

# News

A publication for our people, our company and our customers

A G4S Secure Solutions (USA) Inc. Publication - Spring 2015

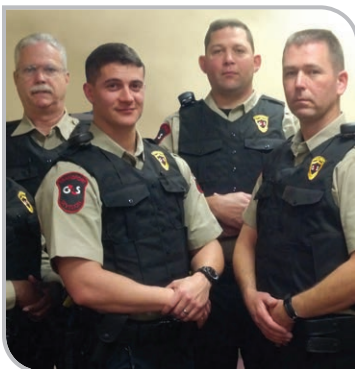


## Saluting our G4S Officers Who Save Lives

G4S Officers across the USA step in and make a difference for people in medical distress and other emergency situations. Check out the true lifesaving stories on pages 4-5.

## G4S Officers Go the Extra Miles during Snow Storm

Record-breaking snow, travel bans and marathon shifts didn't stop G4S Officers from over performing in the wake of a weather emergency in New York. Read the stories on pages 8-9 about the extraordinary efforts for clients and in one case, their four-legged friends, who were stranded.



## G4S Honors Customers

Some of our featured partners are new and others have been part of the G4S family for a while. No matter the length of time they've been with us, we are honoring some valuable G4S customers. Turn to page 2 and take a look at some of our most security teams for G4S clients from around the USA.

**PLUS:** Check out page 6 where G4S received an award for a program that is successfully keeping people safer on the job. And you may ask why a G4S Officer was seen running in stilettos? The answer is on Page 7.

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## A Message from the President



As we march into 2015 I want to express my sincere appreciation for our 2014 performance as a company. We grew our company in many more ways than revenue and profit.

We maintained our customer base, we added many new customers to our family, we performed above and beyond, we saved 34 lives, we sponsored numerous charitable causes and maybe most importantly listened to you!

Geoff Gerks, our incoming Chief Human Resources Officer, launched our Dignity and Respect campaign in an effort to get our 50,000 plus employees singing from the same sheet of music. Danny Grizzard, our Chief Operating Officer for the US Secure Solutions business has championed with his team of Regional Vice Presidents an effort to renegotiate customer contracts as they come up for renewal with a request of our customer to fund the offering of paid sick time to our men and woman in uniform in addition to vacation. More employee enhancing activities are well under way, as we are committed to ensuring we not only have the best and the brightest servicing our customers- we also have the best Officers who are compensated and benefited.

As we continue to perform for our customers, they will continue to invest in our teams, but as I have said in the past, our performance for the customer must be beyond any experience they have had in the past with either a competitor or even G4S. If we commit to them, they will commit to G4S. The fact that we are a 100% organically grown Secure Solutions business in the US certainly supports this claim.

Which brings me to another significant differentiator at G4S, look at the tenure of our staff throughout this issue of G4S News. These men and women are our "secret sauce." I can't be more proud of our team today and the position we have earned in our profession.

When you look at our work on these pages ahead, it would be difficult to disagree that we, really you, are the best of the best!

Thank you for all you do and I look forward to 2015 and beyond!!



Drew Levine  
President  
G4S Secure Solutions  
North America

## Welcoming our newest partnerships

### New Inmate Transportation Team Ready in Pensacola, Florida



**Pensacola, FL:** Seven G4S Officers are part of a new team assisting the Santa Rosa Sheriff's office with inmate transportation to courthouses, jails and outside medical appointments. The innovative G4S program offers professional solutions without compromising critical services to the community.

### Community Support in Orange County, California



**Ladera Ranch, CA:** G4S is now a safety and security partner at one of Orange County's largest residential communities. In November 2014, The Board of Directors for Ladera Ranch Maintenance Corporation (LARMAC) contracted with G4S for Patrol and Gate Attendant services. G4S is responsible for Visitor Management Services for Covenant Hills and 24-hour patrol of all LARMAC-owned assets, facilities, parks, trails, plunges, and clubhouses throughout its 125 neighborhoods and 7,100+ homes.

### G4S Flying High with Philadelphia Eagles



**Philadelphia, PA:** G4S Officers and managers are getting a big 'thank you' from the Eagles organization for going above and beyond normal duties and customer service. G4S has assisted the Eagles in receiving the highest security rating from the League. Recently, the Eagles honored G4S team members with MVP football awards. (above, left to right) G4S Project Manager John Comerer; USOs Scott McDowell and Sheila Register; and CPO Andrew Gilmore each received game balls with their names on them.



## Two Officers Honored for Compassion and Service after Finding Missing Woman in Bank Building

**Columbus, OH:** Quick thinking by two G4S Officers helped police find a missing woman and now the G4S Officers are being honored for their efforts at a bank corporate office. G4S Officers Linda Dreher (left) and Taylor Starr (right) found the older woman wandering in the lobby. She said her family had entered the building but did not return. The Officers could have sent the woman away after a search throughout the building didn't locate the family, but they gently and compassionately pursued discussions with her. The Officers noticed the woman's confusion and they continued to comfort her as police were notified. Police realized she matched the description of a woman who recently disappeared from her family. The G4S financial client has honored the Officers for going above and beyond their duty during the incident.



“The biggest reward is knowing that she is safe with her family and that we did the right thing.” —G4S Officer Taylor Starr

## Officer Receives Governor's Performance Coin

**Birmingham, AL:** G4S Custom Protection Officer Kenya Rogers (right) is being recognized for his outstanding performance on behalf of Alabama Governor Robert J. Bentley during an international business meeting. CPO Rogers handled personal security matters during the arrival and departure of Japanese executives. Governor Bentley personally thanked CPO Rogers for his professionalism during the event and gave the G4S Officer a Governor's Coin.



## Award-Winning G4S Officers in Raleigh, NC

**Officer Charline Perry**-Recognized for outstanding work during an emergency alarm situation

**Project Manager Richard Parker**

**SPO Kevin Foss**

**SPO George David**

**SPO Hugh Hedrick**-Recognized for directing, escorting and assisting emergency medical personnel.

## G4S Team Protects Remote Energy Locations

**St. Albans, WV:** G4S Site Supervisor Jake Kitchen is receiving special thanks for his continued efforts to secure remote mining locations for an energy customer. Kitchen is working with Mingo County Sheriff's Deputies to investigate reports of trespassers throughout the area. Recently, three people were arrested after Kitchen found them attempting to steal \$15,000 worth of materials from the mining property. The three individuals are now in jail.

