

# G4S Secure Solutions (USA)

**G4S SECURITY OFFICERS** 

Whether your location is local or global, involves extensive customer interaction or significant security challenges, G4S Security Officers are prepared to meet your business' specific safety and security needs. All G4S Security Officers are recruited and carefully screened according to their talents, qualifications, experience, temperament and background.

G4S' experience-based security officer programs gives you the flexibility to select the right type of officer for your specific security and customer-service requirements. All G4S Security Officers are trained by our award-winning and ISO-certified North America Training Institute (NATI).

G4S Security Officers protect many types of businesses and organizations including:

- Fortune 500 Companies
- · Construction sites and manufacturing facilities
- Hospital campuses and healthcare facilities
- Oil, gas, energy and other regulated facilities
- Financial institutions and banking centers
- College and university campuses
- Courthouses and government buildings
- · Law enforcement support including detainee processing and transport
- Gated and residential communities

## Custom Protection Officers® (CPO)

G4S Custom Protection Officer® (CPO) personnel are the best in the security industry. The men and women in our CPO program meet stringent experience and training requirements and are prepared to step into high profile locations.

Each CPO must either be a graduate of an accredited college or university with a degree and concentration in criminal justice, police science or security administration — or formerly qualified in one of the following disciplines, including: criminal justice degree (Associates or higher); law enforcement; career military or military police; police academy graduate; corrections officer; federal agency officer; military elite forces.

#### **Upscale Security Officer (USO)**

G4S Upscale Security Officers (USO) perform security patrols of designated areas on foot or in vehicle, watching for irregular or unusual conditions that may create security concerns or safety hazards.

USO personnel possess an Associate's or Bachelor's degree; military, managerial or security experience; peace officer, park ranger or auxiliary police cadet experience; or professional work history.

### **Lobby Ambassador Program**

G4S' Lobby Ambassador Program provides a specialized level of service designed to deliver an elevated level of customer service while still providing impeccable security protection. The Lobby Ambassador Program meets this need by providing security personnel that present a professional and courteous appearance while also possessing superior customer service skills and focus. Lobby Ambassadors are trained to behave like true ambassadors for the organizations they represent.

Lobby Ambassadors must possess an Associate's degree or higher education in hospitality management or have 3-5 years of related industry experience; must be at least 21 years of age; present a professional appearance; and be articulate and communicate effectively.

#### Bank Protection Officer (BPO)

G4S Bank Protection Officers (BPOs) provide visible deterrence of criminal activity at entrances of financial institutions and banking centers. G4S BPOs are trained to patrol entrances, observe and report incidents, deter criminal activity and misconduct, and provide assistance to customers, employees and local community members in a courteous and professional manner.

