

News

A publication for our people, our company and our customers

A G4S Secure Solutions (USA) Inc. Publication - Spring 2016



G4S All-Stars on Duty Every Day

G4S officers and personnel are the best in the security business. Their dedication and passion for their work is unsurpassed. We honor our All-Stars because they are men and women of character who lead our teams by displaying leadership, discipline, integrity and a "can-do" attitude. Look for our G4S All-Stars throughout the pages of this issue.

On Duty, On Point in Colorado Springs

Within their first year, the G4S team assigned to Colorado Springs Utilities and City of Colorado Springs have received accolades for their service to this client. Turn to page 5 for the details.



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"Safety Starts With Me" Campaign

G4S launches a "Safety Starts with Me" campaign to educate, support and reinforce the importance of safety at all times – at work, home and play. On Page 2, G4S Secure Solutions North America President Drew Levine explains why creating a culture of safety happens one person at a time.



PLUS:

On page 10, learn how to sign on to the G4S Resources For Living website to find tools and resources to help manage relationships, work-life balance, mental health, child care and more. On page 11, you'll find details on the G4S Employee Discount program where you can save money at over 30,000 national and local merchants as well as take advantage of special offers from many of our customers.

A Message from the President



"Safety Starts with Me" Campaign

I have always felt strongly about safety in the workplace. As some of you may know, before I joined G4S, I spent some time working as a carpenter and framer in the construction industry in the West Philadelphia area. On August 5, 1983, I was working on a two-story colonial with a very steep roof pitch when

the scaffolding and safety rail gave way, resulting in a 30-foot-fall to the ground. I sustained catastrophic injuries, spent a year in the hospital and another year in physical therapy. My life was forever changed.

Today, 33 years later, I am working with the leadership teams in Secure Solutions to enhance and promote our commitment to safety, so it will create a long-lasting and high-impact culture for all of us. We know that this is possible because we have done it in the Petrochem vertical as well as Nuclear (with our Regulated Security Solutions team). We are now working to expand safety as a core competency to all of G4S North America. Why? Because I believe that we must ensure that all of our personnel are delivered home safely at the end of each shift.

One way to support this is to raise awareness. In the coming weeks, your local office will be receiving a "Safety Starts with Me" kit. This campaign has been developed to tell our families, friends, co-workers and customers that safety is always the priority.

Why is safety important to all of us at G4S?

- Our employees are our greatest asset – to the company, our client and our co-workers.
- Safety is a trait that can be taught and learned at home.
- Educating our employees and co-workers about safety can reduce the number and severity of incidents.

We care about the health and welfare of our employees and families, even when they are not at work. Whether we are home with family and friends, working at a customer site or simply playing at the park, safety must remain top of mind. Of course, creating a culture of safety happens one person at a time. That's why we want everyone to remember "Safety Starts with Me."

As a young man, I learned how quickly life can change because of a workplace injury. I'm short a few organs, but – other than a few aches and pains – I've made a full recovery. The recovery wasn't easy and I learned a valuable lesson that day. It's a lesson that I take with me into every safety meeting with my leadership team: Safety must always be the priority. No matter the task's urgency or your own self-imposed need for speed, the job you do must always be done in a safe manner.

Safety Starts With Me.

Drew Levine
President
G4S Secure Solutions North America



G4S Launches "Safety Starts with Me"

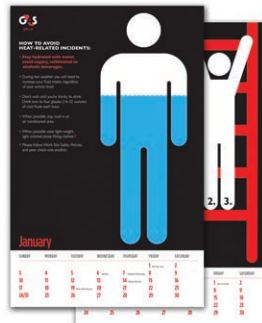
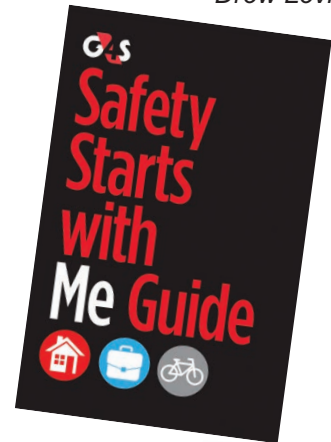
Why It Matters: Safety, Performance and Appearance

“Safety is for you, Performance is for our customer and Appearance is for our G4S Brand. If we get that right, we all win.”

— Drew Levine

Messages that we will focus on throughout the campaign:

- Slips and falls
- Ladder safety
- Stair safety
- Prevention of back injuries
- Distracted and drowsy driving
- Proper clothing
- Staying in shape
- Prevention of eye injuries
- Good housekeeping
- Heat related incidents
- Fatigue related incidents
- Emergency actions



Zero harm is our goal.

We have worked _____ days without an incident
We have worked _____ days without a lost work day

Safety Stand Down

INCIDENT: _____ DATE: _____
WHAT WE'LL DO DIFFERENT: _____



Everyone Deserves a "Shout Out"!

"Shout Outs" is a weekly video series designed to recognize G4S employees and teams across the United States who are working hard to benefit our business and our clients.

