERS FOR HIGH FIRE RISK LOCATIONS



PORTABLE & RESTAURANT EXTINGUISHERS



TROLLEY EXTINGUISHERS



CO



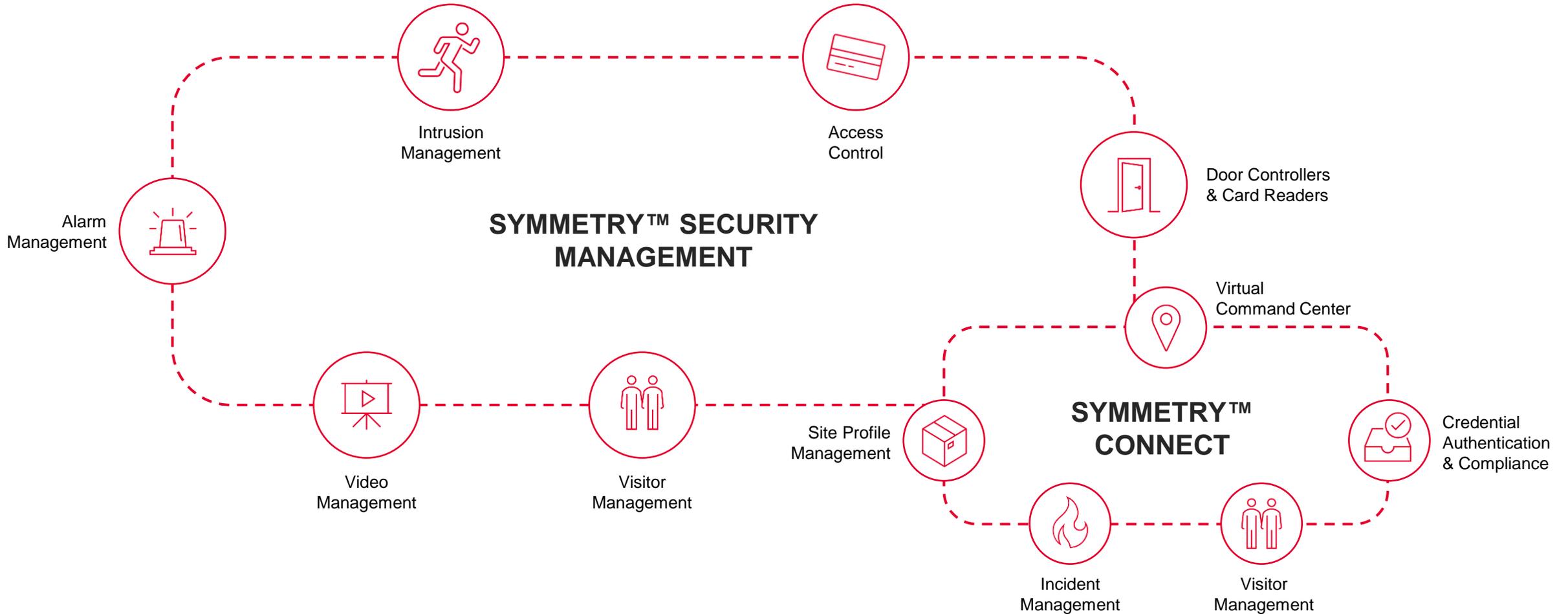
NOVEC 1230



FM20



# AMAG SYMMETRY INTEGRATED PLATFORM



# SECURITY CONTROL ROOM



Unified Security  
all in one place



View cameras, readers  
or any other system  
devices all in one place

Incident  
Management



Video  
Playback



Video Wall



Control  
Desk



Analytics



Control Room  
Operator



Analytics

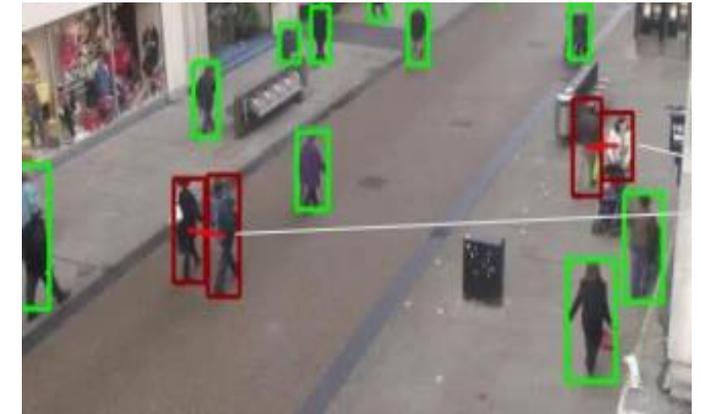
# COVID-19 SPECIAL SOLUTIONS



Occupancy Control



Crowd Detection



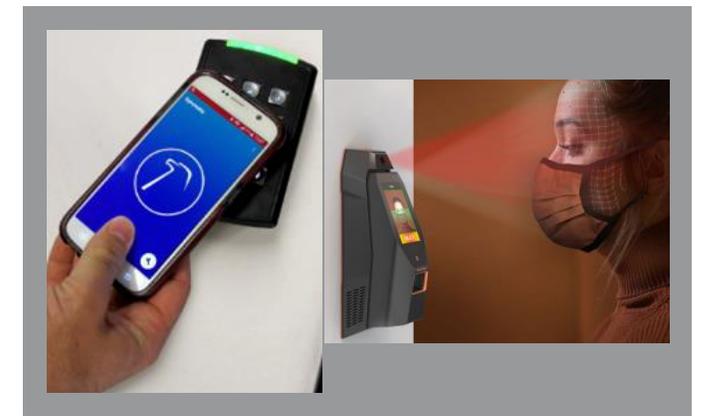
Social Distancing Alert



Face Mask Detection



Fever Detection Cameras



Contactless Access Control

# SYSTEMS CONTROLLED BY ACCESS CONTROL



Barriers and Road Blockers