## G4S Officers Provide Grieving Family with Last Goodbye

**Boston, MA:** Two G4S Officers are receiving praise and thanks after they assisted hospital staff with an unusual request to allow family members to say a final good-bye to a grandmother who passed away two days earlier in the Emergency Department. Officers Jan Carlos Carrasquillo and Jean Robinitz assisted the hospital and family members who were delayed by long-distance travel by setting up a hospital room for a viewing. The family said they will always be grateful to the G4S officers for the respectful way they assisted them as they grieved over the loss of their grandmother.

## Officer Assists Police with Arrest, Keeps Client Location Safe

**Colorado Springs, CO:** G4S Officer Jeremy Weinke is being recognized for his efforts to keep a hotel, its employees and customers safe after finding a man sleeping in a parked car with a gun. Officer Weinke notified hotel staff and called police after finding the man in the parking garage. The Police later informed G4S the suspect had four felony warrants and was found in a stolen car filled with stolen property. Officer Weinke's quick thinking ensured the continued safe operations of a client location and aided law enforcement in the arrest.

## Celebrating Service

Employees Celebrating Anniversaries  
Spring 2015

### 35 Years

Edward Ronald	Kidwell Hall	Bloomington Buffalo
------------------	-----------------	------------------------

### 30 Years

John	Smith	Pittsburgh
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### 25 Years

Kenneth	Paulk	Atlanta
Helen	Terrazas	Bay City
Elizabeth	Arbaugh	Delaware
Mark A	Dawson	Detroit
John	Grinder	Ft. Lauderdale
Ralph-Duke	Hamilton	Honolulu
Paula	Hatt	Jacksonville
Steven	Billips	Orlando
J Kyle	Henshall	Port St. Lucie
Gary	Stegemann	Two Rivers
Robert	Tomczak	West Palm Beach

### 20 Years

John	Jackson	Baltimore
Wendy	Atherton-Simpson	Bloomington
Lora	Coates	Detroit
Marion	Ramey	Detroit
Ray	Brown	Ft. Lauderdale
Nelson	Fernandez	Ft. Lauderdale
Frank	Golletti	Ft. Lauderdale
Earl	Tawarahara	Honolulu
Patricia	Blackman	Indianapolis
Karen	Harmon	Indianapolis
Pamela	Kenner	Indianapolis
John	Hart	Jupiter
Samuel	Lamar	Nashville
Robert	Staton	Westchester

### 15 Years

Saveth	Sak	Anaheim
Willie	Freeman	Austin
Albert	Henry	Austin
Glen	Holmes	Baltimore
Carlos	Torres	Boca Raton
Barry	Monroe	Charlotte
Clifford	Powell	Charlotte
David	Burris	Cincinnati
Gary	Cole	Cincinnati
Rose	Baba	Denver
George	Rodenas	Denver
Felicia	Conley	Detroit
Jeffrey	Farr	Detroit
Alvin	Griswold	Detroit
Kathleen	Newland	Detroit
Cleveland	Thomas	Detroit
Michael	Wellman	Detroit
Jerry	Bright	Ft. Lauderdale
Eduardo	Ramos	Ft. Lauderdale
Nakia	Smith	Ft. Lauderdale
Marisela	Gomez	Greensboro
Billy	Hemrick	Greensboro
Daniel	Pekrul	Hartford
Rodney	Tavui	Honolulu
Deborah	Kent	Jackson
Carl	Schuelke	Jacksonville
Dathan	McClure	Jacksonville
Deborah	Rizzo-Brock	Jupiter
Kevin	Cherrington	Los Angeles
Carl	Kauhane	Maui
Edwin	Collazo-Vazquez	Miami
Hailu	Bogale	Minneapolis
Coye	Gamble	Nashville
Willie	Ramirez	New York City
Joseph	House	Ontario
Brien	Lambert	Orlando
John	Baloh	Pittsburgh
Sanita	Edwards	Portland
Kenneth	Epstein	Portland
Anton	Luru	Portland
Thomas	Roberts	Reno
Emmanuel	Brown	Richmond
William	Lindus	Richmond
Gary	Dalton	Roanoke
Scott	Bourget	Seabrook
Kenneth	Lester	Tulsa
Eddy	Beline	West Palm Beach

## Officer Saves Baby in a Runaway Stroller

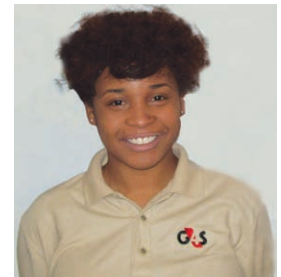


(L to R): The Honorable Craig Nakamura, Chief Judge for the Intermediate Court of Appeals; Chief Justice Mark Recktenwald; G4S Officer Kevin Harris; G4S Operations Manager Kehau Cappa; G4S General Manager Lee Burgwinkel

**Honolulu, HI:** Security Officer Kevin Harris is being honored for his quick work that saved a child from the path of an oncoming car. The incident happened in front of a government building where a woman was helping her mother into a car. The woman momentarily took her eyes off her child who was in a baby stroller as she turned to assist her mother. A gust of wind pushed the stroller into a roadway and Officer Harris immediately ran to recover the baby who was pushed 25 feet from his mother and into the path of an oncoming car. The driver of the oncoming car was turning a corner and did not immediately see the stroller in the street.

## G4S Officer Saves Heart Attack Victim with CPR Training

**Reston, VA:** G4S Officer Cecily Gibbs is being recognized for saving the life of a woman who had a heart attack in an office parking lot. Officer Gibbs took swift action, quickly providing CPR and working continuously until paramedics arrived. If it were not for her actions, the woman, who is the mother of a client employee, would not have survived.



“She did an outstanding job in performing to her level of training and in turn saved a person’s life. This type of action should not go unnoticed.”

– Tim Meyers, Manager G4S Strategic Accounts

## Officer Stops Man with a Knife at Bank

**Parkville, MD:** A G4S Officer has been recognized for his outstanding efforts to stop a man with a knife who threatened a bank, its employees and customers. Bank Protection Officer Isaac Teah had been observing the man’s unusual behavior for several minutes before the attack. He sustained some cuts and injuries after struggling with the assailant. The man fled the scene, but the Officer’s heroic actions kept everyone at the bank safe.