To receive an e-mail announcing the latest "Shout Out," please ensure that the Human Resources team at your local office has your updated contact information, including your e-mail address.

To view the "Shout Outs" archive, go here:
<https://goo.gl/15NvWJ>



Or scan this QR code

Caring Enough to “Step Up”



G4S Security Officer Carmen Hall

An Integration Specialist at Remington in Huntsville, Alabama, wrote that G4S Security Officer Carmen Hall went above and beyond his responsibilities to assist her in making sure everything ran smoothly in the R&D building. She stated that it was a very stressful week and “If it had not been for him stepping up without being asked then I honestly don’t know how things would have turned out. I understand a security guard’s job is to monitor the facility, but having a person on site that cares enough to step up when he/she sees a need is truly rare in this day and age.”

Deployed Soldier Gets a Care Package from His G4S Co-Workers

G4S Security Officer Michael Fortenberry – who is usually on duty at the 36th District Court in Detroit, Michigan – is currently deployed in the United Arab Emirates. He is part of the 1st Battalion, 182nd Field Artillery, Michigan National Guard unit based out of Olympia Armory which is the old site of the Detroit Red Wings Olympia Stadium. Officer Fortenberry is pictured with a care package from his G4S co-workers.



G4S Security Officer Michael Fortenberry on deployment

Attention to Detail Saves Client Thousands



G4S CPO® Security Director Tim Woods and CPO Jerry Weyant

G4S CPO Jerry Weyant, who is assigned to a healthcare facility in northern Indiana, is the only security officer on duty during his shift. While on patrol, Weyant noticed a roof water drip in a portion of the building. After further investigation, he determined that the issue would require immediate attention and contacted the location’s Facility Manager. Thanks to his attention to detail, the client avoided a repair cost estimated at \$20,000.

Suspect in Custody, Property Recovered

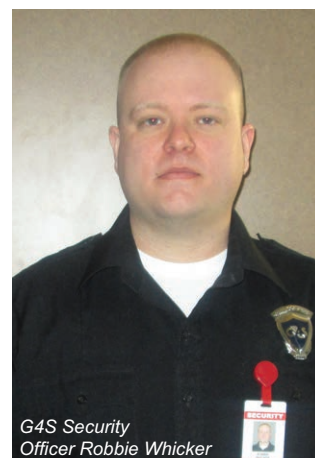


Captain Brittini Robertson and CPO Steve Barton

Captain Brittini Robertson and CPO® Steve Barton observed a known subject, who had been previously incarcerated for crimes committed on the medical center’s Birmingham, Alabama, campus, in the area and acting suspicious. After monitoring his movements, the subject was observed in the employee parking lot area and then subsequently breaking into an employee’s vehicle. The Birmingham Police Department was summoned and the suspect was arrested a short distance from the vehicle as he attempted to flee. The arrestee was also a suspect in several recent incidents on campus as well as a suspect in an off-campus burglary. Captain Robertson and CPO Barton are to be commended for their actions and dedication. As a result of the G4S officer actions and observations, the suspect is in custody and the employee’s property was recovered. Congratulations and great job!

Compassion on Display at Holiday Event

Our client hosted the Sounds of Christmas, Bloomington, Illinois’ biggest holiday celebration, where the community’s finest musicians donate their talent and time. While working the special detail for this event, G4S Security Officer Robbie Whicker was, at the last minute, assigned the task of helping a performer into the atrium area. When the man was dropped off by a cab, he had difficulty walking and communicating. It was later discovered that the gentleman was terminally ill and wanted to be a part of the performance with the men’s choir. The man was very frail, requiring wheelchair assistance and experienced nausea requiring a visit to the water fountain and restroom. Robbie accompanied him throughout the evening and dealt with the situation gracefully and with genuine concern for the man’s well-being. His professionalism as a security officer and compassion as an individual were apparent that night. Thank you for your kindness Robbie!



G4S Security Officer Robbie Whicker

Celebrating Service

Employees Celebrating Anniversaries

October 1 – December 31, 2015

30 Years

| | | |
|--------|------------|---------|
| James | Granan | Jupiter |
| Robert | Kindilien | Jupiter |
| Ginger | Rockweiler | Jupiter |

25 Years

| | | |
|-----------|----------|----------------|
| Frederick | Neumann | Ft. Lauderdale |
| Jose | Valencia | Jupiter |
| Robert | Harvey | Miami |
| Roger | Stewart | Oklahoma City |
| Bruce | Vacca | Schenectady |

