

# CENTER OF EXCELLENCE Global Risk Intelligence Center





# **Global Risk Intelligence Center**

Business operations are often impacted by events around the world such as local and global politics, the economy, terrorism and environmental hazards. These factors increase the necessity for expert, cost-effective solutions designed meet your needs, protect your people and ensure business continuity. To help you adapt to the evolving risk landscape, G4S has developed a 24/7/365 Global Risk Intelligence Center (GRIC) which delivers access to comprehensive intelligence ensuring near real-time awareness of dynamic risks that matter to you. Our dedicated GRIC Analysts scour countless information sources pertinent to your organization, allowing us to deliver increased protection to what you value most - your personnel, operations and assets.

# **Professional Team**

G4S' qualified Intelligence Analysts average more than 15 years of experience and have skills and expertise culminated from the military, law enforcement and government agencies. They will work directly with you to break down data into key information and supply plans of action to understand, mitigate and neutralize threats of any type. From evaluating, assembling and distributing raw intelligence to making immediate analytic judgments regarding threats, our experts are proud to be your first line of defense for organizational security.

# Benefits

- Network of 620,000 resources in 110 countries
- 24/7/365 global response coverage in centralized location
- Multilingual support for 170 languages
- Direct analytical support
- GPS tracking
- Emergency evacuations
- Global toll-free hotline
- Robust Case Management System

- Operational and intelligence responses to all threats
- Fusion of vast and disparate information into actionable data

#### GLOBAL RISK INTELLIGENCE CENTER

## **Core Competencies**

- Crisis Management
- Situational Awareness Monitoring
- Travel Risk Management
- Analytical Assessments
- Vulnerability Management
- Investigative and Operational Assessments
- Cyber Intelligence
- Social Media Monitoring and Data Mining
- Program and Project Management
- Information Sharing and Collaboration
- Develop Trends and Forecasts

# Performance Highlights

- Late on a Friday afternoon, a disgruntled customer arrived at a leading international publisher's New York City headquarters and insisted on seeing the company's CEO. When the receptionist asked the man to leave, he became aggressive and made threats against staff and the CEO before leaving the building. Concerned about the potential for violence, the company reached out to G4S. The GRIC Team responded to the threat within hours by deploying workplace violence armed protection agents to the CEO's Manhattan residence to protect him and his family. A surveillance Team was also deployed along all potential routes into the headquarters building and later, after it was determined that the individual may have flown back to his home country, surveillance agents were deployed internationally to confirm the threat had indeed abated.
- G4S was contacted to provide protection services for a major United States television network after one of its main cast members was severely injured during the filming of an award-winning prime time show. The medical incident involved a faulty set piece, which had fallen on the actor and resulted in serious head lacerations. The GRIC Team immediately orchestrated an emergency medical evacuation. The actor was transported from the remote set location via helicopter to a proper medical facility 160 miles away and accompanied throughout the entire trip and his subsequent recovery by a G4S agent.
- A large global outsourcing business had some concerns after receiving a tip that one of its employees in the Philippines was potentially involved in suspected terrorist activity and contacted G4S to conduct a covert assessment of the situation. Within minutes, the GRIC Team confirmed the individual's involvement in the Rajah Solaiman Movement (RSM) by comparing company-supplied photographs of the individual to an image found on a terrorist watch list search. Additional discussions with key FBI Counterterrorism Division contacts revealed the individual's implication in a deadly airport bombing in Cotabato City and his role in actively soliciting and funneling donations for the RSM from the Middle East to Southeast Asia. Through its rapid and professional response, G4S helped confirm the identity of an international terrorist and advised the company on proper steps to help mitigate future risk.

### CONTACT US FOR MORE INFORMATION

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