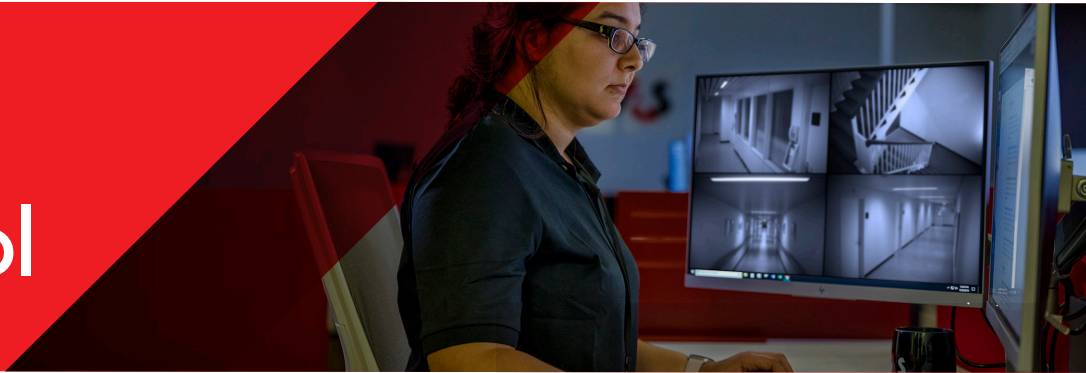




Virtual Tour / Patrol



Our virtual tour and patrol can augment trained onsite security staff or relieve personnel on low-traffic shifts, while continuing to provide the assurance of visual inspections of critical facilities. Like any onsite security personnel would do, G4S Risk Operations Center (ROC) operators can remotely patrol a customer facility by viewing cameras in a sequence (tour). Virtual Patrols can be scheduled for any frequency or sequence throughout the day or night.

Tours can also be conducted “on-demand” by simply submitting a request to the ROC. We customize a client’s virtual patrol service based on their unique site needs. Customers can specify the number of cameras, the sequence they are viewed, what they would like operators to look for during patrols and what actions to take if any irregularities are noted. If desired, the ROC can initiate live scripted voice announcements during any or all patrols. Live announcements enhance the effectiveness of virtual security measures by making it more apparent that cameras are not only being recorded, but are also being monitored by live operators. All voice interactions are recorded.

Features of this service

- Maximizes the efficiency of existing guard staff, and in some cases reduces the need for a guard during off hours
- Scripted announcements politely enforce rules and policy from a controlled, supervised environment
- Extends the camera system coverage by having live operators monitor and control them throughout the day
- Helps ensure the safety of your staff, customers, etc.
- Assists to prevent vagrancy, soliciting, vandalism and other undesired behaviors

Ideal Applications

- Hospitality facilities
- Healthcare facilities
- Multi-family housing and gated communities
- Recreational/sports facilities
- Utilities
- Vacant buildings