20 Years

| | | |
|-----------|--------------|----------------|
| Cedric | Sharpe | Atlanta |
| Patrick | Dennis | Bloomington |
| Lorren | Burnett | Columbus |
| James | Baxter | Dallas |
| Ronald | Claypool | Dallas |
| Duc | Nguyen | Dallas |
| Gary | Gell | Detroit |
| Anthony | Kellam | Detroit |
| Sabrina | Teasley | Detroit |
| Charles | Reed | Fairfax |
| Nehemiah | O'Connor | Ft. Lauderdale |
| Betty | Jones | Greensboro |
| Vernon | Kleinschmidt | Honolulu |
| Mitchell | Moore | Huntsville |
| Enrique | Cujo | Jupiter |
| Jeannette | Medina | Jupiter |
| Carmelo | Sanjuan | Jupiter |
| Hans | Prahl | Miami |
| Patsy | Pratt | Nashville |
| Johnny | Richardson | Nashville |
| Erroll | McLean | Orlando |
| Harold | Carufel | Pittsburgh |
| Cecil | Bryant | Richmond |
| Charlette | Taylor | Richmond |
| Julie | Boerst | Toledo |

15 Years

| | | |
|------------|--------------------|----------------|
| Sharon | Cook | Atlanta |
| Johnnie | Nabors | Atlanta |
| Alvin | Berkowich | Bloomington |
| Jerry | Corwin | Bloomington |
| Jamie | Latour | Boca Raton |
| Robert | Pallateri | Boca Raton |
| Jacques | Moise | Boston |
| Anastasia | Snow | Boston |
| James | Baker | Buffalo |
| Delvon | Grant | Charlotte |
| Vincent | Gregory | Charlotte |
| Vann | Lane | Charlotte |
| Zina | Thomas | Charlotte |
| Wesley | Osazuwa | Dallas |
| John | Harkness | Delaware |
| David | Kohn | Delaware |
| Benita | Bohler | Detroit |
| Kenshauna | Brown | Detroit |
| Vanessa | Harden | Detroit |
| Bruce | Ogle | Detroit |
| Faye | Smith | Detroit |
| Italo | Dejo | Ft. Lauderdale |
| Danny | Dickerson | Ft. Lauderdale |
| Carlos | Rodriguez | Ft. Lauderdale |
| Jerry | Pineda | Honolulu |
| Marcus | Lyles | Jackson |
| Paulette | Nunez | Jupiter |
| John | Sumner | Jupiter |
| Norma | Houston | Lexington |
| CarrieLynn | Ackerson-Masterson | Minneapolis |
| Karrie | Tuzzolino | Minneapolis |
| Stephanie | Jones | Orlando |
| Brian | Miller | Philadelphia |
| Pamela | Bejarano | Phoenix |
| Moises | Gonzalez | Phoenix |
| Ernest | Goodlow | Phoenix |
| Patricia | Altimus | Portland |
| Howard | Duffield | Portland |
| Lorenzo | Barnes | Richmond |
| Jeffrey | Bennett | Richmond |
| Lashauna | Fisher | Richmond |
| Franshea | Neal | Richmond |
| Richard | Gialmo | Riverside |
| John | Belardo | Schenectady |
| Virginia | Dockter-Rollins | Tulsa |
| Catherine | Harris | Tulsa |

G4S Life-Saving

Emergency Response Highlights Strong Teamwork



L-R TSO Lauren Mayfield;
Shift Supervisor
Bethanee Hardesty;
TSO Brandi Robbins;
Site Supervisor
Greg Carpenter

TSOs Bethanee Hardesty, Brandi Robbins and Lauren Mayfield were honored for their decisive actions during a medical emergency. TSOs Hardesty and Robbins were dispatched by TSO Mayfield to a report of a client employee with chest pains. Upon examination by Hardesty and Robbins, a request for emergency medical response was initiated by Mayfield. Mayfield advised emergency services of the employee's condition and directed an ambulance to the site for immediate transport. These officers demonstrated excellent teamwork during this incident and were praised by the client for their response. Bethanee Hardesty is a great example of a team player and leader. Since becoming shift supervisor, she has excelled in her duties and is a great asset to Navistar Cherokee and to G4S Secure Solutions USA.

Saving a Life in San Antonio

One afternoon last December, a routine shopping center parking lot patrol became anything but routine for G4S Security Officer Alobaidi Meski. Meski saw a truck pull over in front of one of the stores. He was going to talk to the driver about speeding in the parking lot, but the driver had other plans. Before Meski could say a word the driver got out and pulled a limp body out of the passenger side. The driver dumped the body on the ground, told Officer Meski to call 911, got back in the truck and drove away. Meski saw the person on the ground was unresponsive and not breathing. He immediately sprang into action calling 911 and starting CPR. After a few minutes the person on the ground started breathing again and regained consciousness. Shortly after that paramedics arrived and continued treatment. The actions of Officer Meski saved a life that day, and reflect great credit on himself and G4S.



G4S Security Officer Alobaidi Meski (right)
receives award

A Day in the Life of a Hospital CPO



G4S CPO Ricky Randolph

Security officers assigned to hospitals know that of all the things to protect, nothing is more important than the lives of the patients in the hospital. In December, CPO® Ricky Randolph's clear thinking saved the life of a subject on patient watch who opened a main artery in his right arm. CPO Randolph applied direct pressure until hospital staff arrived for assistance. The subject was taken to surgery and recovered.

