



G4S Secure Integration owns and operates a UL Listed and CSAA 5 Diamond Certified Monitoring Center that uses advanced technology to protect critical assets and people. Acting as an extra set of eyes, the highly trained Monitoring Center staff helps to provide peace of mind for our clients.



## G4S MONITORING CENTER VIRTUAL TOUR/PATROL

### What is a Virtual Tour/Patrol?

Just like a physical guard would do, operators in the G4S Monitoring Center will remotely patrol your facility by viewing cameras in a sequence. Patrols can be scheduled to be done at any frequency or sequence throughout the day or night. They can also be done "on-demand" by simply contacting the monitoring center.

G4S can customize your Virtual Patrol Service based on your needs. You can specify the number of cameras, the sequence in which they are viewed, what you would like our operators to look for, and what action you would like taken. If desired, the G4S Monitoring Center can initiate live scripted voice announcements during any or all patrols. Live announcements enhance the effectiveness of your security measures by making it more apparent that cameras are not just being recorded but also monitored by live operators, and that all interactions are recorded.

### What does a Virtual Patrol do for you?

- Maximizes the efficiency of existing guard staff or in some cases reduces the need for a guard during off hours.
- Scripted announcements politely enforce rules and policy from a controlled supervised environment.
- Extends the coverage of your camera system by having live operators monitor and control them throughout the day.
- Turns your camera system from a reactive to a proactive security measure.
- Helps insure the safety of your staff, customers, etc.
- Assists to prevent vagrancy, soliciting, vandalism and other undesired behaviors.

### Ideal Applications of Virtual Patrol Services:

- Hospitality Facilities
- Healthcare Facilities
- Malls, Retail, and Shopping Centers
- Multifamily Housing and Gated Communities
- Recreational/Sports Facilities
- Commercial High Rise Buildings and Campuses
- Utilities
- Vacant Buildings
- Construction Sites