Speed Gates and Turnstiles

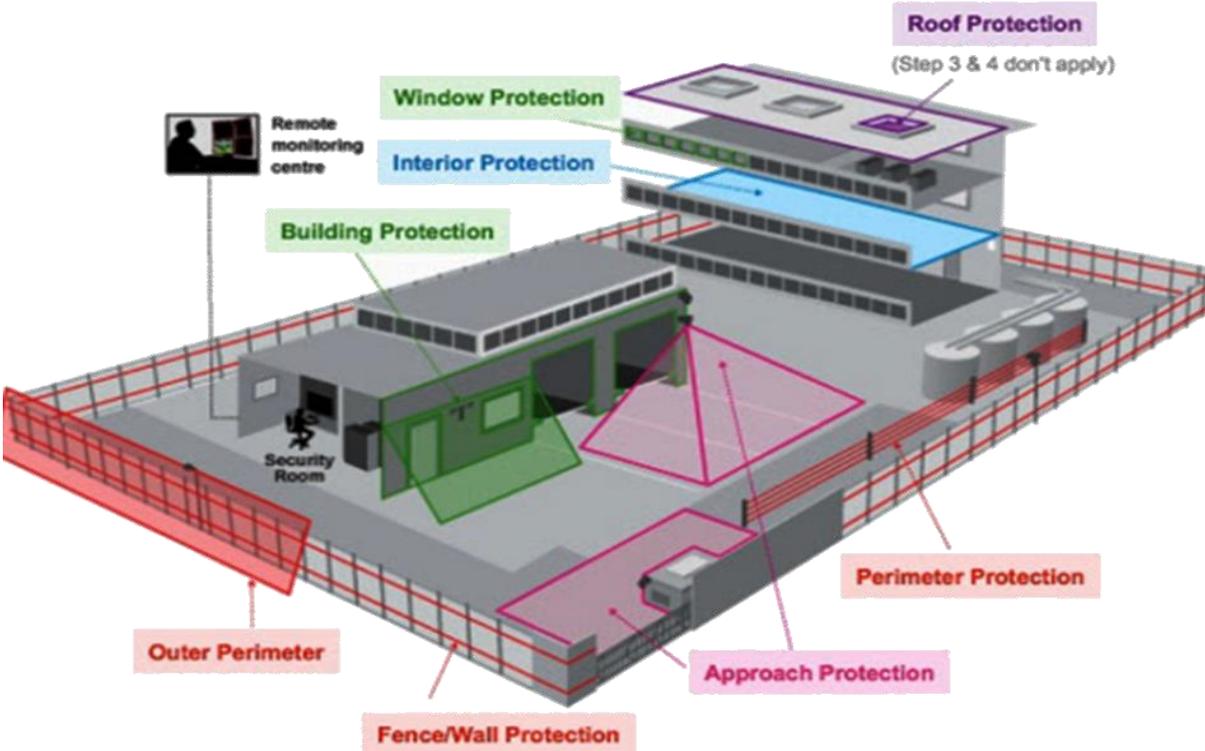


Key management systems

Biometrics machines

# PERIMETER PROTECTION

The perimeter protection systems include fences, buried detection, E-field sensors, razor mesh, electric fences, IR beams - indoor & outdoor, fiber optic active & passive etc.



03

# OUR CUSTOMERS

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# CUSTOMER PORTFOLIO



# CUSTOMER PORTFOLIO



Hilal Computers  
(A member of Al Hilal Group)



German Embassy



BRITISH EMBASSY



Kingdom of the Netherlands



Embassy of the Czech Republic



EMBASSY OF IRELAND



FRENCH EMBASSY  
Liberté • Égalité • Fraternité  
RÉPUBLIQUE FRANÇAISE



04

# THANK YOU

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