G4S Security Officers Patrol to Augment Orlando Sheriff's Efforts



G4S General Manager Steven Billips joins Orange County Sheriff Jerry Demings during press conference announcing new patrol program (Photo and story source: WFTV.com)

G4S Custom Protection Officers are patrolling a neighborhood in Orange County Florida to support local residents who have been working hard to eliminate crime in their neighborhood. The community has many senior citizens living on their own, and media reports that "some believe the visibility of security officers will discourage crime." Orange County Sheriff Jerry Demings said he's providing what many gated communities have at no cost to residents or taxpayers. The \$150,000 used to pay for the security is coming from property and cash seized from criminals. G4S General Manager Steven Billips stood alongside the Sheriff as he announced the program's launch to the community and local media. University of Central Florida researchers will track the success of the private security force. Demings commented to media that if the program is successful, he might implement more programs since it is less costly than providing extra police patrols.

On Duty in Colorado Springs



New tactical-look CPO uniform and custom Jeeps meet customer requirements

G4S was awarded the contract to provide Armed CPO® as well as unarmed USO and PRO services for Colorado Springs Utilities and City of Colorado Springs. G4S operations encompass up to 100 highly trained officers who provide professional security services at multiple facilities in and around the city of Colorado Springs. G4S services include management, shift watch commanders, patrol and response service, security operations center, access control and security for public buildings. G4S operations are headed up by Major Michael Johnson, a retired, highly decorated U.S. Army NCO. Major Johnson began his career with G4S as a Custom Protection Officer. G4S began operations in July 2015 and thus far G4S has received numerous commendations, including outstanding performance recognition from CSU for the following team members:

- LT John Loesch, Watch Commander
- LT Johnny Hunter, Watch Commander
- SSG Dan Hernandez, Training Specialist
- PRO Dominick Alvarado, G4S SOC
- PRO Tom Scott, SOC
- USO Tom Morford

Celebrating Service

Employees Celebrating Anniversaries

October 1 – December 31, 2015

15 Years Continued

| | | |
|--------------|-----------------|-----------------------|
| Robert Janet | Stephens Blaise | Tulsa West Palm Beach |
|--------------|-----------------|-----------------------|

10 Years

| | | |
|------------|-------------|----------------|
| Joe | Garcia | Albuquerque |
| Tommy | McDowell | Albuquerque |
| Philip | Flores | Anaheim |
| Jason | Hancock | Anaheim |
| Wesley | Hudson | Anaheim |
| Valerie | Stewart | Anaheim |
| Douglas | Floto | Arizona |
| George | Howell | Ashville |
| Annette | Morris | Ashville |
| David | Felton | Atlanta |
| Aaron | Harrison | Atlanta |
| Cornelius | Jones | Atlanta |
| Judy | Simmons | Atlanta |
| David | Jaquez | Austin |
| Terria | Justice | Austin |
| Juan | Rivera | Austin |
| Katherine | Williams | Austin |
| Allen | Brooks | Baltimore |
| Lon | Carson | Baltimore |
| James | Caskey | Baltimore |
| Kevin | Johnson | Baltimore |
| Constance | Lee | Baltimore |
| James | Napper | Baltimore |
| Michael | Naughton | Baltimore |
| Antoine | Roundtree | Baltimore |
| James | Wells | Biloxi |
| Burl | Murrell | Birmingham |
| Daniel | Kraft | Bloomington |
| Brian | Osborn | Bloomington |
| Chang | Echevarria | Boca Raton |
| Daniel | Murphy | Boca Raton |
| Dieulain | Augustin | Boston |
| Joshua | Gelnette | Buffalo |
| Matthew | Maser | Buffalo |
| Steven | Corbitt | Charlotte |
| Jerry | Quarles | Charlotte |
| Diane | Will | Charlotte |
| Douglas | Dalton | Chattanooga |
| Gary | Grantham | Chattanooga |
| Guadalupe | Bravo | Chicago |
| George | Kolodziej | Chicago |
| Reginal | Smith | Chicago |
| James | Butler | Cleveland |
| James | Foreman | Cleveland |
| Vincent | Oliveri | Cleveland |
| Bonnie | Shelton | Cleveland |
| Joyce | Smith | Cleveland |
| Dan | Litwak | Dallas |
| Chuks Ugo | Ndika | Dallas |
| James | Williams | Dallas |
| Robert | Schneider | Davenport |
| Timothy | Higgins | Delaware |
| Richard | Kelley | Delaware |
| Anthony | Lanzoni | Delaware |
| Marguerite | Williams | Delaware |
| Helina | Ketema | Denver |
| Larry | Pfuhl | Denver |
| Jahon | BeGay | Detroit |
| Debra | Long | Detroit |
| Teresa | Pugh-Smith | Detroit |
| Vicky | Pullum | Detroit |
| Steve | Shotwell | Detroit |
| Eric | Strickland | Detroit |
| Bobby | Foster | Fairfax |
| Carolyn | Snow | Fairfax |
| Amy | Fultz | Ft. Lauderdale |
| Clifford | Jurus | Ft. Lauderdale |
| Raphael | Malette | Ft. Lauderdale |
| Amado | Martinez | Ft. Lauderdale |
| Melissa | Pitter | Ft. Lauderdale |
| Wilna | Youte | Ft. Lauderdale |
| Robert | Glencer | Ft. Myers |
| Roland | Laurent | Ft. Myers |
| Anthony | Sanseverino | Ft. Myers |
| Ricky | Howard | Greensboro |
| Timothy | Riley | Hartford |
| Joseph | Yamashiro | Honolulu |
| Gale | Davis | Houston |
| Mary | Godfrey | Houston |
| Clare | Leifels | Houston |
| Robert | Campbell | Indianapolis |