## G4S Officers Reroute Detainee Bus, Maintain Custody after Medical Emergency



**Fresno, CA:** Detention Officers George Madrillejos (above, left) and Ron Osborne (above, middle) are being honored for their professional response to a medical emergency while they were transporting 14 immigration detainees. After a detainee suffered a major seizure, the team immediately called 9-1-1 and drove to the nearest hospital. Once at the hospital, the G4S Officers and local police helped to maintain custody of the detainees and the man in the Emergency Department.

After the man was stabilized, the G4S Detention Officers safely transported him to a correctional facility. Lieutenant Victor Marrero (above, right) was instrumental in bringing a successful outcome to the evolving crisis by maintaining constant contact with all agencies involved.

## Transit Officer Hears Gunshots, Helps Victim, Assists Police



**Eugene, OR:** CPO Transit Officer Jake Carpenter (pictured, above) is being honored for an outstanding act of valor after a shooting. CPO Carpenter was driving a transit employee to a disabled bus location when he heard gunshots and saw a person on the ground. The two men called 9-1-1, assisted the gunshot wound victim with first aid, and helped police with witness statements. CPO Carpenter saw a man running near train tracks and provided critical information to law enforcement concerning a suspect in the shooting.

## G4S Officer Saves the Life of a Choking Woman



**West Palm Beach, FL:** A G4S Officer at a large suburban hospital saved the life of a woman who was choking on food in the dining room. G4S General Manager Ed Rodriguez (right) reports Officer Damaris Rodriguez (left) relied on her superior training and ability to stay calm under pressure. After receiving a Rapid Response Code, Officer Rodriguez performed the Heimlich maneuver on the woman saving her life. Hospital nurses, who were quickly on the scene, sent this message to G4S: "Thanks for being our partner and for the preparation and training of your team."

## Celebrating Service

Spring 2015

### 10 Years

Richard	Apodaca	Albuquerque
Sunny	Fahim	Anaheim
James	Edwards	Arizona
John	Webb	Ashland
Kimberly	Grant	Atlanta
Tammy	Love	Atlanta
Khadidiatou	Maiga	Atlanta
David	Patrick	Atlanta
Stephen	Roberts	Atlanta
Trina	Sheffield	Atlanta
Robert	Degan	Austin
Bernard	Davis	Baltimore
Jeffery	Rall	Bay City
William	Savage	Bay City
Jeramie	Weaver	Bay City
Wayne	Riley	Birmingham
Marcella	Baughner	Bloomington
Melanie	Wallace	Bloomington
Michael	Weinblatt	Boca Raton
Christian	Roberts	Boston
Robert	Jones	Casper
Barbara	Porter	Casper
Michael	Ryan	Casper
Michael	Plate	Charleston
Feven	Negash	Charlotte
Lisa	Williams	Charlotte
Genet	Zewede	Charlotte
Maurice	Brown	Chicago
Allan	Bruno	Chicago
Terry	Krystof	Chicago
Lucille	Wiltgen	Chicago
Charles	House	Cincinnati
Clayton	Nocks	Cincinnati
Carl	Ralston	Cincinnati
Ryan	Studt	Cincinnati
George	Gallegos	Columbus
Stephen	King	Columbus
Kenneth	Garrett	Dallas
Edward	Pavelka	Dallas
Richard	Thorpe	Dallas
Hercules	Mathis	Delaware
Dennis	Moore	Delaware
Richard	Reusch	Delaware
Richard	Bernal	Denver
Christopher	Ritter	Denver
Willie	William	Denver
Rickey	Adams	Detroit
Adekunle	Adetoyinbo	Detroit
Tamisha	Cannon	Detroit
Lawrence	Gasiewski	Detroit
Joyce	Houston	Detroit
Garrit	Krul	Detroit
Norman	Ruffin	Detroit
Peter	Tanla-Kishani	Detroit
Steve	Wancha	Detroit
John	Williams	Detroit
Gary	Apsche	Fairfax
Florence	Fontem	Fairfax
Harold	Adaway	Fort Myers
Andrew	Cunningham	Ft. Lauderdale
Rhoan	Davis	Ft. Lauderdale
Hector	Feliciano	Ft. Lauderdale
Lewin	Hulse	Ft. Lauderdale
James	Lockley	Ft. Lauderdale
Ricardo	Samaroo	Ft. Lauderdale
Regina	Bryan	Greensboro
Geraldine	Criner	Greensboro
Francis	Snyder	Greensboro
Theodore	Auvdel	Harrisburg
Stephen	Lizama	Honolulu
Ellen	Fischer	Houston
Mark	Sawyer	Houston
Carl	Williams	Houston
Robert	Wolfe	Houston
Jay	Bonnell	Indianapolis
Jennifer	Davis	Indianapolis
James	Dunlap	Indianapolis
Elizabeth	Hall	Indianapolis
James	Oldenkamp	Indianapolis
Mary	Phillips	Indianapolis
Angel	Ramos	Indianapolis
Lecretia	Samuels	Jackson
Grant	Goodwin	Jacksonville
Reginald	Graham	Jacksonville

