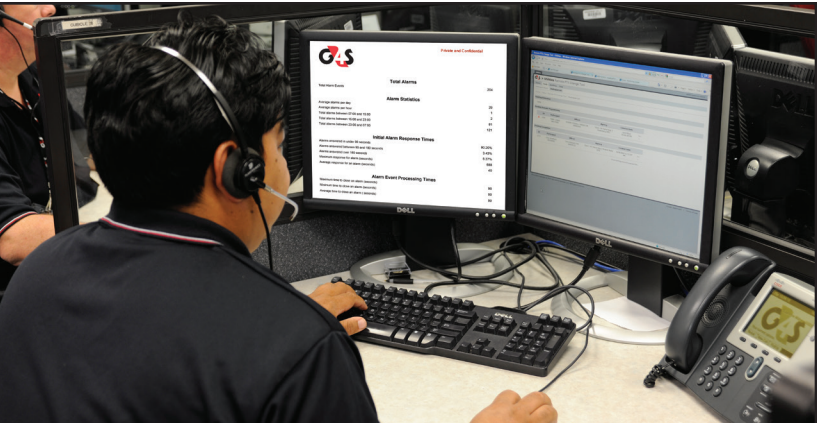




G4S Secure Integration owns and operates a UL Listed and CSAA 5 Diamond Certified Monitoring Center that uses advanced technology to protect critical assets and people. Acting as an extra set of eyes, the highly trained Monitoring Center staff helps to provide peace of mind for our clients.



G4S MONITORING CENTER

VIDEO SYSTEM DIAGNOSTIC AND RETRIEVAL SERVICES

What are Video System Diagnostic and Retrieval Services?

Video Security Systems typically operate with little user intervention for substantial periods of time. They are set to record camera footage so that video information can be searched and retrieved at a later time, usually as the result of an incident. Often when a user tries to retrieve this video, they find that either the recorder was not in record mode or that the camera related to the incident was not on, out of focus, blocked by something or even pointed the wrong way. This renders the video and the security system useless.

G4S technicians, based in our Monitoring Center, can remotely check your video system on a regular basis to ensure that it is operating properly. If desired, G4S can create a ticket or dispatch service to expedite the repair. This service ensures that quality recorded video is available when you need it. G4S can also assist in the forensic search of video based on set criteria, saving you substantial time and expense. Sections of the video related to any incident or investigation can be packaged and sent along with screen shots for evidentiary purposes.

Features of this service:

- Daily or weekly healthcheck of each camera ensuring that they are properly set up, in focus, unblocked and have appropriate lighting.
- Weekly check of the DVR/NVR to ensure recording.
- Periodic checks to determine when the DVR/NVR storage is reaching capacity to avoid critical information from being overwritten.
- Search, retrieval and analysis of recorded video.

Ideal Applications for Video System Diagnostic and Retrieval Services:

- Video System Diagnostic and Retrieval Services are ideal for any facility that utilizes a video security system, does not have dedicated on-site security personnel, investigators or staff regularly monitoring the cameras.