Celebrating Service

Employees Celebrating Anniversaries

October 1 – December 31, 2015

10 Years Continued

| | | |
|------------|------------------|---------------------|
| Mark | Eckhart | Indianapolis |
| Michael | Reeves | Indianapolis |
| Jeffrey | Reed | Jacksonville |
| Jill | Divens | Jupiter |
| Jason | Milam | Kansas City |
| Pedro | Santos-Caraballo | Las Vegas |
| Gabor | Szima | Las Vegas |
| Susana | Armendariz | Lexington |
| Randall | Quisenberry | Lexington |
| Jorge | Colon | Los Angeles |
| Bessie | Johnson | Louisville |
| Thomas | Roth | Louisville |
| Leon | Clay | Memphis |
| Luanner | Lucas | Memphis |
| Elider | Desir | Miami |
| Mary | Roby | Milwaukee |
| Amanda | Wieseler | Milwaukee |
| Mark | Gregor | Minneapolis |
| Pul | Vang | Minneapolis |
| Angela | Duhe | New Orleans |
| Ronnie | Green | New Orleans |
| Mickey | Morris | New Orleans |
| Linh | Ho | New York |
| Thomas | Garner | Norfolk |
| Melvin | Slaughter | Oklahoma City |
| Robert | Kelsey | Omaha |
| Fernando | Acosta | Orlando |
| Greg | Gundersen | Orlando |
| Kwaku | Poku | Orlando |
| Gloria | Wilczynski | Orlando |
| Quavella | Williams | Orlando |
| Robert | Osburn | Pensacola |
| Errol | Barrett | Philadelphia |
| Angela | Mercado | Philadelphia |
| John | Scheffey | Philadelphia |
| John | Willis | Philadelphia |
| Emile | Balmir | Phoenix |
| Lawrence | Lawson | Pittsburgh |
| Raymond | Taylor | Pittsburgh |
| Kari | Baker | Portland |
| Clifford | O'Dell | Portland |
| Adam | Happer | Raleigh |
| Robert | Newton | Raleigh |
| Donald | Williams | Raleigh |
| Craig | Wortham | Raleigh |
| Wallace | Bland | Richmond |
| Thelma | Callahan | Richmond |
| Precious | Chandler | Richmond |
| Gregory | Kinard | Richmond |
| Nakeda | King | Richmond |
| Charles | Nixon | Richmond |
| Sarah | Schneider | Richmond |
| Harold | Beesley | Riverside |
| Daniel | Lyons | Riverside |
| Rolando | Cardenas | Sacramento |
| George | Madrillejos | Sacramento |
| Ronald | Rinker | Sacramento |
| Jody | Hagan | San Antonio |
| Keenan | Leftridge | San Diego |
| Charles | McGregor | San Fernando Valley |
| Marlon | Givens | San Francisco |
| Kalisala | Tapafua Chapman | San Francisco |
| Eleazar | Torquido | Santa Clara |
| Terrence | Argue | Sarasota |
| John | Griffith | Sarasota |
| Joseph | Hewitt | Sarasota |
| Eileen | Mogavero | Schenectady |
| Roger | Bryon | Seattle |
| Bill | Lovell | Seattle |
| Anthony | Gomez | Tampa |
| Anthony | Herman | Tampa |
| Harley | Schwartz | Texas |
| Gregory | Lake | Toledo |
| Mike | Oyebola | Tulsa |
| Ruth | Smith | Tulsa |
| Robert | Farrell | West Palm Beach |
| Samuel | Perry | West Palm Beach |
| Charlene | Perry | West Palm Beach |
| Barthelemy | Seraphin | West Palm Beach |
| Dale | Zehring | West Palm Beach |
| Robert | Bartosh | Westchester |
| Charly | Luly | Westchester |
| Gabriel | Santacoloma | Westchester |
| Marshall | Watts | Westchester |

G4S Awards

Leadership Excellence



Joshua Rich, Manager of Field Training Services; Carmen Murrell-Randall, Director North America Training Institute; May Zelner, Manager Training Services & E-Learning

The G4S corporate team (in above photo), alongside our 60+ field training representatives, received two Leadership Excellence awards from HR.COM. First, they were recognized for "Innovation in Deployment of Leadership Programs - Top 30: G4S Security Officer Reward and Recognition Program." Carmen Murrell-Randall was also named a Top Corporate Leader Award (Over 35) - Top 30. Well done to all involved! We are better because of your hard work.

