

G4S Taps International Protection Assets in Response to Threat Against CEO and Employees

Proactive Risk-Mitigation Capabilities

While business leaders are aware of mass shootings that all-too-often make the headlines, they may not be aware of the thousands of non-fatal incidents of workplace violence and active threat situations that take place every day in the United States.

A pervasive "it won't happen to us" mentality leaves many organizations vulnerable and ill-equipped to manage these unpredictable and quickly evolving events. That's why they need a partner with the resources and expertise to help them prevent and mitigate risk — sometimes on a moment's notice.

Credible Threat

Take the example of what started as a normal Friday in the lobby of a leading, international publisher's New York City headquarters.When a disgruntled customer approached the front desk and insisted on seeing the company's CEO, the receptionist asked the man to leave.The customer became aggressive and made threats against staff and the CEO before leaving the building.

Concerned about the potential for violence, the company contacted G4S to respond to the threat. Within hours, Robert Dodge, President of G4S Corporate Risk Services, deployed armed protection agents at the CEO's Manhattan residence to protect him and his family over the weekend.

When the workweek resumed the following Monday, G4S posted agents in and around the lobby of the company's corporate office to enhance access control and conduct counter-surveillance of the subject. During the week, G4S agents observed the subject loitering across the street from the corporate office. G4S personnel and law enforcement asked the subject to leave the area, and he complied with the request without incident.

International Scope

As the armed-protection and surveillance activities continued in NewYork, the scope of the operations expanded internationally, as the individual who made the threats is a citizen of the United Kingdom. Dodge called in G4S assets in the UK to conduct background checks on the individual and actively monitored his social media presence.

Several days passed without sighting the individual in New York, but G4S surveillance efforts continued. The G4S team in the UK conducted database searches to determine the individual's possible locations. Agents then used covert techniques to confirm the subject had returned to the UK and was no longer a threat.

G4S Corporate Risk Services delivers specialized solutions that mitigate enterprise security threats. Led and staffed with professionals, most of whom have government, military or law enforcement backgrounds, and augmented by a global G4S network and strategic-partner assets, G4S Corporate Risk Services is the partner of choice for securing your organization from external and internal threats.

