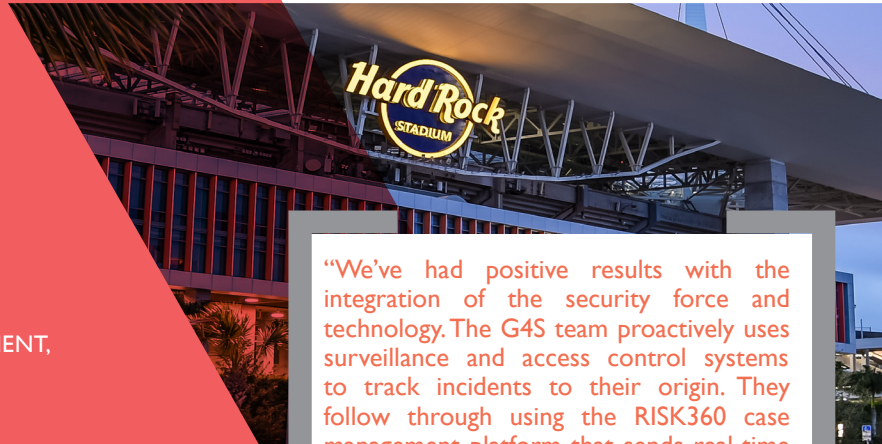




# New Standard For Stadium Security

G4S' HOLISTIC SOLUTION INCORPORATES RISK MANAGEMENT,  
SOFTWARE, HARDWARE AND SECURITY PERSONNEL



“We’ve had positive results with the integration of the security force and technology. The G4S team proactively uses surveillance and access control systems to track incidents to their origin. They follow through using the RISK360 case management platform that sends real-time alerts directly to me.”

— Joe Cicini, Senior Director of Security,  
Miami Dolphins and Hard Rock Stadium

South Florida’s Hard Rock Stadium is home to world-class entertainment events and sports teams, including the Miami Dolphins, University of Miami football team, Orange Bowl, concerts and more. As with any high-profile entertainment complex that draws more than 1 million visitors every year, the stadium faces complex and constantly evolving security challenges.

When stadium owners began a massive renovation in 2015, they chose G4S to deliver an integrated security solution that consists of modern software and hardware to manage access control, identity management, video surveillance and incident management. In addition, the hub of the solution is the G4S Security Command Center, where highly trained security personnel maintain a watchful eye inside and outside the stadium and respond quickly to any incidents.

## Challenge

- Renovation presented opportunity to modernize security software, hardware and processes
- Multiple vendor relationships created complexity and increased risk
- Construction activity increased risk profile
- Hardware systems installation and integration required a trusted partner
- Security personnel program required best practices and highly trained team

## Solution

- Integrated solution streamlines project management
- Security Command Center centralizes stadium’s security operations 24/7
- Symmetry Access Control System provides modern, networked monitoring-enabled solution
- RISK360® Incident & Case Management platform collects comprehensive data
- High-resolution surveillance system covers facility, parking areas and perimeter
- Highly qualified and trained security personnel provide concierge, gate, roving patrol and Security Operations Center services

## Results

- G4S Security Command Center enhances efficiency of communications, surveillance & control
- Extensive camera coverage (400+) records incident video
- Command center operators proactively address incidents
- RISK360® Incident & Case Management system automates reporting & alert process
- Symmetry Access Control combines equipment & software for improved access & ID management
- Security personnel equipped with Secure Trax® devices enable guard tour check-in, checkpoint verifications & compliance reporting

G4S teamed up with key stakeholders to assess their risk posture, and design and deliver a modern, Integrated Security Solution that consists of video, access control and security officers. The outcome is a model for stadium security that protects employees, athletes and celebrities and allows visitors to enjoy entertainment in a safe and secure environment.



Securing Your World

LEARN MORE: [G4S.US](http://G4S.US)

FOR MORE INFORMATION: [INFO@USA.G4S.COM](mailto:INFO@USA.G4S.COM) OR 1.888.645.8645

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