G4S Celebrates 10th Consecutive Year on Training Magazine's Top 125 List

Training magazine recognized the 2016 Training Top 125 winners with crystal awards and revealed their rankings at the This Magic Moment Gala held at the Training 2016 Conference & Expo at Disney's Coronado Springs Resort in Orlando, Florida. In its 16th year, the Training Top 125 is the only report that ranks companies unsurpassed in harnessing human capital. G4S Secure Solutions (USA) was recognized in the Top 125 ranking, making it the 10th consecutive year on the list for the security company.



See Something, Say Something Works!



SOURCE: City of Brea Police Department



L to R: Client's Protective Services Manager Chad Shade; G4S Site Manager Juan Nava; G4S General Manager Jorge Villaverde; and G4S Shift Supervisor Davie Chang

While assigned to a banking center in Brea, California, Shift Supervisor Davie Chang observed a suspicious vehicle parked on the premises. As he approached the vehicle he observed suspicious trash bags inside and notified the Brea Police Department. They responded and subsequently arrested the individual after being found in possession of more than 100 pounds of packaged

marijuana inside a U-Haul van. "This is a good example of 'If you see something, say something,'" Brea police Lt. Darrin Devereux said in a statement. "While this slogan is often mentioned in the context of preventing terrorism, many other crimes can be thwarted when citizens report things that are suspicious or outside of the normal routine."

G4S Receives Prestigious Innovation in Business Services Award

G4S received the Innovation in Business Services Award from UK Trade & Investment (UKTI) in Miami. The Business Innovation Awards recognize the most innovative British companies doing business in Florida, Floridian companies that are making a positive contribution to the UK economy and the leading individuals and organizations that have helped further the bilateral economic partnership.

David Prodger, Her Majesty's Consul General, outlined G4S' commitment to the United States, the special relationship with Florida and the innovation that G4S has brought to the security market by combining technology and labor solutions to build better security outcomes. "G4S, with its 7,500 Florida employees, and North American headquarters in Palm Beach County, is one of the largest UK investors in Florida and a constant innovator of security services, ensuring the highest level of security and safety of their customers and their assets," Prodger said.



L-R: Dave Prodger, HM Consul General; Mark Harwood, RSM; Fiona Walters, G4S; Tansy Jefferies, RSM; Dan Rutstein, UKTI

Halcomb Celebrates 50 Years of Service



L to R: John D'Agata, G4S Regional Vice President - Florida; Eduardo Yero, G4S General Manager - Miami; USO James M. Halcomb; Suleiman Mulindwa, G4S Area Supervisor; Johann Lopez, G4S Operations Manager

G4S would like to congratulate USO James Monroe Halcomb on his retirement after reaching his 50th anniversary with G4S Secure Solutions in January 2016. In recognition of this achievement, Halcomb was presented with a G4S Challenge Coin, a Special 50 Year Service Award Certificate of Appreciation and Travel Award Certificate by Florida Regional Vice President John D'Agata and Miami General Manager Eduardo Yero. Halcomb served in the U.S. Army in 1960 and he was posted in Germany when the Berlin Wall was being built to separate East and West Germany.



He joined Wackenhut in 1966 and worked at numerous accounts including Boston Scientific where he met his wife. He also worked at the historic former headquarters of Bacardi located on Biscayne Blvd in Miami which was his last post of assignment and where he has fond memories of the Bacardi Family. Halcomb has dedicated more than half a century of his life to protecting life, property safety, and promoting public relations and goodwill. We are thankful for his service and wish him the very best on his retirement!

CPO Ulam Commended by Chief of Police



CPO Clark Ulam (right) receives commendation from Chief Peter Carey, Chief of Police for the Colorado Springs Police Department

Custom Protection Officer and Shift Supervisor Clark Ulam was one of only 15 citizens awarded a commendation from Chief Peter Carey, the Chief of Police for the Colorado Springs Police Department this year. Ulam was recognized for his quick thinking and calm nerves in handling a potentially suicidal man. After speaking with Officer Ulam about the incident his main comment was, "During the entire incident my thoughts were on how to get the suspect to drop his weapon and the protection of the numerous innocent bystanders." Colorado Springs General Manager Vincent LaPapa writes: "Before his G4S employment, Officer Ulam spent 20 years in the U.S. Army as a Military Police Officer. He received numerous service medals and commendations before retiring with distinguished service. He sets the standard for a "CPO" with his continued day-to-day professionalism and dedication to duty."

San Jose Team Provides "Top Notch" Security for The Big Game



G4S security personnel and the San Jose management team served our customer's security and safety needs for a special Super Bowl 50 weekend event. The customer wrote "This was a yearlong planning operation and your preparation and diligence was top notch."