## Celebrating Service

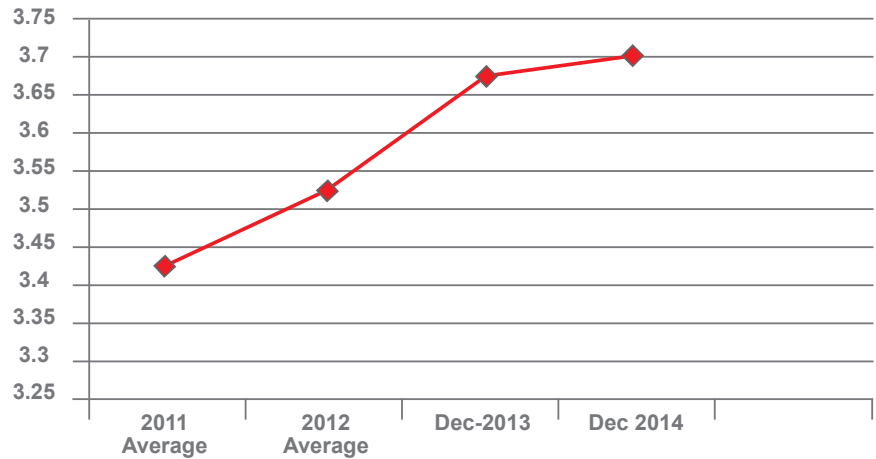
Spring 2015

### 10 Years Continued

Russell	L'Herisse	Jacksonville
Bertha	McIntosh	Jacksonville
Jerald	Stafford	Jacksonville
Sheldon	Boyd	Jenkinsville
Bryce	Frey	Jenkinsville
Charles	Schneider	Jupiter
Sidney	Heathman	Kansas City
Karen	Castillo	Las Vegas
Penni-Anne	Craft	Las Vegas
Sarah	Newman	Las Vegas
Karen	Gabehart	Lexington
Walter	Meaux	Lexington
Christina	Farlough	Los Angeles
Essie	Bruce	Memphis
Jermaine	Boleware	Miami
Idania	Feliciano	Miami
Jose	Gonzalez	Miami
Brighan	Madriz	Miami
Latanya	McGee	Miami
Rodney	Riemenschneider	Milwaukee
Heather	Zuniga	Milwaukee
Nathan	Bremer	Minneapolis
Nikka	Burnett	Minneapolis
Albert	Claybon	Nashville
Roshunda	Anderson	New Orleans
Audrey	Lora	New York City
Jeremiah	Kobes	Omaha
Stephen	Wellborn	Omaha
Robert	Benjamin	Ontario
David	Owens	Ontario
John	Youngs	Ontario
Venecia	Santana	Orlando
Barbara	Sokolowski	Orlando
Frank	Hanis	Philadelphia
Adler	Noel	Philadelphia
Harvey	Rivers	Philadelphia
Robert	Walsh	Philadelphia
Paul	Yablonski	Philadelphia
Chris	Messenger	Phoenix
Melody	Morris	Phoenix
Ann	Ramirez	Phoenix
Carol	Cadotte	Port St. Lucie
Deborah	Enderle	Port St. Lucie
Anthony	Moesch	Port St. Lucie
Dale	Tucker	Port St. Lucie
Fredrick	Wilson	Raleigh
Tyrone	Baldwin	Reno
Debra	Sutton	Richmond
Johanes	Sugiyanto	Riverside
Salvador	Romarate	Sacramento
Jerac	Torres	Sacramento
John	Skrobarczyk	San Antonio
Stephen	Tullius	San Diego
Robert	Leach	San Francisco
Abiy	Anbessie	Santa Clara
Catherine	Catalano	Santa Clara
Harold	Enos	Santa Clara
Gwenda	Miller	Santa Clara
Alex	Ochoa	Santa Clara
Amarech	Tesfay	Santa Clara
Garrick	Goodwiler	Sarasota
Daniel	Corleto	Schenectady
Noreen	Irish	Schenectady
Edward	Porreca	Schenectady
Damion	Sherriff	Schenectady
Jason	Beach	Seabrook
Ryan	Brooks	Seabrook
Deb	Bryce	Seabrook
Andre	Furey	Seabrook
Christofer	Kage	Seabrook
Andre	Lagueux	Seabrook
Christopher	Phillips	Seabrook
Richard	Ebere	Somerset
Carlos	Manrique	Somerset
Christian	Seldon	St. Louis
Elvin	Dobson	Tampa
Kristine	Estes	Tampa
Gregory	Jamison	Tampa
Michael	Cronenwett	Toledo
Dwayne	Soncrant	Toledo
Guido	Rios Sinton	Tulsa
Richard	Trevillyan	Tulsa
Keith	Gillaume	Two Rivers
Robert	Kakuk	Two Rivers
Michael	Schermetzler	Two Rivers

## G4S Commitment to Safety

### G4S Survey Results Highlight Safety



2014 Safety Commitment Score: 3.7.

In a recent survey, employees at an international chemical company were asked to rank the G4S Commitment to Safety. The graph above shows the steady rise in safety engagement among the chemical company's employees since G4S took over the contract in 2011. In this survey, a scale of 1 to 4 was used. A score of "4" was excellent and "3" was good. The survey shows G4S contributed to an overall 8.5% increase in employees' focus on safety.

### G4S Global Safety First Awards Best Health and Safety training program



“At G4S USA, health and safety is not just another program. It is a deep value and a commitment to send all our people home the same way they arrived to work.”



—Frank Knapfel,  
Regional Director Safety and  
Health, G4S North America

G4S Secure Solutions USA has been recognized with the highest honor by the G4S global organization for its health and safety training program. A hallmark of the robust program is the G4S Slip, Trip and Fall Prevention (STF) campaign. The program was developed and implemented to reduce the number of STF incidents throughout the Americas Region.

### Slip, Trip and Fall Campaign Reports Positive Results

Since the campaign launched in May of 2014, there has been:

- An overall 5% reduction in incidents
- A 25% reduction in STF costs and
- A 27% reduction in average cost per STF incident



## G4S CPO Runs in Stilettos to Raise Money for Domestic Violence Organization



**Jupiter, FL:** G4S Custom Protection Officer Bob Knox (left) slipped on some super-sized red stilettos and participated in the 5th Annual "Walk a Mile in Her Shoes Event" to support SafeSpace and its fight against domestic violence.

CPO Knox raised \$270 in the days leading up to the event by asking co-workers to sponsor him in the walk. After raising the funds and participating in the event, Knox applied for a G4S MatchIt! award which doubled his fundraising total to \$540. G4S President Drew Levine (right) presented CPO Knox with the MatchIt! check. SafeSpace is an organization that serves victims of domestic violence in Florida providing programs for women in need of longer-term housing and outreach services.

## G4S Headquarters Goes Red to Support American Heart Association

**Jupiter, FL:** For the third consecutive year, G4S employees at Headquarters offices continued to show their support for the American Heart Association's National Wear Red Day. All the employees who participated in the campaign by wearing red met for a group photo in front of the G4S Headquarters building.



## Overflowing with Donated Toys during the Holidays



G4S offices and client sites were overflowing with toys this past holiday season in support of the Toys for Tots campaign. In Boca Raton, FL (above, right) Office Manager Trudy Baxter and HR Specialist Joyce Newman said their collection surpassed last year's efforts. In Florham Park, NJ (above, left) Site Supervisor Dave Pacewicz, in his Marine Corps uniform, helped to collect more than 500 toys for needy children.

