



Workplace Shooting Response Protects Employees, Ensures Business Continuity



One of the risks security professionals are increasingly aware of is the threat of workplace violence, which comes in many forms — physical assault, threats, harassment, intimidation, robbery and in some cases homicide. The fact is that each year in the United States, nearly 2 million people become victims of workplace violence. These incidents can create lasting impacts on victims, families, co-workers and businesses.

G4S understands the complexity and unpredictability of workplace violence and active threat situations and takes a proactive approach when it comes to helping security professionals plan, prepare and quickly respond to protect people, property and assets and to ensure business continuity.

Shooting Incident

Following a workplace violence incident in the Birmingham, Alabama, area, the security director of a leading U.S. food manufacturer contacted G4S for assistance. He reported that one of the company's delivery drivers got into an argument with a grocery store manager at one of his stops. The argument escalated into a shoving match that intensified further when the driver pulled out a handgun and shot into the store's receiving-room door. Fortunately, no one was injured.

The delivery driver fled the scene after firing the shot, and grocery store management called police. The food company, now in crisis mode and concerned for the safety of its associates, turned to G4S, its security partner of several years.

Rapid Response

Within four hours of the initial call, Robert Dodge, President of G4S Corporate Risk Services and a leading expert in workplace violence and active threat response, deployed armed protection agents to secure the residences of two managers and the company's distribution center. G4S also deployed agents along the delivery route and within company vehicles along the route for a week following the incident to ensure the safety of personnel.

"G4S has become a strategic partner for our company. We know that when we call, you will respond," the company's Security Director said. "G4S stepped up to the plate with speed and professionalism."

G4S' comprehensive suite of integrated security solutions follow a collaborative approach to help clients assess their existing resources and understand their risks to create customized security programs suited to their specific needs and environments.