San Jose General Manager, Derek Degraw and Manager, Operations & Quality Sarah M. Knight at Levi Stadium Law Enforcement Command Center for Super Bowl 50 event

Stepping Up in the Midst of Tragedy



G4S' Ryan Beardsley (center) recognized by client and G4S leadership team for his poise during tragedy

Last fall, Bank Protection Officer Craig Perkins was killed during a tragic accident while on duty at a banking center in Apple Valley, California. Co-worker Ryan Beardsley was instrumental in securing the branch and coordinating security on the scene. In addition he made every call to the client's protective services, and along with General Manager Richard Mcdowell, personally informed the wife of the deceased of the event (before she could see it on the news). Ryan was recognized by the client's management team and the G4S team for his quick thinking and work ethic during this challenging event.

Innovative Awards Program for Strategic Client



Stewart Becker, Branch Manager, Eastern Oregon reports on innovative program being launched Q1 in Eastern Oregon, and later in Seattle and San Francisco for an important strategic client. During the G4S Awards Banquet, which capped off a long six month journey, the team launched an Officer Awards Program recognizing officers for attendance and alarm reduction.

Rodriguez Receives 2015 Founder's Award from P.O.I.



Training Specialist Richard Rodriguez

On December 30th 2015, the Board of Directors and the Founder and CEO of Private Officer International voted to award the 2015 Founder's Award to Virginia Regional Training Specialist Richard Rodriguez. He has been active in membership recruitment, marketing and being a great ambassador for both POI and Armour College. Rick also serves as a board member, a Department of Criminal Justice Services and American Heart Association instructor as well as a regional general instructor for Armour College. The P.O.I. Founder's Award was established in 2011 to recognize the individual member of the association who has contributed to making the organization better through their efforts in marketing, training, networking and professionalism.

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G4S offers Aetna's Resources For Living as part of our Employee Assistance Program

Family | Health | Life | Workplace | Benefits | What's New | Discounts | Webinars

Every day has its challenges. Resources for Living is here to help people meet them. Our toll-free support line helps members take care of daily responsibilities, handle an emergency issue or just juggle life. G4S employees can access our Resources For Living website that includes tools and resources to help manage relationships, work-life balance, mental health, child care and more.

Your EAP is free, confidential and available 24 hours a day, 365 days a year. Call us anytime.
1-866-486-4334 | www.resourcesforliving.com | Login: G4S | Password: eap4u

20 ways to use your Employee Assistance Program (EAP)

You've got a lot on your plate. Balancing work and family can be tough. And you probably have projects you want to spend time on, too. Sometimes it can feel like you have to do it all, all by yourself. Your EAP is a power tool you've already got in your life toolbox. You don't have to wait until things break to call us. And you know better than most, small problems like a drip under your car can be a sign of engine trouble. Take care of them early and you save yourself time and money.

We're here for small issues, big problems and everything in between. Check out this list of reasons why people often contact us.

We can help you and your family members with:

1. Managing stress
2. Parenting
3. Relationships
4. Improving your finances
5. Working through conflicts
6. Dealing with illness
7. Communicating with others
8. Growing your confidence
9. Managing anger
10. Being assertive
11. Recognizing drug and alcohol issues
12. Coping with substance abuse
13. Balancing life and work
14. Feeling overwhelmed
15. Grieving a loss
16. Caring for elderly family members
17. Meeting your goals
18. Improving your happiness
19. Coping with depression or anxiety
20. Getting the life you want

Join Free Webinars!

SCHEDULED WEBINARS:

The site features free weekly webinars on a variety of topics such as communication, stress management, coping skills, parenting, relationships, healthy living and more. Each webinar is an hour, which includes the presentation and question and answer period. Webinar participant seating is limited. Please register early to ensure availability.

ON-DEMAND WEBINARS:

Remember the site also includes a "Webinar Library" where you can view past webinars at your convenience! Topics include Communication | Coping | Elder | Parenting | Relationships | Self Improvement | Stress Management



On the Workplace Channel

Access resources to help you manage your career

Do you want to be even more efficient and effective at work? You've got access to information and tools that can help. You'll find ideas for lowering your stress level, being a great leader, navigating personal relationships, dealing with pressure and more.

Workplace articles

Navigating your career | Dealing with tough situations | Helping your co-workers
 Handling change | Coping with traumatic events

Manager Resources

Find tools and resources for managers: basic manager skills, managing conflict, helping troubled employees and more | [View Manager Resources](#) | [Read the latest Manager Newsletter](#)

Workplace-focused Webinars

- Rolling with the punches: adapting to change at work
- Bullying in the workplace
- On Time: Secrets of being punctual, prepared and productive
- The Power of Introverts in a World Full of Extraverts

Workplace Guidebooks

- **Career Search Guidebook** - Find resources to help you in your career search: sample cover letter and resume, questions to prepare for and more.
- **HR Disaster Guidebook** - Find help and resources for employees who are coping with a recent disaster or are helping co-workers cope.