## Celebrating Service

Spring 2015

### 10 Years Continued

Irashameka Karen	Fields Goe	West Palm Beach
Sebastian Eric	Mazurkiewicz Roesler	West Palm Beach
Reginald Joseph	Boyd Contursi	Westchester
Allen Gina	Douglas Edgett	Westchester
Thomas Rodwell	Fink Foo	Westchester
Tim Edward	Hunt Lawery	Westchester
Thomas Garland	McGovern Rodgers	Westchester

### 5 Years

Carlos Melinda Thomas	Alvarez Kyser Salazar	Texas Texas Albuquerque
Michael Jason	Stephens Brown	Albuquerque Anaheim
Dennis Cecily Harrison	Griffie Morgan	Anaheim Anaheim
Aaron Robert	Hogsten Justice	Ashland Ashland
Albert James	Meade Barber	Ashland Ashville
Jason Thelma	Reid Ayala	Ashville Atlanta
Natasha Willie	Calloway Evans-Thompson	Atlanta Atlanta
Bobby Theresa	Jackson Lazenby	Atlanta Atlanta
Daniel Jeffery	Mathews Moran	Atlanta Atlanta
Zaronda Heath	Rose Rush	Atlanta Atlanta
Michael Michael	Smith Weingarten	Atlanta Atlanta
Reginal Lisa	Wilcox Wilkins	Atlanta Atlanta
Robert Fred	Lee Thelen	Austin Austin
Ta-Tanisha Eric	Henry Williams	Baltimore Baltimore
Cyrill Lucas	Babik Coulter	Bay City Bay City
Stephen Sotero	Hoke Luera	Bay City Bay City
Preston Lawrence	Parks Robinson	Bay City Bay City
Valente Millard	Rodriguez Stains	Bay City Bay City
Richard Melinda	Story Stephens	Bay City Biloxi
Orlando Rosie	Henry Patterson	Birmingham Birmingham
Timothy David	Cable Jordan	Bloomington Bloomington
Stan David	Schlensker Aikens	Bloomington Boca Raton
Tommy Aristophane	Burnett Conde	Boca Raton Boca Raton
Dewayne Max	Dildy Ganthier	Boca Raton Boca Raton
Vincent Gregory	La Tour St Jacques	Boca Raton Boca Raton
Brittney Ira	Weekes Briggs	Boca Raton Buffalo
Charles Roy	Walters Britt	Buffalo Casper
Lynden Anna	Larson Powell	Casper Casper
Joshua William	LeMaster Raines	Charleston Charleston
Johnathan William	Snyder Casey	Charleston Charlotte
Khaliyah Mary	Harvey Kiongo	Charlotte Chattanooga
Janet Janet	Caballero Gonzalez	Chicago Chicago
Orlando Susan	Hanewold Jenkins	Chicago Chicago
Benjamin Ruby	Perry West	Chicago Chicago
David David		Chicago Chicago

## Celebrating Service

Spring 2015

### 5 Years Continued

Ralph	Simpson	Cincinnati
Scott	Abel	Cleveland
Robert	Cooper	Cleveland
James	Eisenhut	Cleveland
Louis	Gregoric	Cleveland
Harriett	Frazier	Columbia
Walter	Pelon	Columbia
Homer	Austin	Columbus
Jacques	Bossert	Columbus
Donald	Cotton	Columbus
Glenna	Guice	Columbus
Alexander	Lehar	Columbus
Jeffrey	Smith	Columbus
April	Howard Morris	Dallas
Alex	Ibiloje	Dallas
Billy	Johnson	Dallas
Vicki	Jones	Dallas
Cindy	Koiner-Dampf	Dallas
John	Linden	Dallas
Kenneth	McDonald	Dallas
James	Miller	Dallas
William	Peace	Dallas
Harrell	Witt	Dallas
John Kennedy	Chioma	Delaware
Adrian	Showells	Delaware
Fred	Akpai	Denver
Ali	Alzamili	Denver
Nicholas	Aman	Denver
Connie	Anderson	Denver
Karl	Archuleta	Denver
Cheryl	Ellison	Denver
Michael	Freeman	Denver
Duane	Garcia	Denver
Brandon	Green	Denver
Keith	Morgan	Denver
Lina	Nacional	Denver
Kevin	Brewer	Detroit
Jeffrey	Demars	Detroit
Edrea	Norwood	Detroit
Lawrence	Ozog	Detroit
Wesley	Price	Detroit
Alonzo	Pugh	Detroit
Kimberly	Robinson	Detroit
Joseph	Schwartz	Detroit
Bryan	Thorpe	Detroit
Tyler	Butterworth	Fairfax
Kimberly	Cabrera	Fairfax
Lenora	Carr	Fairfax
Nicholas	Holmes	Fairfax
Jalilah	Munir	Fairfax
Joshua	Paige	Fairfax
Tracey	Shepperson	Fairfax
Kendra	Skelton	Fairfax
Ledonyelle	Smith	Fairfax
Eduardo	Torres	Fairfax
Markee	Washington	Fairfax
James	Dorlus	Fort Myers
Jason	Lanzillo	Fort Myers
Anthony	Tavarez	Fort Myers
Genaro	Valladares	Fort Myers
Donald	Anthony	Ft. Lauderdale
Vincent	Baccas	Ft. Lauderdale
Manfred	Compere	Ft. Lauderdale
Yovette	Desouza	Ft. Lauderdale
Samuel	Dunlap	Ft. Lauderdale
Chermona	Francois	Ft. Lauderdale
Shavonda	Harris	Ft. Lauderdale
Romeo	Hoilett	Ft. Lauderdale
John	Jackson	Ft. Lauderdale
Xzavier	Johnson	Ft. Lauderdale
Desmond	Kowlessar	Ft. Lauderdale
Efgy	Leon	Ft. Lauderdale
Michael	Pierre-Louis	Ft. Lauderdale
Ronald	Robinson	Ft. Lauderdale
Richard	Rowe	Ft. Lauderdale
Andre	Suleiman	Ft. Lauderdale
Vincent	Vargas	Ft. Lauderdale
Jack	Wilson	Ft. Lauderdale
Sonia	Wright-Pierce	Ft. Lauderdale
Andrew	Duggins	Greensboro
Rickey	Harriott	Greensboro
Adrian	Murphy	Greensboro
Mark	Shore	Greensboro
Jeffery	Smith	Greensboro
David	Lyons	Hartford