G4S Employee Discount Program

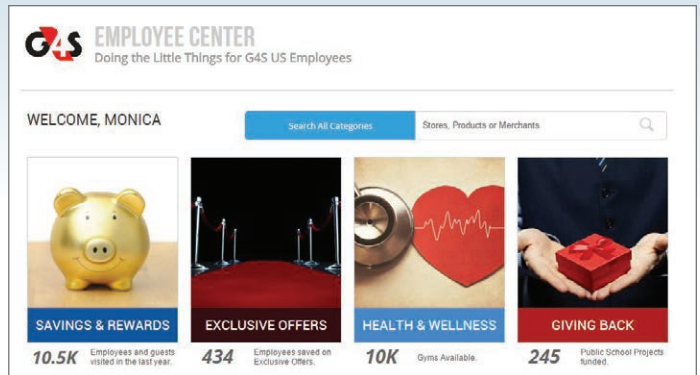
Start Saving Immediately

Great 4 Savings allows you exclusive access to substantial savings at select strategic vendors

As part of our continuing effort to provide meaningful programs that offer important services and savings to you and your family, G4S is excited to make available Great 4 Savings, an employee purchase and discount program website with negotiated employee pricing at thousands of merchants nationwide. With Great 4 Savings, you and your family will be able to save money at over 30,000 national and local merchants as well as take advantage of special offers from many of our customers.

Invite your Family and Friends Employee Discount

Employees can share their savings with up to five additional family members or close friends. Complete the online form found on the website to invite your family members and share access to employee-only pricing through the program.



How to Get Started:

- Go to this website: g4sus.corporateperks.com
- Login to the site using your first initial, your last name, and the last 4 digits of your Social Security Number, for example: jsmith1234
- Your first time password will be: g4s
- Follow the registration process and start saving immediately!

For questions about this program, please contact Renee McAlister in the Corporate Human Resources department at (800) 506-6265 – option “8” or by email at renee.mcalister@usa.g4s.com.

G4S All-Stars (continued)

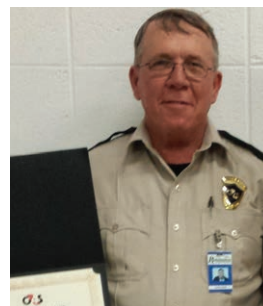
Hospital Management Commends Quick-Thinking Officer



G4S Security Officer Ian Service (center) is recognized by ER staff and hospital management team

While on duty at the hospital's Emergency Room metal detector, G4S Security Officer Ian Service was approached from behind by an individual who stated “shoot me” and reached for Service’s weapon. Service responded quickly to the threat by pinning the individual’s hand and subduing the subject until assistance arrived. The individual was taken into custody by the local police department without further incident. The following morning, at the hospital’s management team huddle, staff from the emergency department commended Service for his quick and decisive actions. The management team reported that the ER staff who witnessed the altercation stated they felt safe and secure in their work environment because of the actions of Security Officer Service and the security staff.

Access Control Done Right



G4S Security Officer James Clark

An employee at the Remington site in Huntsville, Alabama did not have his ID and attempted to enter the building coming in from the ranges. That employee was stopped by G4S Security Officer James Clark. The employee tried to explain six different ways that it was OK for Clark to let him pass, but Clark politely refused. The employee, Director of Remington’s MSR Operations, then shook the officer’s hand and thanked him for a doing a great job! An email was sent to Trevor Wilson, the Remington client contact, stating “We need more guys like him. If you don’t treat him right, the MSR team will snatch him up.”



G4S Secure Solutions (USA) Inc.

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E-mail: editorial@usa.g4s.com

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DHA SAFETY Act Designation

ISO 9001:2008

Letters to

From: Director, Office of Campus Safety & Security

To: General Manager Michael Stanzilis - Somerset, New Jersey

I want to commend the officers that are here and some who did not have a chance to leave due to the storm. The campus is being plowed and facilities is trying to keep up with any requests they receive. Also, the cafe is open today until 6pm and Tom has offered the officers to take food with them for the night if necessary. Please be careful and let me know what you need. Thank you for your dedication!

From: G4S Hospital Client Contact and Hospital Visitor

To: General Manager William O'Brien - Chicago, Illinois

I am writing to tell you what an exemplary employee you have working for you in security: G4S Security Officer Charlie Perez. Yesterday, the day after Christmas, while I was visiting my uncle. I went downstairs to the lobby to exchange my pass with my sister so she too could visit. I was watching her grandson downstairs and didn't notice when my cell phone went missing. I didn't realize my cell was missing until I went back upstairs and found Charlie there with my uncle. I didn't know what to think when I saw him with my cell in his hand asking my uncle if he knew someone named Eva. He told me two large men were trying to open the cell and asked him for assistance. He immediately saw that the cell did not belong to them and took it from them. His reflex was spontaneous and without fear. He found a way to locate the owner (me) and returned my cell to my uncle. My head is spinning with Charlie's bravery and chivalry. With the ways things are in these times with shootings and violence this young man just automatically reacted to the good and just. He demonstrated valor in my eyes and that's no small feat. I've asked my niece to make mention of Charlie and how brave he was on the face. Please be so kind as to thank young Charlie for me and my family. He is a brave individual.

**Respectfully,
Eva Maria S.**