# G4S Emergency Response

## G4S Supports Customers during “SnowVember” Winter Storm

In November, a significant number of security operations were disrupted during a massive and historic snow storm around western New York state. A travel ban made it impossible for most Officers to leave their homes. Despite this, several banking locations and administrative buildings remained open and were fully staffed by G4S. A banking client recognized the following Officers for their long hours of overtime to make sure facilities were secure:

Dan Flannigan  
Ralph Fulgham  
Madonna Frydrych  
Thomas Hagner  
DuVonne Hill

Anthony Jones  
Roger Karagi  
Morgan Morey  
Mark Schmidt  
Stanley Singleton

Ronald Wilczek  
Dave Urban  
Jason Walsh

### Special Thanks:

Throughout the storm, Senior Area Supervisor Teofilo David continued to visit all of the sites that were accessible in order to check on our Officers. He even delivered a pizza to a banking location.

## Heroic Site Supervisor Rescues Trapped Officer in Historic Snowstorm

**Seneca, NY:** G4S Site Supervisor Tanya Offhaus is being honored for her heroism and determination to help a fellow Officer and support a financial customer with continued security services during a historic snow emergency. The record-breaking storm dropped 78-inches of snow in western New York state and trapped a G4S Officer inside a banking communications center. Supervisor Offhaus walked two hours from her house to the communications center while pulling a sled loaded with supplies. At times she had to walk through snow that was waist-deep. When she finally arrived at the location, Officer Offhaus had to dig through the snow to get to the doorway. Once inside, Tanya relieved the trapped officer and then stayed on a marathon three-day shift, providing the financial customer with security updates.



## G4S Officer Trapped, Continues Security Shift during Snow Emergency



**Seneca, NY:** G4S Security Officer Vesna Kajtaz is being honored for her herculean efforts to keep a communications center safe and operational during the snowstorm that trapped her inside the bank customer building. Officer Kajtaz remained on post for three days refusing to sleep over fear she would miss a critical incident. With a dwindling food supply and no sleep, Office Kajtaz continued patrols and prevented damage from occurring inside the building. Once rescued by Site Supervisor Tanya Offhaus, Officer Kajtaz slept for 14 hours but remained in the building rotating shifts with others to provide continuing security coverage for the financial client.



## Officers Save 65 Cats Trapped inside Shopping Mall during Storm



“These two heroes helped rescue our babies. On behalf of everyone at Tabby Town, we offer a great big Thank YOU!”  
 –Cheryl Ludwig, Executive Director, Tabby Town (above, center)

Two G4S Officers are being called heroes for their extra efforts to care for kittens who were left isolated in a rescue center by a massive snow storm. Officers Rick Grasso (above, right) and Tim Leary (above, left) patrol the shopping center where the rescue organization is located. After the shelter leaders contacted the mall management, the G4S team was sent to the rescue. The two Officers went right to work distributing food and water to each kitten. The rescue organization normally has a generous amount of emergency food and water for the shelter cats, but this storm raged for five days, forcing volunteers to stay home. Officers Grasso and Leary even gave special time and attention to shelter cat ButterBean who is blind and needed to be hand-fed.

## Spotlight on Customers continued

### ...and Thanks to Our Long-Time Partnerships



**Irvine, CA:** The City of Irvine Police Department is spotlighting G4S as part of its successful Private Security Partnerships within the community. G4S has been providing services to Irvine Police Department since 1992. The photo above included G4S managers and Officers who work for the City of Irvine as well as other businesses in the area. Pictured in the group photo above are (L to R, in color) Robert Shigley, Site Supervisor; Brandon Joffe, Manager of Business Development, Orange County; Earle Graham, National Portfolio Manager; CPO Antonio Martos, Field Supervisor; CPO Jason Brown, North Park Square Community Association; Toaiva Nunu, Custody Service Supervisor, Irvine Police Department

## Celebrating Service

Spring 2015

### 5 Years Continued

Mark	Kuivenhoven	Hilo
Arron	Cabato	Honolulu
Sandra	Hepa	Honolulu
Carmen	Diaz	Houston
Cherise	Lowe	Houston
Brenda	Newell Cortes	Houston
Joshua	Flowers	Houston
Renisha	Brown	Houston
James	Mitchell	Houston
Pamela	Cormier	Houston
Kevin	Eversole	Indianapolis
Rhonda	Henseleit	Indianapolis
Thomas	Jones	Indianapolis
James	Plummer Jr	Indianapolis
Jane	Riddle	Indianapolis
Ginger	Kornegay	Jackson
Martin	Peninger	Jackson
Dnetrick	Stasher	Jackson
Donald	Berry	Jacksonville
Victor	Collier	Jacksonville
Anthony	Harvey	Jacksonville
Mahogany	Jones	Jacksonville
Alphonso	McClendon	Jacksonville
Jean	Pierre	Jacksonville
Herman	Ruise	Jacksonville
John	Valdes	Jacksonville
Frank	Weaver	Jacksonville
Marvincent	Williams	Jacksonville
Ryan	Chaplin	Jacksonville
Yazan	Ghishan	Jupiter
John	Patterson	Jupiter
Glory	Ross	Jupiter
Samuel	Adams	Kansas City
George	Bowler	Kansas City
Richard	Hurley	Kansas City
Michael	Wickey	Kansas City
Arthur	Coolbaugh	Las Vegas
Michael	D'angelo	Las Vegas
Art	Runnels	Las Vegas
David	DuMaurier	Lexington
Ruth	Stevenson	Lexington
Steven	Tuggle	Lexington
Alexandra	Actie	Long Island
William	Baggs	Long Island
David	Howland	Long Island
Brandon	Hughes	Long Island
Kerby	Loperena	Long Island
Pamela	Bernard	Longview
Erik	Casillas	Los Angeles
Rafael	Franco	Los Angeles
Luis	Gomes	Los Angeles
Desiree	Hoffman	Los Angeles
Catalina	Oseguera	Los Angeles
Eli	Rivera	Los Angeles
Roy	Ruiz	Los Angeles
Nieka	Washington	Los Angeles
Albert	Williams	Los Angeles
Ted	Morioka	Maui
Robert	Murdoch	Maui
Justin	Robello	Maui
Stacy	Brown	Memphis
Buddy	Cummings	Memphis
Jerome	Davis	Memphis
Terrance	Miller	Memphis
Benecia	Richardson	Memphis
Angelia	Timberlake	Memphis
Linda	Tyler	Memphis
Jose	Alvarado	Miami
Eduardo	Boza	Miami
Derrick	Bridges	Miami
Cesar	Cerda	Miami
Orlando	Deschappell	Miami
James	Glass	Miami
Jose	Jiron	Miami
Mary	Jones	Miami
Trey	Lee	Miami
Jonathan	Lee Sing	Miami
Yosvani	Marrero	Miami
David	Martinez	Miami
Adrian	Mendoza	Miami
Yorlean	Morales	Miami
Brandon	Munroe	Miami
Luis	Portal	Miami
James	Scott	Miami
Fred	Taylor	Miami

## Celebrating Service

Spring 2015

### 5 Years Continued

Theresa	Temples	Miami
Luis	Umana	Miami
Warren	Williams	Miami
Rommel	Young	Miami
Dori	Darrington	Milwaukee
Thomas	Kriefall	Milwaukee
Tyler	Klugherz	Minneapolis
Andrew	Larson	Minneapolis
Michael	Bluhm	Nashville
Richard	Bryant	Nashville
William	Burney	Nashville
Emmanuel	Vaughn	Nashville
Alex	Alfaro	New York
Comfort	Mba	New York
Roger	McCalmont	New York
Miguel	Velez	New York
Deryek	Williams	New York
Torain	Williams	New York
Nazime	Ardolic	New York
Ronald	Lubin	New York
William	Mars	New York
Yanda	Martinez	New York
Nathaniel	Palacio	New York
Dawry	Pichardo	New York
Abdias	Pierre-Paul	New York
Jason	Rosa	New York
Aboubacar	Sylla	New York
Conrod	Thomas	New York
Shanai	McIntyre	Norfolk
Adam	Erickson	Oklahoma City
Adam	Cherek	Omaha
Javonda	Crayton	Orlando
Maria	Figueroa	Orlando
Guillermo	Rosa	Orlando
John	Byrd	Pensacola
Dwight	Peterson	Pensacola
Sylvester	Vlach	Pensacola
Ian	Allen	Philadelphia
Carl	Andrews	Philadelphia
Terence	Brown	Philadelphia
Angie	Littlepage	Philadelphia
Matthew	Williams	Philadelphia
Gail	Adams	Phoenix
Frank	Bracamonte	Phoenix
Lucian	Corneliu	Phoenix
Charles	DeCaro	Phoenix
Nermana	Dzubur	Phoenix
Nicholas	Ford	Phoenix
Juan	Lara	Phoenix
Randy	Larsen	Phoenix
Gilberto	Robles	Phoenix
Roy	Stanifer	Phoenix
Kara	D'argenzio	Pittsburgh
Todd	Erlach	Pittsburgh
Milton	Linnert	Pittsburgh
Wayne	Muldrow	Pittsburgh
Charles	Pollard	Pittsburgh
Leroy	Auguste	Port St. Lucie
Robin	Bishop	Port St. Lucie
Edgar	Jordan	Port St. Lucie
Joseph	McClanahan	Port St. Lucie
Eddie	Meredith	Port St. Lucie
Bradley	Phillips	Port St. Lucie
Gabriel	San Martin	Port St. Lucie
Carl	Tierney	Port St. Lucie
David	Weierman	Port St. Lucie
Lars	Weig	Port St. Lucie
Christopher	Gillispie	Portland
Thomas	Hartman	Portland
Sharlene	Pierce	Portland
Darel	Pitmon	Portland
John	Brown	Raleigh
Sascha	Nebeling	Raleigh
Georgia	Wyche	Raleigh
Regina	Graham	Reno
Michael	Harber	Reno
Deborah	McDowell	Reno
Herbert	Anderson	Richmond
Sean	Cain	Richmond
Teresa	Taylor	Richmond
Luis	Garcia	Riverside
Jessica	Garcia	Riverside
Antonio	Rogers	Riverside
Jose	Rohde	Riverside
Isaiah	Sanford	Riverside
Daniel	Urena	Riverside
Thomas	Bloodworth	Roanoke

## G4S Serving Veterans

### G4S Veteran Recruiting Manager Named New ESGR Initiative Program Director for Florida



Employer Support of the Guard and Reserve (ESGR), a Department of Defense office, is pleased to announce Brian Reynolds, from G4S, is the new Employer Initiative Program Director for the Florida ESGR Committee. Brian will provide leadership and vision for a committee of more than 150 dedicated volunteers who are spread all across the state of Florida.

Reynolds (above, left) is the Veterans Recruiting Manager for G4S and has been instrumental in the company efforts to hire more than 14,000 veterans and members of the Guard and Reserve since August of 2011.

James Dicks, (above, right) of the Florida ESGR Committee, says the organization seeks to foster a culture in which all employers support and value the employment and military service of National Guard and Reserve members.

### Exclusive Online Community

To show our ongoing dedication to those who have served in our country's armed forces, G4S has developed a support group anchored by an interactive online forum that provides support, outreach and resources.

#### Military Veterans, Guard and Reserve Support Group and Online Community

G4S employees who are veterans or members of the Guard and Reserve have been invited to join the exclusive online, interactive forum on the G4S Career Center.

Please make sure your local office knows you are a veteran or member of the Guard and Reserve.



## Work for Warriors Honors G4S for Veterans Hiring



G4S Training Specialist Jarus Perez, center, with members of the Work for Warriors team on the Hanger deck of the USS Midway

**Sacramento, CA:** G4S Training Specialist Jarus Perez is being honored by the Work for Warriors program. The employment pilot program is matching up the skills of unemployed and underemployed National Guard members with the hiring needs of employers. Specialist Perez is being recognized for his dedication and support of the Work for Warriors program.

## Did You Know?

**G4S Has Been Honored By These Veterans Employment Programs**

- 2015 Military Friendly Employers**
- 2014 G.I. Jobs Top 100 Military Friendly Employers**
- 2014 Top 50 Military Friendly Employers for Military Spouses**
- 2014 Civilianjobs.com Most Valuable Employer (MVE) for Military**

**Register at:**  
[usajobs.g4s.com/alljobs](http://usajobs.g4s.com/alljobs)  
 If it's your first time,  
 enter PIN: 53168

Click on the top right  
 login/Register button and  
 be sure to complete your  
 registration in the same  
 visit.



## Celebrating Service

Spring 2015

### 5 Years Continued

Giesla	Cagle	Sacramento
Cheryl	Ducker	Sacramento
Kesha	Jackson Russ	Sacramento
Austin	Mc Henry	Sacramento
Greg	Robles	Sacramento
Robert	Schreiner	Sacramento
Michael	West	Sacramento
Jeff	Kirby	San Antonio
Oscar	Tienda	San Antonio
Jeremiah	Trejo	San Antonio
Ramon	Auli	San Diego
Ramon	Auli	San Diego
Pablo	Benavides	San Diego
Pedro	Carrasco	San Diego
Victor	Macias	San Diego
Alma	Mercado	San Diego
Jerry	Morey	San Diego
Edward	Popplewell	San Diego
Niva	Rodriguez	San Diego
Antonio	Tanguma	San Diego
Aiman	Usman	San Diego
Gerald	Feldman	San Fernando Valley
Maria	Lopez	San Fernando Valley
Preety	Rihal	San Francisco
James	Espinoza	Santa Clara
Keder	Jama	Santa Clara
Armando	Jupson	Santa Clara
Carl	Jessup	Sarasota
Michael	Aloisi	Schenectady
Clarence	Hale	Schenectady
James	Bacon	Seabrook
Clifford	Faldas	Seabrook
Thomas	Kvetkosky	Seabrook
Todd	Malmgren	Seabrook
Ryan	Manning	Seabrook
Noah	Nelson	Seabrook
Andrew	Phelps	Seabrook
Richard	Robinson	Seabrook
Jennifer	Roschewski	Seabrook
Patrick	Armstrong	Seattle
Stephanie	Green	Seattle
Travis	Hill	Seattle
Melvin	Schuler	Seattle
Mohamed	Brima	Somerset
Keith	Buchko	Somerset
Okwun	Obasi	Somerset
Arthur	Tarlow	Somerset
James	Beckham	Tampa
Kimberly	Copeland	Tampa
Steven	De Pasquale	Tampa
Ricardo	Ornias	Tampa
Arun	Perumpral	Tampa
Roy	Sellers	Tampa
Crystal	Durden	Toledo
Andre	Cunningham	Tucson
Hugh	Gierst	Tucson
Volodymyr	Terletsky	Tucson
Ronald	Adams	Tulsa
Richard	Casey	Tulsa
Johnny	Harris	Tulsa
Leroy	Linam	Tulsa
Jeremy	Lovejoy	Tulsa
Anthony	Phillips	Tulsa
Melinda	Reynolds	Tulsa
Jeremy	Willis	Tulsa
Eric	Beaumia	Two Rivers
Timothy	Brull	Two Rivers
Boyd	Cisler	Two Rivers
William	Griffore	Two Rivers
David	Koch	Two Rivers
James	Kosman	Two Rivers
Brian	Peserik	Two Rivers
Rowdy	Schettl	Two Rivers
Ryan	Schug	Two Rivers
Brenda	Whiteside	Two Rivers
Rebekah	Wiesner	Two Rivers
Kendall	Britt	West Palm Beach
John	Davis	West Palm Beach
Anthony	Hall	West Palm Beach
Rodney	Hughes	West Palm Beach
Kevin	Woodwell	West Palm Beach
Barry	Hay	Westchester
Ivens	Saint-Vil	Westchester
William	Uhelsky	Westchester
Annie	Walker	Westchester
Richard	Webster	Wiscasset



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DHA SAFETY Act Designation

ISO 9001:2008

## Letters to

I just wanted to let you know how professional, kind, and helpful one of your officers is. I'm referring to Officer Rick Randolph who patrols at our Hospital. I know that anytime I have problems with unruly people here he is always there to help, and protect staff members. I've had drunks, and family members who have threatened us and I always know that if Officer Randolph is here the situation will be taken care of quickly. Those of us who are staff members have had to call on him many times when we've had problems at night. I myself being a career military person respect his "take charge attitude". I know your people probably don't hear enough how much we appreciate your officers that we feel "really care."

**Hospital Employee, Tennessee**

Just wanted to touch bases with you in reference to the overall performance of G4S and express to you how happy I am with the performance of Mike Mareth, his staff and all of the officers. We had a very challenging year with inspections, security upgrades, efficiency initiatives and then throw on top of that the fact we had a (high risk) FOF Re-Inspection. In all instances the officers and staff performed well above expectations. Throughout the year I have received numerous laudatory comments from site, fleet, and NRC personnel on the performance of our security team. I could list out all of the accomplishments of the team, but it would actually be an extremely long email. I will shorten it simply by saying this: Excellent team, excellent performance, I am very proud to lead this group and look forward to coming to work every day.

**Security Manager, Nuclear Power Plant**

I am a Police Officer writing you to let you know about the outstanding job being done by your security officer Dimtri Capaldi. I have worked the District 5 area for two years and I have worked multiple incidents with Dimitri. I work the overnight shift and at all hours I can find Dimitri out doing his job and patrolling in all types of weather including pouring rain and snow. Dimitri is a quality employee and represents both the property and business well. I wanted to write you about Dimitri, without him knowing, due to his hard work and how appreciative I am of his services. If every security Officer was like him in the area I don't think there would be as many break ins and would make our job a lot easier. Thanks again sir for your time.

**Police Officer, Virginia**



While monitoring the cameras in the Control Room G4S Officers Winona Osborne and Patrick Brown saw an inmate pick up contraband from behind a garage can and hide the item in his pants. The G4S team immediately notified Detention Staff who responded to the unit. The detention officer was able to identify the inmate and found the contraband. Excellent job by both of your staff members.

**Watch Commander, Florida**

Thank you for your life-changing generosity. Your financial support in 2014 allowed 10 students to earn their diplomas and pursue their dreams.

**J. Michael Durnil, Ph.D, President and CEO Simon Youth Foundation**